

M A R C H 2 0 1 9

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## TMWA'S SMART ABOUT WATER DAY JOIN US ON MAY 4 AT IDLEWILD PARK

Do you know the status of our water supply, what TMWA's been doing to protect wells, how much water our community used last year, or if there are any planned infrastructure projects that could improve water service in your neighborhood? Do you have other questions about our regional water resources and how they're managed?

If so, mark your calendar for Smart About Water Day! Join us on Saturday, May 4, from 10 a.m. to 2 p.m. at the California Building in Reno's Idlewild Park. Our highly skilled staff of operators, scientists, and engineers will be there ready to answer any questions you have regarding water in the Truckee Meadows.

Drop in anytime to learn first-hand about water planning for growth and water resource management in the Truckee Meadows. Community partners from the Truckee Meadows Regional Planning Agency, Truckee Meadows Flood Management Authority, The Nature Conservancy, Western Regional Water Commission, and Northern Nevada Water Planning Commission will be there as well to answer any water questions that you may have beyond drinking water.

With all this water expertise under one roof, it's a great opportunity for families, too. Sierra Nevada Journeys will be on site with watershed activities for kids who can also become scientists for the day at TMWA's interactive water-quality testing station. TMWA's big rigs will also be on display, for kids to explore. In addition, tree tours will be scheduled all day featuring Reno's beautiful trees and how to care for them.

If learning about our water system leaves you hungry, don't worry; several local food trucks will be on site serving an array of delicious cuisine and treats during the event.

"As our region continues to grow, TMWA recognizes the need to bring topics regarding our water resources directly to the community," said Mark Foree, general manager of TMWA. "Smart About Water Day is a fun, interactive way to do just that, while enjoying one of Reno's most beautiful urban parks."

Join us and get the facts about water directly from the people who know the most about it! More details on presentation topics and times will be added as we get closer to the event! For the latest information, go to [www.tmwa.com/2019event](http://www.tmwa.com/2019event).



## SMART ABOUT WATER QUICK FACT:

How do new houses and developments get water service? To receive water service, water rights for the project must be dedicated to TMWA before building can begin. New residential projects require about ½ acre-foot, per household. For every acre foot of surface water needed for new developments, another 11 percent (or 0.11 acre-feet) must be dedicated for drought storage.

Water rights are obtained on the open market. The total number of water rights available on the Truckee River was set in 1944 (codified by the Orr Ditch Decree), and that number of water rights has remained unchanged since then. Most water rights used for development in the Truckee Meadows are converted from agricultural/irrigation use to municipal use.

# DON'T DUMP YOUR PILLS DOWN THE DRAIN: PRESCRIPTION DRUG ROUND UP

Join Together Northern Nevada and its law enforcement partners will host the semiannual Prescription Drug Round Up on Saturday, April 27, from 10 a.m.–2 p.m. Safely dispose of unwanted prescription drugs and make sure they never end up in our water supply or have the potential of being abused. Your proper disposal of medications protects children, teens, pets, and the environment.

Drop-off locations will be located throughout the community. Visit [www.jtnn.org](http://www.jtnn.org) for more information.



## HOW CAN YOU IDENTIFY TMWA EMPLOYEES?

With the watering and construction season coming, there will be more TMWA employees working in the community. Customers often ask us how they can be sure these workers are really TMWA employees. Please be aware that:



All of our vehicles are clearly marked with the TMWA logo.



Our personnel always carry a security badge. We encourage customers to ask anyone presenting themselves as a TMWA employee for his/her badge if it is not clearly visible. If the individual does not produce a badge, he/she is not a TMWA employee.



In very rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA will never request or accept a payment at your home.

If you receive an unsolicited telephone call asking for a payment on your TMWA account, please take down the telephone number, refuse to make the payment, and notify TMWA directly at (775) 834-8080. The only valid methods for paying your TMWA bill are listed at [www.tmwa.com](http://www.tmwa.com), and the only valid telephone number for paying over the phone is TMWA's main customer service line at (775) 834-8080. If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

## WHERE TO CALL

GENERAL INQUIRIES: ..... 834-8080  
EMERGENCY REPAIR: ..... 834-8090  
WATER CONSERVATION: ..... 834-8005  
WATER QUALITY: ..... 834-8118  
WATER RIGHTS: ..... 834-8029  
OMBUDSMAN: ..... 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 400,000 residents of the Truckee Meadows.

## HOLIDAYS & EVENTS

**STANDING ADVISORY COMMITTEE**  
APRIL 2 AT 3:00 P.M.

**IRRIGATION SYSTEM START-UP WORKSHOP**  
APRIL 3 & APRIL 10 AT 5:30 P.M.

**LANDSCAPE PLANNING & DESIGN WORKSHOP**  
APRIL 6 AT 9 A.M.

**BOARD OF DIRECTORS MEETING**  
APRIL 17 AT 10:00 A.M.

Find locations and details for all workshops and meetings here: [tmwa.com/meeting](http://tmwa.com/meeting)

