

NOVEMBER 2017

IN THIS ISSUE

- Truckee River Fund Projects Improve the Watershed
- Be Ready for the Cold Weather
- Get Regional Emergency Alerts on Your Phone
- Smart About Water Fact
- Remember: Holiday Mail Can Cause Delays
- Avoid Cross-Connections at Your Home



SMART ABOUT WATER QUICK FACT:

TMWA has a handy online tool that lets you look up the water quality in your neighborhood. Water quality sample data is updated monthly for turbidity, chlorine residual, hardness and arsenic. Check out your neighborhood's water quality at: www.tmwa.com/water_quality

TRUCKEE RIVER FUND ADVISORS APPROVE THREE PROJECTS THAT WILL IMPROVE AND PROTECT OUR WATERSHED

The Truckee River Fund (TRF) is working year-round to protect our water quality and watershed. It was established by TMWA in 2005 to protect and enhance the water quality of the Truckee River. The Fund researches and finances projects that protect the water quality or water resources of the Truckee River and its watershed, which benefits the community's primary water source and TMWA customers. Every project is required to provide matching grants, thus maximizing the impact of TMWA's contribution. Since its inception, more than \$9 million has been approved for distribution from the fund to 138 qualifying projects, with over \$16 million in matched funds.

Recently funded projects include: The Watershed Education Initiative, Truckee River Tributaries Sediment Reduction, and Spring Invasive Weed Pull/Fall Truckee River Cleanup.

View current and completed TRF projects with our project map at www.truckeeriverfund.org. If your passion is protecting our water quality and the Truckee River's watershed, please consider making a donation to the TRF. Contact the Community Foundation of Western Nevada (CFWNV) at (775) 333-5499. CFWNV is the Fund's administrator.

REMEMBER: HOLIDAY MAIL CAN CAUSE DELAYS

Due to the increase in mail volume during the holiday season, your water bill could arrive later than usual. Please keep this in mind and allow extra time when remitting your payment by mail during this busy season.

BE PREPARED AND GET REGIONAL EMERGENCY ALERTS ON YOUR PHONE



Washoe County's "Code Red" system can send you phone alerts during regional emergencies. Every residential "land-line" telephone is already in the alert database. You can also enroll your unlisted, mobile or work numbers for notifications by signing up at: www.washoecounty.us/em/RegionalAlerts.php

NOW IS THE TIME: WINTERIZE YOUR HOME & AVOID FROZEN PIPES

As temperatures drop this fall, you can avoid the expense and trouble of frozen water lines. Each winter, many homeowners face the expense and inconvenience of frozen water pipes. We advise our customers to have irrigation systems turned off and winterized by Nevada Day (or Halloween). Because lawns will be going dormant as the weather turns from fall to winter, this is a good date to remember as a guide.

The main point of winterization is to be prepared before the cold weather sets in. No one wants the unwelcome surprise of broken pipes. For more tips and a video on winterizing your home, please visit www.tmwa.com/winterize.



WATCH A STEP-BY-STEP VIDEO ON
TMWA.COM/WINTERIZE

PROTECT WATER QUALITY IN YOUR HOME: AVOID CROSS-CONNECTIONS

Cross-connections can occur when your home's plumbing system is connected with any water source that is not fit for consumption, such as your irrigation system. If a cross-connection exists, and if there is a water line break or a fire hydrant is opened, contaminated water could flow back into your household plumbing through your irrigation system. You can prevent this from happening by properly installing a backflow assembly if one is not already in place.

Local governmental agencies have building departments that enforce plumbing codes to ensure that household plumbing systems, including irrigation systems, are designed and installed with backflow devices to prevent cross-connections. TMWA staff would like to ensure that the water you use in your home or business maintains its high quality. For additional information about backflow devices and prevention, please visit: www.tmwa.com/backflow.

WHERE TO CALL

GENERAL INQUIRIES: 834-8080
EMERGENCY REPAIR: 834-8090
WATER CONSERVATION: 834-8005
WATER QUALITY: 834-8118
WATER RIGHTS: 834-8029
OMBUDSMAN: 848-0813

HOLIDAYS & EVENTS

STANDING ADVISORY COMMITTEE
December 5 at 3 p.m.
BOARD OF DIRECTORS MEETING
December 20 at 10 a.m.

Locations and details on all workshops and meetings are found here:
<http://www.tmwa.com/meeting>



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

