

2013 JUNE



IN THIS ISSUE

- Water Quality Report
- Assigned-Day Watering
- Conservation Specialists & Water Usage Review Program
- Workshop and Tours
- Connect With Us on Social Media

ANNUAL WATER QUALITY REPORT AVAILABLE ONLINE

The Environmental Protection Agency (EPA) requires that all water utilities provide their customers with an annual water quality report. For Truckee Meadows Water Authority, this presents a welcome opportunity to demonstrate how we live up to our "Quality. Delivered." promise. We take enormous pride in the outstanding, high-quality water we deliver to our customers and welcome the opportunity to share this detailed look at the quality *your* water company delivers. This year visit tmwa.com/WQR_2013 to view or download the Water Quality Report. The complete report became available on June 1, and for the first time ever, the EPA is allowing utilities to share it in electronic format instead of a hard copy – saving both money and trees! If you would like to request a hard copy of this year's water quality report, please call TMWA at **775-834-8138** or email Will Raymond in Water Quality at wraymond@tmwa.com.

ASSIGNED-DAY WATERING

Outdoor watering increases the average residential customer's water use by four to 10 times during the summer. Assigned-Day watering helps level off peak days during this high water use time. Here are a few things to keep in mind as you plan your summer watering schedule:

Assigned-Day watering only applies to your sprinklers. Hand watering and drip systems can be used at any time.

For your sprinklers, run them when it's cool and not windy, usually early in the morning. Turn your sprinklers off when it's raining.

Water Weather-Wisely on your assigned days. If the last number of your home or business address is:

- **Even (0, 2, 4, 6 or 8)**, run the sprinklers on Tuesdays, Thursdays and Saturdays.
- **Odd (1, 3, 5, 7 or 9)**, run the sprinklers on Wednesdays, Fridays and Sundays.
- **Shut your sprinklers off between noon and 6:00 p.m.** from Memorial Day through Labor Day.
- **Give your sprinklers a rest on Mondays**, as it is TMWA's day to replenish and maintain our water system.

Use of drip systems and/or hand watering of trees, shrubs, flowerbeds and vegetable gardens is permitted any day of the week. Please use an automatic shut-off nozzle when watering with a hose.

We are the experts in Weather-Wise Watering and we are here to help. For more tips and tools for watering your yard weather wisely, please visit the Conservation section of www.tmwa.com.

HIGH WATER BILL? CONSERVATION SPECIALISTS CAN HELP. Conservation Specialists & Water Usage Review Program

If you experience an unusually high bill and you are concerned about your water usage and whether or not you are using water efficiently, TMWA is here to help. Conservation Specialists can visit your home or business and help you identify the source of your high water bill. Please call customer service at **834-8080, option 2**.

THE VALUE OF YOUR WATER

Americans use about 346 billion gallons of tap water every day. Water keeps us healthy, fights fires, supports our economy, nourishes landscaping and contributes to the high-quality of life we enjoy.

WATER CONSERVATION TOUR AT HUG GARDEN ON SATURDAY, JULY 20



Join TMWA for a tour of the Hug High School Garden, which demonstrates a water-efficient bioregional garden, Sierra Nevada mountain plants, native plants from the Great Basin, and a vegetable garden that produces food for the school's culinary program. The space originally featured turf which resulted in an inefficient use of water. The two hour tour begins at 8 a.m. at 2880 Sutro St., space is limited and RSVP's are required. To reserve your spot for this tour please email conservation@tmwa.com or call **834-8005**.

WATER TREATMENT PLANT AND HYDROELECTRIC TOURS RETURN THIS SEPTEMBER

Are you interested in seeing the treatment process your drinking water goes through before it reaches your tap? Do you want to learn more about green energy? Learn firsthand in September. Every Tuesday and Wednesday learn how we treat your water and how we generate more energy than we consume with tours of the Chalk Bluff Water Treatment Plant, 9605 McCarran Blvd. and the Verdi Hydroelectric Power Plant at 145 Bridge St. Each tour takes an hour and requires extensive walking and standing.

Space is limited for these free tours and RSVPs are required by emailing conservation@tmwa.com or by calling **834-8005** (Must be over 18 years old).

CONNECT WITH US ON SOCIAL MEDIA

Your water company is a bustling organization with many interesting projects and programs in the works. If you want to know what TMWA is up to — and you should — follow us on Facebook, Twitter and YouTube. Be the first to know when the next workshop is scheduled or learn about our latest infrastructure project. We'll share conservation tips, how-to information, and you will meet some of the experts at TMWA who deliver and treat your drinking water. For the most up-to-date information from TMWA, "like" us on Facebook and follow us on twitter and YouTube.



WHERE TO CALL

General Inquiries: .. 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813

HOLIDAYS & EVENTS

Thursday, July 4
Independence Day (TMWA Offices Closed)
Wednesday, July 17
TMWA Board Meeting
Saturday, July 20
Water Conservation Tour at Hug Garden
Tuesdays in September
Chalk Bluff Water Treatment Plant Tours
Wednesdays in September
Verdi Hydroelectric Power Plant Tours



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

