

2013

AUGUST



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SAVE A TREE AND SIGN UP FOR EBILL PAPERLESS BILLING!

You can cut down on your mail pile while enjoying the convenience of paperless billing. Join the thousands of TMWA customers who are taking advantage of our ebill program. Instead of receiving a printed bill in the mail each month, we'll help you save a tree by emailing a notification when your bill is ready for online viewing. To access this easy-to-use feature, please log in to My Account at www.tmwa.com. Select the ebill notification and click the option to discontinue receiving a paper copy of your bill.



LEARN ABOUT YOUR WATER: TOUR TMWA'S CHALK BLUFF WATER TREATMENT PLANT AND VERDI HYDROELECTRIC POWER PLANT

Take a tour of TMWA's
Chalk Bluff Water
Treatment Plant on:

Tuesday, Sept. 10 at 1 p.m.,
Tuesday, Sept. 17 at 3 p.m.
Tuesday, Sept. 24 at 1 p.m. or
Saturday, Sept. 28 at 10 a.m.



Chalk Bluff Water Treatment Plant

Lake Tahoe is an excellent source of high-quality water and our team of highly skilled engineers, scientists and operators use it to provide you with high-quality drinking water. Our staff will explain the water treatment and distribution processes, how it gets to your home or business, as well as answer your questions.

Every Wednesday in September, customers can also tour our Verdi Hydroelectric Power Plant, which has been producing clean, renewable energy for over 100 years. The plant, which is located upstream of the Chalk Bluff Water Treatment Plant, harnesses the natural flow of the Truckee River to generate more than 2.3 megawatts of power. Tours will take place at **2 p.m. on September 4, 11, 18 and 25.**

Tours are open to all TMWA customers. Participants must be at least 18 years of age. **Please email presentations@tmwa.com or call 834-8290 to reserve your spot.** Each tour is limited to 20 people. **Please note:** these are lengthy walking tours and will involve climbing a significant number of stairs and walking on uneven surfaces.

THE VALUE OF YOUR WATER

Your drinking water costs less than a penny per gallon – a true bargain considering the energy and expertise it takes to treat and deliver safe, reliable water to homes and businesses day in and day out.



truckee meadows
COMMUNITY
FORESTRY
COALITION

ASK AN ARBORIST WITH THE COMMUNITY FORESTRY COALITION

How do I know when to prune my Hawthorne tree? What's eating my apple trees? Why are my trees growing sprouts in the lawn? How much should I water my trees or prepare them for winter?

Get all of your tree care questions answered for free by visiting our tree care website, www.communityforestry.org. Have a specific question about a tree in your yard? The Truckee Meadows Community Forestry Coalition has a team of certified arborists with expertise in irrigation, pruning, fertilizing and more. Send all of your tree care questions (including pictures) to AskAnArborist@communityforestry.org. You can also post questions for the arborists on Twitter or Facebook!

Follow us at www.twitter.com/communityforest and become a fan on Facebook: www.facebook.com/communityforestrycoalition.



OUR WATER SUPPLY AND MORE:

For a real-time look at lake levels, Truckee River flows and much more information about our water supplies, see www.tmwastorage.com.

WHERE TO CALL

General Inquiries: .. 834-8080 (option 2)
Emergency Repair: 834-8090
Water Conservation: 834-8005
Water Quality: 834-8118
Water Rights: 834-8029
Ombudsman: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.



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HOLIDAYS & EVENTS

Wednesday, August 21
TMWA Board Meeting

Monday, September 2
Labor Day
(TMWA Offices Closed)

Wednesdays in September at 2 p.m.
(September 4, 11, 18 & 25)
Verdi Hydroelectric Power Plant Tours
Call 834-8290 to RSVP

Tuesday, September 10 at 1 p.m.,
Tuesday, September 17 at 3 p.m.
Tuesday, September 24 at 1 p.m., and
Saturday, September 28 at 10 a.m.
Chalk Bluff Water Treatment Plant Tours
Call 834-8290 to RSVP