

2013

APRIL



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ACCESS YOUR ACCOUNT 24/7 – ONLINE OR OVER THE PHONE

Customer account information is available 24 hours a day online at www.tmtwa.com. Simply log in to “My Account” to access the following:

- » Account balance and due date
- » Payment information, including last payment amount and the date it was received
- » View and pay your bill
- » Information on your water use
- » Update your account information
- » Enter a service request

You can also access your account information anytime with TMWA's automated telephone line. It's easy and convenient – just call us at (775) 834-8080, option 2 and have your 8-digit TMWA account number ready.

WATER WEATHER-WISELY ON YOUR ASSIGNED DAYS

Whether it's raining in June or dry in December, **Truckee Meadows Water Authority (TMWA)** always values responsible water use, which is why we encourage Weather-Wise Watering and water-efficient landscaping.



Water Weather-Wisely on your assigned days

If the last number of your home or business address is:

- **Even (0, 2, 4, 6 or 8)**, run the sprinklers on Tuesdays, Thursdays and Saturdays
- **Odd (1, 3, 5, 7 or 9)**, run the sprinklers on Wednesdays, Fridays and Sundays
- **Shut off your sprinklers between noon and 6 p.m.** from Memorial Day through Labor Day
- **Give your sprinklers a rest on Mondays**, as it is a day to replenish and maintain our water system

Use of drip systems and/or hand watering of trees, shrubs, flowerbeds and vegetable gardens is permitted any day of the week. Please use an automatic shut-off nozzle when watering with a hose. We are the experts in Weather-Wise Watering and we are here to help. For more tips and tools for watering your yard weather wisely, please visit the Conservation section of www.tmtwa.com.

THE VALUE OF YOUR WATER

Assigned-Day watering helps regulate water use in the community during peak months. Please don't waste, and please remember to Water Weather-Wisely on your assigned days.



SPRING YARD WORK PLANNED? THESE PROGRAMS CAN HELP:

Our Water-Efficient Landscape Guide: Visit www.tmwlandscapeguide.com for information on landscaping in the Truckee Meadows, including hundreds of drought-tolerant trees, shrubs and plants. Our step-by-step guide can help you renovate or maintain your existing yard.



The Truckee Meadows Community Forestry Coalition: This is a great resource for tree care. Visit www.communityforestry.org for access to a wealth of tree care information, including mulching, irrigating, pruning and planting. Spring is a great time to plant and you can find a comprehensive list of trees recommended for the Truckee Meadows on this website. Celebrate Arbor Day, a nationally-observed holiday encouraging tree planting and care on Friday, April 26.

Visit www.arborday.org for more information.

DRINKING WATER WEEK – MAY 5-11 – KNOW YOUR WATER QUALITY, MEET TMWA'S TEAM

TMWA will celebrate Drinking Water Week, May 5-11, with an opportunity for you to learn about our area's water quality from TMWA's team of water experts. On Wednesday, May 8, join TMWA for a presentation and question-and-answer session at 5:30 p.m. at 1355 Capital Blvd. Drinking Water Week is designed to help create opportunities for both water professionals and the communities they serve, to join together in recognizing the vital role water plays in our daily lives. Please RSVP to conservation@tmwa.com or by calling 775-834-8005 for this free workshop.



WHERE TO CALL

General Inquiries: .. 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813



HOLIDAYS & EVENTS

Sunday, April 21
Reno Earth Day Celebration (Idlewild Park)
Friday, April 26
Arbor Day
Wednesday, May 8
Know Your Water Quality - Meet TMWA's Team
Wednesday, May 15
Tree Care Workshop
Tuesday, June 11
Sprinkler Maintenance Made Easy

Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

