

2013

FEBRUARY



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PAYMENT ADDRESS CHANGE

If you are a customer who pays your TMWA bill without using the remittance stub, please note that with your March bill TMWA bill payments need to be sent to a new address. All TMWA bill payments should be sent to:

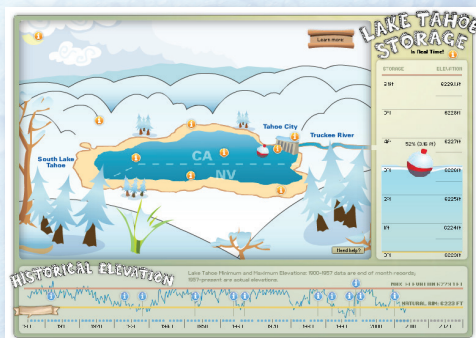
**Truckee Meadows
Water Authority
P.O. Box 70002
Prescott, AZ 86304-7002**

Your payment envelope next month will reflect this change, but if you have automatic or electronic payments set up through your bank or credit union, please make sure to update them with the new address.

If you have any questions or concerns regarding this change, please contact TMWA at **834-8080, option 2.**

TRACKING OUR WATER SUPPLY

As the region's largest water purveyor, TMWA monitors our community's water supply on a daily basis. With each winter storm our water supply continues to improve and snowpack conditions in the Sierra are in great shape right now. While we cannot predict weather conditions for the rest of the season, we are in a very solid position for this time of year and the outlook for this summer's water supply is looking good. Fortunately, we have been able to meet the water needs of our customers without having to dip into any of our upstream drought storage reserves. You can monitor river flows and the level of our largest reservoir, Lake Tahoe, in real time at www.tmwastorage.com.



STANDING ADVISORY COMMITTEE VOLUNTEER ALTERNATE POSITIONS AVAILABLE

We are seeking volunteers who are interested in serving on our Standing Advisory Committee (SAC). Applications are currently being accepted for two alternates to represent single-family residential customers and one alternate to represent senior citizens (62 and older). All applicants are required to be TMWA customers.

The SAC is responsible for reviewing budgets, rate proposals and other matters as directed by TMWA's Board of Directors. The committee meets the first Tuesday of each month from 3 to 5 p.m. Members are expected to read reports and documents in preparation for these meetings, as well as provide feedback from the customer perspective. For more information about SAC, log on to www.tmwa.com and click on "Meeting Center."

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THE VALUE OF YOUR WATER

Quality. Delivered. TMWA's promise to provide safe, clean, high-quality water to our customers.

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If you are interested in serving as an alternate for SAC, please submit your application via letter or email to TMWA by March 31, 2013. Please limit applications to no more than three typed pages. Required information includes:

- Applicant’s name and contact information (address, phone number, and email address)
- Type of customer (residential, commercial, multi-family, etc.)
- Statement of interest in serving on the Standing Advisory Committee
- Any pertinent experience

Please submit applications to **Amanda Duncan** at aduncan@tmwa.com or mail to **Truckee Meadows Water Authority, P.O. Box 30013, Reno, NV 89520, ATTN: Amanda Duncan.**

NEED TO REACH TMWA?

Our staff and Board of Directors welcome and appreciate your comments and feedback. You may reach us in the following ways:

SUBMIT A PUBLIC COMMENT

- **Board Meetings** – TMWA’s Board of Directors meets on the third Wednesday of each month at the Sparks City Council Chambers, located at 745 Fourth St. in Sparks. Agendas are posted online at least five days in advance. View the full meeting schedule, agendas or past meeting minutes in the “Meeting Center” section at www.tmwa.com/meetings.
- **Standing Advisory Committee** – TMWA’s Standing Advisory Committee (SAC) is an oversight committee made up of individuals representing all customer classes. SAC reviews all rate proposals, budgets and other items as requested by the Board. SAC meetings are held on the first Tuesday of the month at 3 p.m., at TMWA’s main office, located at 1355 Capital Blvd. in Sparks. All meetings are open to the public and are posted in the “Meeting Center” section at www.tmwa.com/meetings.
- **Online at www.tmwa.com** – If you are unable to attend a public meeting, but still wish to comment on a topic, you can do so by submitting your comment online at least one full week before the date of the meeting. Simply fill out the “Comments to the Board” form in the “Meeting Center” section at www.tmwa.com/comment.

WHERE TO CALL

General Inquiries: . . . 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813

HOLIDAYS & EVENTS

Monday, February 18
Presidents Day (TMWA Offices Closed)

Wednesday, February 20
TMWA Board Meeting

