

# 2013 JULY



## IN THIS ISSUE

- Water Your Yard Weather Wisely
- Identifying a TMWA Employee
- Water Quality Report
- The Value of Your Water
- Weather-Wise Watering and Tree Care Tips
- Summer Construction and TMWA's Investment in Infrastructure
- YouTube Videos Available

## WATER QUALITY REPORT NOW AVAILABLE ONLINE

Every year Truckee Meadows Water Authority (TMWA) releases a Water Quality Report, as required by the Environmental Protection Agency (EPA). The report features important information regarding the quality, source and treatment of your drinking water. This year the water quality report is available entirely online as now allowed by the EPA. Simply visit [www.tmwa.com/WQR\\_2013](http://www.tmwa.com/WQR_2013). In addition, a Spanish version is available. For those that would like a printed copy, please call Will Raymond at 834-8138 or email him at [wraymond@tmwa.com](mailto:wraymond@tmwa.com).



## WATER YOUR YARD WEATHER-WISELY

A water-efficient landscape begins with **Weather-Wise Watering**, giving your yard the water it needs to stay healthy, while avoiding waste. Remember to keep your sprinklers off during the heat of the day, noon-6 p.m., and water your plants when it's cooler. This avoids evaporation and saves water. Whether it's raining in June or dry in December, we always value responsible water use. That's why we encourage Weather-Wise Watering and water-efficient landscape care throughout the year.

### HOW DO YOU REPORT WATER WASTE?

We live in the high desert and need to work together to eliminate as much water waste as possible. As you move around the community and see water being wasted, please let us know by reporting it online at [www.tmwa.com](http://www.tmwa.com) or calling us at (775) 834-8005. We will follow up and take care of the situation.

For more information about Weather-Wise Watering, or any of our conservation tools, visit [www.tmwa.com](http://www.tmwa.com).

## HOW CAN YOU IDENTIFY TMWA EMPLOYEES WHO MAY BE VISITING YOUR HOME OR BUSINESS?

During the height of the watering and construction season, TMWA employees are more visible while working in the community. Customers often ask us how they can be sure these workers are really TMWA employees. All of our vehicles are clearly marked with the TMWA logo and our personnel always wear a clearly visible security badge. We encourage customers to ask employees for their badge if it is not clearly visible. If an individual does not produce a badge for your viewing, he/she is not a TMWA employee. In very rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA does not sell water filters or water purification systems, and our employees will never request or take a payment at your home. If you're concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080, option 2.

## THE VALUE OF YOUR WATER

Please don't waste water, and please remember to Water Weather-Wisely on your assigned days. Assigned-Day watering helps us manage water use in the community during peak months.



truckee meadows  
COMMUNITY  
FORESTRY  
COALITION

## WEATHER-WISE WATERING AND TREE CARE TIPS

Most of the trees in the Truckee Meadows are in homeowners' yards and make our community beautiful. The Truckee Meadows Community Forestry Coalition provides you with resources to properly care for your trees, using the weather as your guide. Water your trees Weather-Wisely and use Weather-Wise tree care tips to protect and preserve our community forest. Appropriate tree care begins with proper drip irrigation and Weather-Wise Watering to build a deep, strong root system. For Weather-Wise tree care tips and a comprehensive list of trees that thrive in our high-desert climate, visit [www.communityforestry.org](http://www.communityforestry.org).

## It's Construction Season and TMWA is Investing in Infrastructure

Northern Nevada is known for being a construction zone during the summer months – road projects are everywhere! And while the construction season is often seen as a nuisance for commuters, for TMWA it is the best time to improve aging water infrastructure. Road construction presents an opportunity to inspect and replace aging pipes with newer pipes, reinvesting in our water system. In an effort to reduce costs, we work closely with our local government agencies to identify street construction projects that allow TMWA to replace these pipes while roads are excavated. At the end of all construction, TMWA also performs field checks to ensure you are getting the high quality water you expect at your home or place of work. This is just one of the ways we invest in our infrastructure to ensure reliability to our customers 24 hours a day, seven days a week.



## YOUTUBE VIDEOS ON WWW.TMWA.COM

Check out our "TMWA at Work" video series which features current projects on how TMWA is investing in your water system, as well as helpful tips on managing your water use at home.

Visit: [www.youtube.com/user/truckeemeadowswater](http://www.youtube.com/user/truckeemeadowswater)



## WHERE TO CALL

General Inquiries: . . 834-8080 (option 2)  
Emergency Repair: . . . . . 834-8090  
Water Conservation: . . . . . 834-8005  
Water Quality: . . . . . 834-8118  
Water Rights: . . . . . 834-8029  
Ombudsman: . . . . . 848-0813  
Tour RSVP: . . . . . 834-8290



## HOLIDAYS & EVENTS

Saturday, July 20  
Hug High School Garden Tour  
Wednesday, August 21  
TMWA Board Meeting  
Monday, September 2  
Labor Day (TMWA Offices Closed)  
Wednesdays in September (September 4, 11, 18 and 25)  
Verdi Hydroelectric Power Plant Tours  
Tuesdays, September 10, 17 and 28/Saturday, September 28  
Chalk Bluff Water Treatment Plant Tours  
Saturday, September 28  
Walking Tour of River School Farm and Gardens

Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

