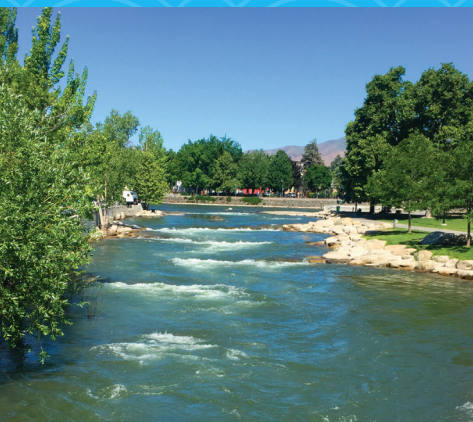


AUGUST 2017

IN THIS ISSUE

- Tours Offered: Learn about Your Water
- TROA Ensures that Our Water Supply Remains Strong
- TMWA Board Elects Chair and Vice Chair
- Need a Water Expert? TMWA Speakers Are Available
- Audit Your Own Water Use and Save



THE TRUCKEE RIVER OPERATING AGREEMENT ENSURES THAT OUR WATER SUPPLY REMAINS STRONG

The Truckee River Operating Agreement (TROA), which was implemented in December of 2015, is a game changer for our water supply. Implementing TROA required 28 years of studies, negotiations and legal challenges, but it was worth all of the hard work. TROA delivers a new approach to managing the Truckee River and will give our community protection from prolonged droughts. When we need water, TROA can more than triple our community's drought reserves. Read more about TROA at www.tmwa.com/TROA. To learn how our community has been smart about water, visit www.smartaboutwater.com.

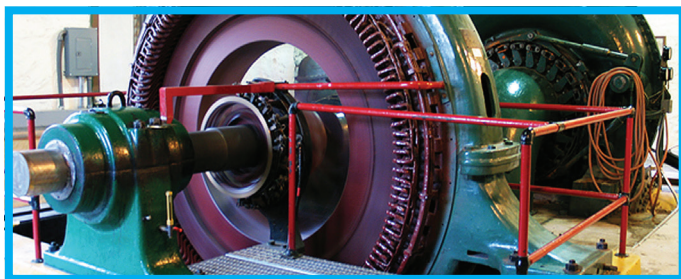
LEARN ABOUT YOUR WATER:

TOUR TMWA'S CHALK BLUFF WATER TREATMENT PLANT AND VERDI HYDROELECTRIC POWER PLANT

Learn more about your water by touring TMWA's water treatment and hydroelectric plants this August and September. All tours are free and require only a reservation to attend.

Attendees of the Chalk Bluff Water Treatment Plant tour will meet our team of highly skilled engineers, scientists, and operators; find out how they work to provide you with high-quality drinking water and see the steps it takes to get water from the Truckee River to their taps. They will also learn about some of the 1,000+ tests that are conducted to ensure TMWA's water is of the highest possible quality.

Chalk Bluff has been recognized with the President's Award from the Partnership for Safe Water. With this award, The plant ranks among the highest performing water treatment facilities in the country. Sign up for one of our five tours: Tuesday, September 5 at 1:00 p.m.; Tuesday, September 12 at 3:00 p.m.; Tuesday, September 19 at 1:00 p.m.; Saturday, September 23 at 10:00 a.m.; or Tuesday, September 26 at 1:00 p.m.



Customers can also tour TMWA's Verdi Hydroelectric Power Plant, which has been producing clean, renewable energy for over 100 years. Located upstream of the Chalk Bluff Water Treatment Plant, the hydro plant harnesses the natural flow of the Truckee River to generate more than 2.3 megawatts of power annually with turbines that are more than 100 years old. Tours will take place on Wednesday, August 30 at 2:00 p.m.; Wednesday, September 6 at 10:00 a.m.; Saturday, September 16 at 10:00 a.m., Wednesday, September 20 at 2:00 p.m.; and Wednesday, September 27 at 2:00 p.m.

All tours are one hour and free to all TMWA customers. Participants must be at least 18 years of age. Each tour is limited to 20 people, so please be sure to RSVP to rsvp@tmwa.com or by calling 775-834-8290. Please note that these are lengthy walking tours and will involve climbing a significant number of stairs and walking on uneven surfaces.

TMWA BOARD ELECTS CHAIR AND VICE CHAIR

By a unanimous vote of the TMWA Board of Directors, our Chairman and Vice Chairman were re-elected to another term. For the fiscal year starting July 1, Sparks Mayor Geno Martini will serve as TMWA Board Chairman and Washoe County Commissioner Vaughn Hartung will serve as Vice Chairman. The rest of the Board includes Jenny Brekhus, Neoma Jardon, and Naomi Duerr (Reno City Council members); Jeanne Herman, Washoe County Commissioner and Ron Smith, Sparks City Council member. All board members have provided excellent guidance on many issues, including drought, consolidation of water utilities, and the signing of the Truckee River Operating Agreement. Their knowledge of TMWA and excellent working relationship with staff will undoubtedly contribute to another productive year. Thanks to all for their contributions.

NEED A WATER EXPERT? TMWA SPEAKERS ARE AVAILABLE



Presentations and speakers are available for local clubs and organizations interested in learning more about TMWA, how we plan for our water future, and local water topics. Our speakers are prepared to address schools and community organizations large and small. Topics include smart water planning, responsible water use at home, water supply, our water system, and water quality, among many others. If you are interested in booking a speaker, please call the community communications hotline at 775-834-8290 or submit a request online at www.tmwa.com/presentation.

AUDIT YOUR OWN WATER USE AND SAVE

In the summer, it is more critical than ever to keep a close eye on your water use. With sprinklers and drip systems running, there are numerous opportunities to spring a leak and waste a lot of water. With this in mind, TMWA offers you a short, step-by-step video with instructions on how to examine your home water system for waste. To view the video, visit: www.tmwa.com/SelfAuditVid.

If your concern is more serious, or you can't determine why your water use is higher than normal, please call TMWA's Customer Call Center at 775-834-8080 to schedule a water audit conducted by one of TMWA's conservation consultants.



WHERE TO CALL

GENERAL INQUIRIES: 834-8080
EMERGENCY REPAIR: 834-8090
WATER CONSERVATION: 834-8005
WATER QUALITY: 834-8118
WATER RIGHTS: 834-8029
OMBUDSMAN: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

HOLIDAYS & EVENTS

TOURS OF CHALK BLUFF TREATMENT PLANT AND VERDI HYDROELECTRIC PLANTS

See dates and times on first page.

STANDING ADVISORY COMMITTEE

Tuesday, September 5 at 3:00 p.m.

BOARD OF DIRECTORS MEETING

Wednesday, September 20 at 10:00 a.m.

Locations and details on all workshops and meetings are found here:

<http://www.tmwa.com/meeting>

