

J U L Y 2 0 1 6

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THE VALUE OF YOUR WATER

A portion of your water bill goes toward the maintenance of the TMWA water system. This helps ensure the around-the-clock treatment, delivery and availability of high-quality drinking water for more than 385,000 residents of the Truckee Meadows.

OUR PROMISE TO YOU: *QUALITY. DELIVERED.* 2016 WATER QUALITY REPORT NOW AVAILABLE ONLINE

Truckee Meadows Water Authority (TMWA) is dedicated to providing reliable service and delivering high-quality drinking water to more than 385,000 residents and businesses throughout the Reno and Sparks area. In accordance with the U.S. Environmental Protection Agency's (EPA) Consumer Confidence Rule, the 2016 Annual Water Quality Report is now available. This information is provided to inform our customers about the source of their drinking water and how it compares to drinking water standards established by the EPA. To access the report, visit tmwa.com/quality2016. If you would like a print copy mailed to you, please call Will Raymond, Water Operations Supervisor, at 834-8138 or email him at wraymond@tmwa.com.

TMWA's staff takes pride in the water delivered to your tap. Maintaining and rehabilitating the system's infrastructure for the safety of our customers is a constant priority. As your community-owned water purveyor, we are always ready to answer your inquiries and discuss your water quality. If you have specific questions, please call our Water Quality Department at 834-8118.

TURF TALK

In cooperation with University of Nevada Cooperative Extension and Nevada Landscape Association

Tips on smart-watering practices for your lawn. Save water and save money.

INSPECT: Check your sprinkler system frequently for clogged, broken or missing sprinkler heads.

CONNECT: Examine points where the sprinkler heads connect to pipes or hoses. If you see water pooling in your landscape, or you have large wet areas, you could have leak in your system. A leak as small as the tip of a pen (1/32nd of an inch) can waste about 6,000 gallons of water per month, according to the EPA's WaterSense.

ADJUST: July is usually a hot month. If you see your grass wilting, don't make your run times longer; add another cycle instead.

Check here monthly for timely landscaping and watering tips.

HAVE FUN WHILE HELPING TO PROTECT THE TRUCKEE RIVER

Join Keep Truckee Meadows Beautiful (KTMB) for Raise the River: A Sensory Experience. Support KTMB’s beautification and education efforts, including its work to protect the Truckee River for generations to come. KTMB’s Raise the River is Thursday, August 18, 5:30 p.m. - 9 p.m. at the Sensory Garden in Idlewild Park, Reno. Tickets are on sale now at ktmb.org/raisetheriver.

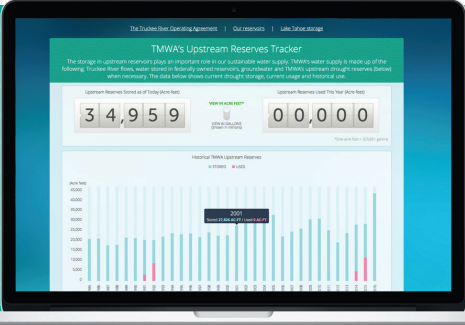
TMWA’S BOARD OF DIRECTORS AND STAFF SEEK YOUR INPUT

In order to better serve our customers, TMWA has many ways for you to provide comment. TMWA’s Board of Directors and staff want to hear from you and know what is on your mind regarding your water service. We invite you to attend any of our public meetings, where public comment is welcome. Here is how you can reach out, be heard and be part of the process:

- **Board Meetings** – TMWA’s Board of Directors typically meets on the third Wednesday of each month at 10 a.m. at the Sparks City Council Chambers, located at 745 Fourth St. in Sparks. Agendas are posted online at least five days in advance. View the full meeting schedule, agendas or past meeting minutes here: tmwa.com/about_us/meetings.
- **Standing Advisory Committee** – TMWA’s Standing Advisory Committee (SAC) is an oversight group made up of individuals representing all TMWA customer categories. SAC reviews rate proposals, budgets and other items as requested by our Board of Directors. SAC meetings are held on the first Tuesday of the month at 3 p.m., at TMWA’s main office, located at 1355 Capital Blvd. in Reno. All meetings are open to the public and are posted in the “Meeting Center”, Standing Advisory Board section at tmwa.com/meetings.
- **Online at tmwa.com** – If you are unable to attend a public meeting, but still wish to comment on a topic, you can do so by submitting your comment online at least one full week before the date of any board meeting. Simply fill out the “Comments to the Board” form here: tmwa.com/about_us/comments.

NEW! UPSTREAM RESERVES TRACKER

Even though the drought may continue, our water supply is secure this year and for the foreseeable future. If you would like to check out the current status of our upstream reserves, please visit our new Upstream Reserves Tracker at tmwa.com/reserves.



WHERE TO CALL

- GENERAL INQUIRIES: 834-8080
- EMERGENCY REPAIR: 834-8090
- WATER CONSERVATION: 834-8005
- WATER QUALITY: 834-8118
- WATER RIGHTS: 834-8029
- OMBUDSMAN: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

HOLIDAYS & EVENTS

- STANDING ADVISORY COMMITTEE**
August 2 at 3 p.m.
- BOARD OF DIRECTORS MEETING**
August 17 at 10 a.m.
- VERDI HYDROELECTRIC POWER PLANT TOUR**
August 31 at 2 p.m.

Locations and details on all workshops and meetings are found here: tmwa.com/news/events-calendar

