

N O V E M B E R 2 0 1 8

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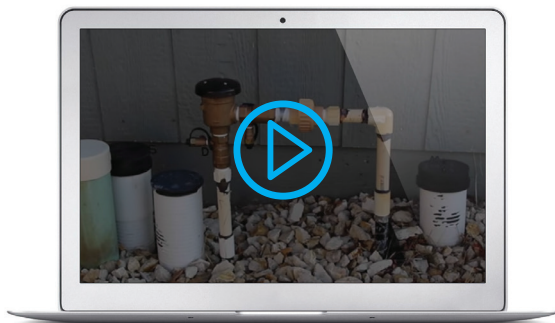
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NOW IS THE TIME! WINTERIZE YOUR HOME AND AVOID FROZEN PIPES

Each winter, many homeowners face the expense and inconvenience of frozen water pipes. To avoid this entirely, we advise our customers to turn off and winterize irrigation systems by Nevada Day (or Halloween). This is a good date to use as a guide, because it is when lawns naturally go dormant as the weather turns from fall to winter. If you haven't turned off your irrigation yet, monitor the weather closely—specifically for freezing temperatures at night—and be sure you winterize in time to protect your pipes.

The main point of winterization is to be prepared **before** the cold weather sets in. No one wants the unwelcome surprise of broken pipes. For more tips and a video on how to winterize your home, please visit the following link: www.tmwa.com/winterize.



TRUCKEE RIVER FUND ADVISORS APPROVE SIX PROJECTS THAT WILL IMPROVE AND PROTECT OUR WATERSHED

Six new projects that will protect the Truckee River's water quality and watershed were approved at the September meeting of the TMWA Board of Directors. The funds, totaling \$304,545, come from the Truckee River Fund (TRF) established by TMWA in 2005. Since then, more than \$9 million has been approved for 144 qualifying projects with over \$16 million in matched funds.

The projects approved last month include the Donner Creek and Dry Creek Meadow Restoration Projects, Truckee Meadows Nature Study Area Project, Watershed Education Initiative, Spring Invasive Weed Pull, Truckee River Water Quality Monitoring Program and Truckee River Cleanup Crew.

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SMART ABOUT WATER QUICK FACT:

TMWA has a handy online tool to look up the water quality in your neighborhood. Water quality sample data are updated monthly for turbidity, chlorine residual, hardness, and arsenic. Check out your neighborhood's water quality at: www.tmwa.com/water_quality.

CONTINUED FROM FRONT:

The TRF advisors research projects that protect the water quality and water resources of the Truckee River and its watershed, which benefits the community’s primary water source and, ultimately, TMWA customers. Every project is required to provide matching grants, thus maximizing the impact of TMWA’s contribution.

View current and completed TRF projects on the project map at www.truckeeriverfund.org. If your passion is protecting our water quality and the Truckee River’s watershed, please consider making a donation to the TRF. Contact the Community Foundation of Western Nevada (CFWNV) at (775) 333-5499. CFWNV is the TRF’s administrator.

TMWA’S SMART ABOUT WATER DAY MOVES TO SPRING 2019

How healthy are our water supplies? How much water did we use as a community in 2018? Where does the water come from for new development? Are there pending infrastructure projects that could directly improve the water service in your neighborhood?

TMWA is planning its second Smart About Water Day, where we will answer these questions and more with our highly skilled staff of operators, scientists, and engineers. The event is moving to spring next year on Saturday, May 4, from 10:00 a.m. to 2:00 p.m., as TMWA brings “all things water” to our customers. A springtime event ensures that the public will receive timely information about the final winter snowpack report and what it means for our summer water use.

The event will be held at the City of Reno’s Idlewild Park in the California Building. As always, there will be kid-friendly displays for every grade level and a fleet of really cool specialized trucks and equipment to see. Helpful workshops will also be scheduled throughout the day, including topics on water-efficient landscape planning, irrigation start-up, tree care and more. More details on presentation topics, times and other activities will be added closer to the event at www.tmwa.com.

**REMEMBER:
HOLIDAYS CAN CAUSE DELAYS IN MAIL**

Due to the increase in mail volume during the holiday season, your water bill could arrive later than usual. So, if you do not pay your bill online, please keep this in mind and allow extra time when remitting your payment by mail during this busy season.



WHERE TO CALL

- GENERAL INQUIRIES: 834-8080
- EMERGENCY REPAIR: 834-8090
- WATER CONSERVATION: 834-8005
- WATER QUALITY: 834-8118
- WATER RIGHTS: 834-8029
- OMBUDSMAN: 848-0813

HOLIDAYS & EVENTS

STANDING ADVISORY COMMITTEE MEETING
DECEMBER 4 AT 3:00 P.M.

BOARD OF DIRECTORS MEETING
DECEMBER 19 AT 10:00 A.M.

CHRISTMAS HOLIDAY (TMWA OFFICES CLOSED)
DECEMBER 24-25

Find locations and details for all workshops and meetings here: tmwa.com/meeting



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 400,000 residents of the Truckee Meadows.

