

JULY 2018

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SMART ABOUT WATER QUICK FACT:

Maintaining TMWA's high-quality water requires diligent and consistent investment in the water system infrastructure. Some of the projects TMWA will complete over the next year include: Peavine Tank replacement; Arrowcreek Drought Response-Phase 2; mainline replacements at 4th St., Prater Way and South Virginia; Mt. Rose Treatment Plant construction; Verdi main extension; and Satellite Hills booster pump station replacement. The projected investment in TMWA's infrastructure from 2018 to 2022 is \$172.8 million

OUR PROMISE TO YOU: QUALITY. DELIVERED.

2018 WATER QUALITY REPORT NOW AVAILABLE ONLINE

TMWA is dedicated to providing reliable service and delivering high-quality drinking water to more than 400,000 residents and businesses throughout the Reno and Sparks area. In accordance with the US Environmental Protection Agency's (EPA) Consumer Confidence Rule, we have now made the 2018 Annual Water Quality Report available to you. The data for this report was collected in 2017. This report informs you about your drinking water sources and how they compare to drinking water standards established by the EPA. To get the report, visit www.tmwa.com/quality2018. If you would like a print copy mailed to you, please call Water Quality Chemist Jackie Boado at (775) 834-8186 or email her at jboado@tmwa.com.

Delivering high quality water involves constant testing to ensure your water is safe. TMWA performs more than 1,000 laboratory tests each month on more than 180 samples taken from various locations throughout the TMWA distribution system. In addition, you can look up specific water quality information about your neighborhood by using our online map-based reference tool which provides the latest water quality data by geographic location. Sample data is updated monthly for turbidity, pH, chlorine residual, hardness and arsenic. Look up your neighborhood at www.tmwa.com/water_quality.

As your community-owned water provider, we take pride in high-quality water that is delivered to your tap 24/7. We are always ready to answer your inquiries and discuss the water quality at your home or business. Please call our water quality department at (775) 834-8118 for more information.

TMWA HOSTS WALKING TOUR OF RIVER SCHOOL FARM

Set aside a few hours on Saturday, August 18 and join TMWA's conservation staff at the River School Farm in west Reno for a tour of the farm and gardens. This free tour starts at 9:30 a.m. and lasts until noon and will offer landscaping tips to help you create a beautiful, functional, and water-resilient garden. Bring a sack lunch and enjoy eating together along the Truckee River after the tour. Attendees must be a minimum of ten years of age, and reservations are required by emailing rsvp@tmwa.com or calling (775) 834-8290.

DO YOU REMEMBER YOUR WATERING DAYS?

Are you odd or even? Knowing that your address is an odd or even number will help you remember your three watering days. Odd addresses water on Wednesdays, Fridays, and Sundays. Even addresses water on Tuesdays, Thursdays, and Saturdays. There is no watering on Monday, as it is a day of rest for our water system. Please do not water if it is windy or between the hours of noon and 6 p.m.

ASSIGNED-DAY WATERING

ODD ADDRESSES: EVEN ADDRESSES:

- **✓**WEDNESDAYS
- **✓**FRIDAYS
- ✓ SUNDAYS



- **✓**TUESDAYS
- **✓** THURSDAYS
- ✓ SATURDAYS



NO WATERING ON MONDAYS. DO NOT WATER BETWEEN NOON AND 6 P.M.

SEE WATER BEING WASTED?

At TMWA, we are dedicated to encouraging smart water use and helping our customers prevent unnecessary waste. In most cases, people don't even know they have a broken pipe or misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our conservation department at (775) 834-8005. One of our courteous Conservation Consultants will visit the site and offer advice on how to fix the problem. For additional Smart About Water tips, please visit us at www.smartaboutwater.com.

TMWA IS HERE TO HELP YOU PREPARE YOUR YARD FOR SUMMER



While our water supplies are in fantastic shape, it's always good to be smart about water in and around your home or business. One way to do this is by using our online Landscape Guide to help you find the perfect water-efficient plants that are best suited for our environment and your yard. Visit www.tmwa.com/landscape to quickly search through

hundreds of drought-tolerant trees, shrubs, and plants for a resilient and beautiful yard.

WHERE TO CALL

 GENERAL INQUIRIES:
 834-8080

 EMERGENCY REPAIR:
 834-8090

 WATER CONSERVATION:
 834-8005

 WATER QUALITY:
 834-8118

 WATER RIGHTS:
 834-8029

 OMBUDSMAN:
 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 400,000 residents of the Truckee Meadows.

HOLIDAYS & EVENTS

STANDING ADVISORY COMMITTEE AUGUST 7 AT 3 P.M.

BOARD OF DIRECTORS MEETING AUGUST 15 AT 10 A.M.

WALKING TOUR: RIVER SCHOOL FARM & GARDENS AUGUST 18 AT 9:30-NOON

TOUR: VERDI HYDROELECTRIC POWER PLANT TOUR AUGUST 28 AT 2 P.M.

Find locations and details for all workshops and meetings here: tmwa.com/meeting/







