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## SMART ABOUT WATER QUICK FACT

Your water is safe. TMWA performs more than 1,000 laboratory tests each month on more than 180 samples taken from various locations within the TMWA distribution system. In addition, you can find out what the water quality is in your neighborhood. Our Water Quality Lookup Page is a map-based reference tool providing the latest water quality data by geographic location. Sample data is updated monthly for turbidity, pH, chlorine residual, hardness and arsenic. Take a look at [tmwa.com/water\\_quality](http://tmwa.com/water_quality).

## OUR PROMISE TO YOU: *QUALITY. DELIVERED.*

### 2017 WATER QUALITY REPORT NOW AVAILABLE ONLINE

TMWA is dedicated to providing reliable service and delivering high-quality drinking water to more than 385,000 residents and businesses throughout the Reno and Sparks area. In accordance with the U.S. Environmental Protection Agency's (EPA) Consumer Confidence Rule, the 2017 Annual Water Quality Report is now available. The data for this report was collected in 2016. This information is provided to inform our customers about the source of their drinking water and how it compares to drinking water standards established by the EPA. To access the report, visit [www.tmwa.com/quality2017](http://www.tmwa.com/quality2017). If you would like a print copy mailed to you, please call Water Quality Chemist Jackie Boado at (775) 834-8186, or email her at [jboado@tmwa.com](mailto:jboado@tmwa.com).



**TEST RESULTS: 2016 WATER QUALITY DATA**

The table lists various water quality parameters such as Turbidity, pH, Hardness, and Arsenic, along with their respective units and compliance status. It also includes a section for 'Other Parameters' and a summary of the overall water quality.

TMWA's staff takes pride in the water delivered to your tap. We make maintaining and rehabilitating the system's infrastructure for the safety of our customers a constant priority. As your community-owned water purveyor, we are always ready to answer your inquiries and discuss your water quality. If you have specific questions, please call our water quality department at (775) 834-8118. Overseeing and maintaining our water quality for the safety of the public is our number-one priority every day.

## TMWA HOSTS WALKING TOURS

TMWA will be conducting two walking tours on August 19. The tours are free, and reservations are required. Feel free to register for one or both parts.

On August 19, join TMWA's conservation staff at the River School Farm for a tour of their farm and gardens. Part One begins at 10 a.m. and will teach landscaping methods that can help create a beautiful, functional, and water-resilient garden. Part Two of the tour begins at 1 p.m. at Valley Wood Park, where participants will learn how a lawn can be converted into a biodiverse garden that can provide a habitat for honey bees, Monarch butterflies, and other important urban wildlife. Valley Wood is managed by the City of Reno Parks Division and is located near the corner of Valley Wood and Avenida de Landa. This tour will be led by the designer and builder of the garden, Landscape Architect, Tom Stille.

Participants are responsible for their own refreshments and transportation. Attendees must be a minimum of ten years of age. For reservations, email [conservation@tmwa.com](mailto:conservation@tmwa.com) or call (775) 834-8005.

# TMWA'S BOARD OF DIRECTORS AND STAFF SEEKS YOUR COMMENTS

In order to better serve our customers, TMWA has many ways for you to provide comment. TMWA's Board of Directors and staff want to hear from you and know what is on your mind regarding your water service. We invite you to attend any of our public meetings, as there is public comment at the beginning and end of each meeting. Here is how you can reach out and be heard, and be part of the process:

- **BOARD MEETINGS** – TMWA's Board of Directors typically meets on the third Wednesday of each month at 10 a.m. at the Sparks City Council Chambers, located at 745 Fourth St. in Sparks. Agendas are posted online at least five days in advance. View the full meeting schedule, agendas or past meeting minutes here: [www.tmwa.com/meeting](http://www.tmwa.com/meeting).
- **STANDING ADVISORY COMMITTEE** – TMWA's Standing Advisory Committee (SAC) is an oversight group made up of individuals representing all TMWA customer categories. SAC reviews rate proposals, budgets and other items as requested by our Board of Directors. SAC meetings are held on the first Tuesday of the month at 3 p.m., at TMWA's main office, located at 1355 Capital Blvd. in Reno. All meetings are open to the public and are posted in the "Meeting Center" section at [www.tmwa.com/meeting](http://www.tmwa.com/meeting).
- **ONLINE AT [www.tmwa.com](http://www.tmwa.com)** – If you are unable to attend a public meeting but still wish to comment on a topic, you can do so by submitting your comment online at least one full week before the date of any board meeting. Simply fill out the "Comments to the Board" form here: [www.tmwa.com/about\\_us/comment](http://www.tmwa.com/about_us/comment).

## GET SMART ABOUT WATER LEARN ABOUT OUR WATER SYSTEM AND CONSERVATION

When it comes to water, who would have known it could be so complex? Log on to [www.smartaboutwater.com](http://www.smartaboutwater.com) and learn about the remarkable water system we rely upon, day in and day out. One of the facts explains why conserved water is not used in our community for growth. There are facts on water-efficient landscaping and an explanation on water rights. Find out how much of the Truckee River we use. Also featured are facts about our reservoirs and where we store water. That's just a few of the facts, and more will be added every month. Our community has been smart about water for decades. When you live in the Truckee Meadows, being smart about water is a fact of life.



### WHERE TO CALL

- GENERAL INQUIRIES: . . . . . 834-8080
- EMERGENCY REPAIR: . . . . . 834-8090
- WATER CONSERVATION: . . . . . 834-8005
- WATER QUALITY: . . . . . 834-8118
- WATER RIGHTS: . . . . . 834-8029
- OMBUDSMAN: . . . . . 848-0813

### HOLIDAYS & EVENTS

- STANDING ADVISORY COMMITTEE**  
Tue. August 1 at 3 p.m.
- BOARD OF DIRECTORS MEETING**  
Wed. August 16 at 10 a.m.
- WALKING TOUR PART ONE: RIVER SCHOOL FARM & GARDENS**  
Sat. August 19 at 10 a.m.
- WALKING TOUR PART TWO: VALLEY WOOD PARK**  
Sat. August 19 at 1 p.m.
- VERDI HYDROELECTRIC POWER PLANT TOUR**  
Wed. August 30 at 2 p.m.

Locations and details on all workshops and meetings are found here:  
<http://www.tmwa.com/meeting>



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

