

**REQUEST FOR PROPOSAL
TRUCKEE MEADOWS WATER AUTHORITY
NRS 332 IN EXCESS OF \$50,000
CUSTOMER INFORMATION SYSTEM (CIS) SYSTEM
TMWA PROJECT NO.: 2019-003**

PROJECT SCOPE: Truckee Meadows Water Authority (TMWA) intends to solicit proposals from software vendors, systems integrators, implementation partners and/or Value Added Resellers (VARs) who can demonstrate that they possess the organizational, functional and technical capabilities to provide a Customer Information System (CIS) that meets Truckee Meadows Water Authority's needs.

The ideal vendor shall have experience in successfully implementing the proposed solution at water authorities/districts or comparable public agencies with similar requirements to TMWA. The successful vendor shall be responsible for the final approved design, installation, and implementation and commissioning of the CIS including development of user acceptance testing, system integration and connectivity to existing resources.

RFP DOCUMENTS: All RFP documents may be downloaded from TMWA's website at <https://tmwa.com/doing-business-with-us/bidding-opportunities/>

MANDATORY PRE-PROPOSAL CONFERENCE: Will not be held.

RFP SUBMITTAL: Sealed RFP's must be submitted to TMWA by mail to P.O. Box 30013, Reno, Nevada 89520-3013 or in person to 1355 Capital Boulevard, Reno, NV 89502, and must be **RECEIVED BY TMWA NOT LATER THAN 2:00 P.M. on September 27, 2018.** Proposals received after the date and time set for receipt will be **REJECTED**. The right is reserved to reject any Proposal or to accept the Proposal which is deemed by TMWA to be in the best interest of TMWA. TMWA reserves the right to waive any irregularities and/or informalities in the proposal process.

ANTICIPATED CONTRACT FINALIZATION: On or about March 2019

SPECIFICATIONS: Specifications Included in RFP Package.

Addenda, if any, shall be posted on the TMWA web-site at <https://tmwa.com/doing-business-with-us/bidding-opportunities/>. It is each proposer's sole responsibility to ensure that they have received all addenda prior to submission of their proposal.

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