

2012 MAY



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FIRE HYDRANT USE IS ILLEGAL

TMWA would like to remind you that the water treatment process is costly and that using water from fire hydrants is illegal. Only authorized agencies such as local fire departments, TMWA and city and county vehicles are allowed to connect to hydrants. Occasionally, these agencies will test hydrants, causing municipal water supplies near them to become discolored or cloudy for a few hours. Running your cold-water tap usually decreases the time it takes to clear the cloudiness. Do not drink the water until it clears and check the water condition before doing any laundry.

If you see anyone else using or connecting to a fire hydrant, please report the incident as soon as possible to **TMWA's 24-hour emergency line** at **834-8090**. Your cooperation is greatly appreciated in helping to care for our valuable water resources.

WATER WEATHER-WISELY ON YOUR ASSIGNED DAYS

Whether it's raining in June or dry in December, Truckee Meadows Water Authority always values responsible water use. That's why we encourage Weather-Wise Watering. Weather-Wise Watering works to mimic Mother Nature, watering only what your yard needs while avoiding waste.

Outdoor watering increases water use of the average residential customer by four to 10 times during the summer and Assigned-Day watering helps level off peak days. However, Assigned-Day watering only applies to your sprinklers. Run them when it's **cool** and **not windy**, usually early in the morning and **turn sprinklers off** when it's **raining**.

Water Weather-Wisely on your assigned days.



If the last number of your home or business address is:

- **Even (0, 2, 4, 6 or 8)**, run the sprinklers on Tuesdays, Thursdays and Saturdays
- **Odd (1, 3, 5, 7 or 9)**, run the sprinklers on Wednesdays, Fridays and Sundays
- **Shut your sprinklers off between noon and 6 p.m.** from Memorial Day through Labor Day.
- Also, **give your sprinklers a rest on Mondays**, as it is TMWA's day to replenish and maintain our water system.

Use of drip systems and/or hand watering of trees, shrubs, flower beds and vegetable gardens are permitted any day of the week. Please use an automatic shut-off nozzle when using a hose. We are the experts in Weather-Wise Watering and we are here to help. For more tips and tools for watering your yard weather wisely, please visit the Conservation section of www.tmwa.com.

THE VALUE OF YOUR WATER

Assigned-Day watering helps regulate water use in the community during peak months. Please don't waste, and please remember to water weather-wisely on your assigned days.

WATER SUPPLY UPDATE

After last year's banner snowpack year, which filled the upstream reservoirs we depend on, this winter was a bit of a letdown. Significant precipitation totals during the month of March weren't enough to overcome the exceptionally dry start we experienced this winter. The March storms helped to pull snowpack levels up from near record-breaking low conditions, but this year's snowpack still was only about 50 percent of normal.

However, the good news is that upstream reservoir storage is still in great shape from last year. Much of the stored water that was carried over from last year will be used to supplement natural river flows and enable us to meet the water demands of our customers this year.

REMINDER: TRANSFER OR TERMINATE YOUR WATER SERVICE IF YOU MOVE

Please remember that if you are moving, it is your responsibility to terminate the water service at your residence or business. To request a termination or transfer of service, please contact us at **834-8080, option 2**, or visit the "My Account" section at www.tmwa.com. Requests must be submitted five business days prior to your move.



CHECK OUT THE LANDSCAPE TOUR AND OTHER WORKSHOPS

Join us this year for a tour of water-efficient landscapes and tree care demonstrations on Saturday, June 23. The **Landscape Tour & Tree Care Workshop** showcases beautiful and water-efficiently landscaped homes, and participants will learn how these homeowners transformed their yards and in the process saved water. The tour will begin at the Hug High Garden at 8:30 a.m. Be sure to RSVP, as space is limited.

Don't forget to check out other upcoming workshops this summer!



Adjusting & Repairing Your Irrigation System

Tuesday, June 12 at 5:30 p.m. at TMWA – 1355 Capital Blvd.



Summertime Maintenance: Getting to Know Your Sprinkler System

Wednesday, August 1 at 5:30 p.m. at TMWA – 1355 Capital Blvd.



7 Steps to a Beautiful and Water-Efficient Landscape

Saturday, August 25 at 8 a.m. at the Hug High Garden – 2880 Sutro St.

RSVP for the tour, or any other workshops, by calling **834-8005** or emailing conservation@tmwa.com.

WHERE TO CALL

General Inquiries: . . . 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813

HOLIDAYS & EVENTS

Monday, May 28
Memorial Day (TMWA Offices Closed)

Saturday, June 9
Kids Free Fishing Day
at the Sparks Marina

Tuesday, June 12
Adjusting & Repairing Your
Irrigation System Workshop

Wednesday, June 20
TMWA Board Meeting

Saturday, June 23
Water-Efficient Landscape
Tour & Tree Care Workshop

Wednesday, August 1
Summertime Maintenance:
Getting to Know Your Sprinkler
System Workshop

Saturday, August 25
7 Steps to a Beautiful and
Water-Efficient Landscape
Workshop



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

