

2016

MAY



IN THIS ISSUE

- Assigned Day Watering
- Turf Talk
- Remember to Care for Your Trees
- June Workshops
- How to identify TMWA employees

TURF TALK

In cooperation with University of Nevada Cooperative Extension and Nevada Landscape Association

- May is the time to prepare your turf for the summer ahead. Please review the following recommendations that can help you save water:
- Short and more frequent watering times promote and create a deep, healthy root system.
 - If you water your lawn and runoff occurs, cut the time by two-minute increments until runoff stops. This will help you establish how many minutes you should be watering for every interval. If your lawn is dry, add two minutes. Most lawns can thrive on six-minute watering cycles.
 - The best times to water your lawn are late at night or early in the morning when the ground and air temperatures are cool. Please do not water your lawn during the hottest part of the day: noon – 6 p.m.
 - Spring aerating helps relieve the compaction in the soil and allows the water to get deep into the root system.
 - Please do not water when it's raining or windy.

Our Water Supply Is in Good Shape:

PLEASE USE WATER RESPONSIBLY

As the summer season approaches, many people are wondering about the status of our water supply. We had a moderate recovery this winter and spring thanks to the many recent snow and rain storms. The good news is that we will not have to use our upstream reserves this year. During last summer and fall, following the driest winter on record, we only used 40 percent of our reserves, thanks to the community responding to our request for a 10 percent reduction in water use. In addition, the long-anticipated Truckee River Operating Agreement was implemented in December. This means that we will go into this summer with 48 percent more upstream reserves than we had going into last summer: or about 40,000 acre feet.

This irrigation season, even though our water supplies are in fantastic shape, we are asking our customers to continue to use water responsibly. And please remember, Assigned Day Watering is always in effect. A home or business has three outside watering days each week.

REMEMBER

- **Odd addresses:** If the last number in your address is 1, 3, 5, 7 or 9, water on Wednesdays, Fridays and Sundays.
- **Even addresses:** If the last number in your address is 0, 2, 4, 6 or 8, water on Tuesdays, Thursdays and Saturdays.
- **On Mondays,** please don't water as it is a day for the water system to recover.
- **Please do not water** during the hottest part of the day: noon - 6 p.m.

At TMWA we are dedicated to encouraging responsible water use and helping our customers prevent unnecessary waste. If you see water being wasted, please let us know by calling the conservation department at 834-8005. Many customers, whether business or residential, simply do not realize they have a leak or broken sprinkler head. Those customers who waste water will be contacted so that we can assist them in resolving the issue.

Rest assured that our community is better prepared than ever before to manage our water supplies during drought cycles. We can meet the demands of our water customers through this summer without the use of upstream reserves. For additional responsible water use tips, please visit us at www.tmwa.com/conservation/checklist.

THE VALUE OF YOUR WATER

Quality. Delivered. TMWA's commitment to provide safe, clean, high-quality water to our customers.

TMWA's Free Workshop Series

TMWA offers a series of free workshops to help residents prepare their yards for the season—and save water. For June, the following workshops are scheduled: Drip System Maintenance Made Easy on June 2 at 5:30 p.m. and Sprinkler Maintenance Made Easy on June 8 at 5:30 p.m. These workshops are held at TMWA's offices. Please call to reserve your spot at 834-8005.

Please keep your trees in mind when caring for your landscaping

Trees need our attention during spring and summer. The best way to water trees is to give them a good slow soaking at least once a week starting in the spring through late fall. When it gets really hot, watering twice a week is advisable. Run a soaker hose or sprinkler at low volume so that the soil is soaked past the branch spread of trees.

Visit www.communityforestry.org for tree care tips for our region. If you are concerned about the health of your trees, TMWA offers free tree evaluations conducted by an arborist. Call the conservation department at 834-8005 to schedule an appointment.



How Can You Identify TMWA Employees?

During the height of the watering and construction season, TMWA employees are more visible while working in the community. Customers often ask us how they can be sure these workers are really TMWA employees. All of our vehicles are clearly marked with the TMWA logo and our personnel always carry a security badge. We encourage customers to ask an employee for his/her badge if it is not clearly visible. If an individual does not produce a badge for your viewing, he/she is not a TMWA employee. In very rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA does not sell water filters or water purification systems for your home and our employees will never request or take a payment at your home.

Also, if you receive an unsolicited telephone call asking for a payment on your TMWA account, please take down the telephone number, refuse to make a payment and call local law enforcement or TMWA at (775) 834-8080. The only valid methods of paying your TMWA bill are listed at www.tmwa.com, and the only valid telephone number to pay over the phone is TMWA's main customer service line at (775) 834-8080.

If you're concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

WHERE TO CALL

General Inquiries: 834-8080
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

HOLIDAYS & EVENTS

Easy Sprinkler Maintenance Workshop
June 2 at 5:30 p.m.

Standing Advisory Committee
June 7 at 3 p.m.

Easy Drip System Maintenance Workshop
June 8 at 5:30 p.m.

Board of Directors Meeting
June 15 at 9 a.m.

Locations and details on all workshops and meetings are found here: tmwa.com/news/events-calendar

