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TMWA IS HERE TO HELP YOU PREPARE YOUR YARD FOR SUMMER

This irrigation season, even though our water supplies are in fantastic shape, we remind our customers to use water responsibly. TMWA encourages smart water use year-round and reminds you we are here to help. Here are some useful tools:

- **OUR WATER EFFICIENT LANDSCAPE GUIDE:** Visit the website www.tmwandscapeguide.com for detailed information on landscaping in the Truckee Meadows, including hundreds of drought-tolerant trees, shrubs, and plants.
- **FREE WORKSHOPS:** TMWA offers a series of workshops to help residents with their outside watering. Topics for the workshops include Drip System Maintenance Made Easy on June 1 and Sprinkler System Maintenance Made Easy (not drip) on June 7. The one-hour workshops start at 5:30 p.m. Registration is required: call (775) 834-8005 or email conservation@tmwa.com. All workshops are free and held at TMWA offices.

And please remember, Assigned-Day Watering is always in effect. A home or business has three outside watering days each week.

- **ODD ADDRESSES:** If the last number in your address is 1, 3, 5, 7 or 9, water on Wednesdays, Fridays, and Sundays.
- **EVEN ADDRESSES:** If the last number in your address is 0, 2, 4, 6 or 8, water on Tuesdays, Thursdays, and Saturdays.
- **ON MONDAYS,** please don't water, as it is a day for the water system to recover.

At TMWA, we are dedicated to encouraging smart water use and helping our customers prevent unnecessary waste. If you see water being wasted, please let us know by calling the conservation department at 834-8005. For additional smart about water tips, please visit us at www.tmwa.com.

THE VALUE OF YOUR WATER

Quality. Delivered.

TMWA's commitment to provide safe, clean, high-quality water to our customers.

ASSIGNED-DAY WATERING

NO WATERING BETWEEN NOON AND 6 P.M.
FROM MEMORIAL DAY THROUGH LABOR DAY.



ADDRESS ENDING IN:





SMART ABOUT WATER QUICK FACTS

In wet years like this, most of the water you receive comes from Lake Tahoe via the Truckee River. This allows TMWA to replenish and rest the more than 90 wells we have system-wide. Wells are a crucial part of TMWA's supply strategy and provide supplemental water during the peak summer season or when we have dry years, as in 2015.

HOW CAN YOU IDENTIFY TMWA EMPLOYEES?

During the height of the watering and construction season, there are more TMWA employees working in the community. Customers often ask us how they can be sure these workers are really TMWA employees.

1. All of our vehicles are clearly marked with the TMWA logo.
2. Our personnel always carry a security badge. We encourage customers to ask an employee for his/her badge if it is not clearly visible. If an individual does not produce a badge for your viewing, he/she is not a TMWA employee.
3. In very rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA will never request or take a payment at your home.



If you receive an unsolicited telephone call asking for a payment on your TMWA account, please take down the telephone number, refuse to make a payment, and call local law enforcement or TMWA at (775) 834-8080. The only valid methods for paying your TMWA bill are listed at www.tmwa.com, and the only valid telephone number to for paying over the phone is TMWA's main customer service line at (775) 834-8080.

If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

REMINDER: TRANSFER OR TERMINATE YOUR WATER SERVICE IF YOU MOVE

Please remember that if you are moving, it is your responsibility to terminate the water service at your residence or business. To request a termination or transfer of service, please contact us at (775) 834-8080 and select option 2, or visit the "My Account" section at tmwa.com. Requests must be submitted five business days prior to your move.

WHERE TO CALL

- GENERAL INQUIRIES: 834-8080
- EMERGENCY REPAIR: 834-8090
- WATER CONSERVATION: 834-8005
- WATER QUALITY: 834-8118
- WATER RIGHTS: 834-8029
- OMBUDSMAN: 848-0813

HOLIDAYS & EVENTS

DRIP SYSTEM MAINTENANCE MADE EASY WORKSHOP

Thursday, June 1 at 5:30 p.m.

STANDING ADVISORY COMMITTEE

Tuesday, June 6 at 3:00 p.m.

SPRINKLER SYSTEM MAINTENANCE MADE EASY WORKSHOP (NOT DRIP)

Wednesday, June 7 at 5:30 p.m.

BOARD OF DIRECTORS MEETING

Wednesday, June 21 at 10:00 a.m.

Locations and details on all workshops and meetings are found here:

<http://www.tmwa.com/meeting>



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

