

F E B R U A R Y 2 0 1 8

IN THIS ISSUE

- Learn More About Your Water System
- Be a Conservation Consultant This Summer
- Update Your Contact Information
- Many Ways to Provide Comment on Your Water Service
- Smart About Water Quick Fact



SMART ABOUT WATER QUICK FACT:

Water delivered to your tap is of high quality and low in price. If you drink the daily recommended eight glasses of water from the tap, it will cost you about fifty cents for an entire year. But, if you chose to drink the same amount of bottled water, it will cost you up to \$1,400 annually.

NEW DISPLAYS AROUND TOWN: LEARN ABOUT YOUR WATER SYSTEM

From February to May, check out our Smart About Water traveling displays around the community. Four exhibits feature information about the **Truckee River Operating Agreement** (a game changer for our water supply), **Water Quality** (how quality is woven into TMWA's operations), **Water Infrastructure** (projects and investments for the long term), and **Science and Innovation** (delivering results through STEM-based solutions).



The exhibits will rotate among the following locations: City of Reno at One East First St. in the first-floor lobby, Washoe County at 1001 E. 9th St. in Reno in the first-floor lobby in Bldg. A, Sparks Library at 1125 12th St and in the lobby at TMWA's main offices at 1355 Capital Blvd. in Reno.

GET A FUN SUMMER JOB: JOIN TMWA'S SUMMER CONSERVATION STAFF

Annual hiring has begun for TMWA's seasonal water conservation consultant team. We provide the training, vehicle, and equipment; you become a true champion for water conservation in the Truckee Meadows. Responsibilities include educating the public on TMWA's water conservation and assigned-day watering policies, looking for leaks in sprinkler systems, and responding to water-waste reports.

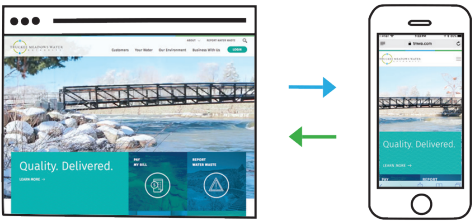
We've found that most people with leaks and other outdoor watering problems don't even know they have them. Our conservation consultants' mission is to identify these problems and help our customers find a solution—and save water.

If you're friendly, organized, and a good communicator, this job may be for you. This is a temporary, full-time position—not to exceed 1,039 hours of employment in a year. The job starts in April and ends in October.

For details, go to www.jobs.tmwa.com in March to apply. For more information, contact Chuck Swegles in the Conservation Department at (775) 834-8008 or cswegles@tmwa.com.

HAVE A NEW PHONE NUMBER? WE NEED IT IN CASE OF AN EMERGENCY

If you're like many TMWA customers, you've canceled your landline phone service and now rely exclusively on your cell phone to communicate. Sound familiar? If so, please update your primary contact number on your account. It's unlikely we'll ever have to call you regarding a water emergency; but if we do, we need your current number. All you have to do is log into your account at www.tmwa.com and update the number, or give us a call at (775) 834-8080 and let us do it for you. Simple!



TMWA'S BOARD OF DIRECTORS AND STAFF SEEK YOUR INPUT

To better serve our customers, TMWA has many ways for you to provide comments. TMWA's board of directors and staff want to hear your concerns and comments regarding your water service. We invite you to attend any of our public meetings, as there is public comment at the beginning and end of each meeting. Here is how you can express your views and be part of the process:

- **Board of Directors Meetings** – TMWA's board of directors meets on the third Wednesday of each month at 10 a.m. at the Sparks City Council Chambers, located at 745 Fourth St. in Sparks. Agendas are posted online at least five days in advance. View the full meeting schedule, agendas, or past meeting minutes here: www.tmwa.com/meetings.
- **Standing Advisory Committee** – TMWA's Standing Advisory Committee (SAC) is an oversight group made up of individuals representing all TMWA customer categories. The SAC reviews rate proposals and other items as requested by our board of directors. SAC meetings are held on the first Tuesday of the month at 3 p.m. at TMWA's main office located at 1355 Capital Blvd. in Reno. The meetings are open to the public and are posted in the "Meeting Center" section at www.tmwa.com/meetings.
- **Online at www.tmwa.com** – If you are unable to attend a public meeting but still wish to comment on a topic or agenda item, you can do so by submitting your comment online at least one full week before the date of any public meeting. Simply fill out the "Comments to the Board" form here: tmwa.com/about_us/comments.

WHERE TO CALL

GENERAL INQUIRIES: 834-8080
EMERGENCY REPAIR: 834-8090
WATER CONSERVATION: 834-8005
WATER QUALITY: 834-8118
WATER RIGHTS: 834-8029
OMBUDSMAN: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

HOLIDAYS & EVENTS

STANDING ADVISORY COMMITTEE

March 6 at 3 p.m.

BOARD OF DIRECTORS MEETING

March 21 at 10 a.m.

IRRIGATION SYSTEM START-UP WORKSHOP

March 27 at 5:30 p.m.

Find locations and details for all workshops and meetings here: tmwa.com/meeting/

