

## **NOTIFICATION OF CONSTRUCTION WATER FILL STATION RULES**

Truckee Meadows Water Authority (TMWA) would like to inform you of billing changes that will be in effect for all the Construction Water Fill Station Sites.

Under your agreement for access to Construction Water Fill Station Sites, TMWA's terms of service state:

1. Regular bills are due and payable on receipt.
2. Current charges become past due fifteen (15) calendar days after the regular bill is mailed.
3. A termination of service notice may be issued if payment has not been received within four (4) working days after the "Past Due Date" noted on the bill.
4. If payment is received after the "Past Due Date," a five percent (5%) late charge shall be assessed on the past due balance.
5. In addition, TMWA may require a customer to pay a security deposit.

Non-payment may result in cancellation of construction water access. In such cases, the account holder will be required to pay ALL "Past Due Charges" before access can be restored. In addition, the account holder will be assessed:

1. A deposit three (3) times the highest bill; \$100 deposit minimum.
2. A reactivation fee of \$25 for each existing card.

If construction water access is cancelled for non-payment, TMWA may not be able to restore access for up to seven (7) calendar days.

TMWA appreciates the opportunity to be of assistance. If you have questions, please call 834-8080, option 2.