

## Meter Conversion Reminder to Flat Rate Customers

Truckee Meadows Water Authority wants to remind you that as of January 2010, customers billing on the flat rate will be converted to metered billing. With one more year until the conversion, please use this time to address any remaining water use issues you may have. In an effort to provide you with information about your water usage and tips on how you can reduce your water bills, here are some helpful resources:

- **Your Bill:** If you already have a meter installed at your home, refer to the comparison information on your bill to see what you would pay at the metered rate.
- **Our Web site, [www.tmh2o.com](http://www.tmh2o.com):** Refer to our online bill explainer for detailed explanation of the information and charges on your water bill. Our site also offers conservation tips that will help reduce your water bill.
- **Water Usage Review:** We have Conservation Coordinators on staff to perform water-use reviews and help you locate and resolve many potential issues, such as leaks or irrigation concerns.

If you have any questions, would like to schedule a water-use review, or are interested in converting to a meter now, please call **Customer Service** at 834-8080, option 2.



*Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.*