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## SMART ABOUT WATER QUICK FACT:

### TMWA is Always Planning for the Future

TMWA prepares for the future through three comprehensive plans that analyze the utility's water resources, infrastructure, and funding needs. By evaluating multiple scenarios, the three plans determine the resource sustainability, infrastructure investment and funding approach needed to ensure delivery of water for the long term.

## OUR PROMISE TO YOU: *QUALITY. DELIVERED.*

### 2019 WATER QUALITY REPORT IS NOW AVAILABLE ONLINE

TMWA is dedicated to providing reliable service and delivering high-quality drinking water to more than 400,000 residents and businesses throughout the Reno and Sparks area. In accordance with the U.S. Environmental Protection Agency's (EPA) Consumer Confidence Rule, we have now made the 2019 Annual Water Quality Report available to you. Based on data collected in 2018, this report informs you about your drinking water sources and how they compare to drinking water standards established by the EPA. The full report is available at [www.tmwa.com/quality2019](http://www.tmwa.com/quality2019). If you would like a print copy mailed to you, please call Water Quality & Environmental Permit Supervisor Kelli Burgess at (775) 834-8117 or email her at [kburgess@tmwa.com](mailto:kburgess@tmwa.com).

Delivering high-quality water involves constant testing to ensure the water delivered to you is safe. TMWA performs more than 1,000 laboratory tests each month on more than 180 samples taken from various locations within the TMWA distribution system.

You can also look up specific water quality information about your neighborhood by using our online map-based reference tool, which provides the latest water quality data by geographic location. Sample data is updated monthly for turbidity, pH, chlorine residual, hardness, and arsenic. You can easily find your neighborhood's sample data on TMWA's Water Quality Lookup page at [www.tmwa.com/water\\_quality](http://www.tmwa.com/water_quality).

As your community-owned water purveyor, we take pride in high-quality water that is delivered to your tap 24/7. We are always ready to answer your inquiries and discuss the water quality at your home or business. Please call our Water Quality Department at (775) 834-8118.

## TMWA HOSTS WALKING TOUR OF RIVER SCHOOL FARM

Set aside a few hours on Saturday, August 10, and join TMWA's conservation staff at the River School Farm in west Reno for a tour of the farm and gardens. The free tour is 9–11 a.m. and will offer landscaping methods to help create a beautiful, functional, and water-resilient garden. Bring a sack lunch and enjoy eating together along the Truckee River after the tour. Attendees must be at least ten years old. Reservations are required by email at [rsvp@tmwa.com](mailto:rsvp@tmwa.com) or call (775) 834-8092.


# DO YOU REMEMBER YOUR WATERING DAYS?

Are you odd or even? Knowing if your street address is odd or even will help you remember your three watering days. Odd addresses water on Wednesdays, Fridays and Sundays. Even addresses water on Tuesdays, Thursdays and Saturdays. There is no watering on Monday, as the water system rests. And, please do not water if its windy or between the hours of noon and 6 p.m.

## ASSIGNED-DAY WATERING


**ODD ADDRESSES:**

- ✓ WEDNESDAYS
- ✓ FRIDAYS
- ✓ SUNDAYS



**EVEN ADDRESSES:**

- ✓ TUESDAYS
- ✓ THURSDAYS
- ✓ SATURDAYS



**NO WATERING ON MONDAYS. DO NOT WATER BETWEEN NOON AND 6 P.M.**

# SEE WATER BEING WASTED?

At TMWA, we are dedicated to encouraging smart water use and helping our customers prevent unnecessary waste. In most cases, people do not even know they have a broken pipe or misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our Conservation Department at (775) 834-8005. One of our courteous conservation consultants will visit the site and offer advice on how to fix the problem. For additional Smart About Water tips, please visit us at: [www.smartaboutwater.com](http://www.smartaboutwater.com).

# TMWA IS HERE TO HELP YOU PREPARE YOUR YARD FOR SUMMER



While our water supplies are in fantastic shape, it is always good to be smart about water in and around your home or business. One way to do this is by using our online Landscape Guide to help you find the perfect water-efficient plants that are best suited for our environment and your yard. Visit [www.tmwa.com/landscape](http://www.tmwa.com/landscape) to quickly search through hundreds of drought-tolerant trees, shrubs, and plants to help your yard be resilient and beautiful.

## WHERE TO CALL

- GENERAL INQUIRIES: ..... 834-8080
- EMERGENCY REPAIR: ..... 834-8090
- WATER CONSERVATION: ..... 834-8005
- WATER QUALITY: ..... 834-8118
- WATER RIGHTS: ..... 834-8029
- OMBUDSMAN: ..... 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 400,000 residents of the Truckee Meadows.

## HOLIDAYS & EVENTS

**WALKING TOUR: RIVER SCHOOL FARM & GARDENS**  
AUGUST 10, 9–11 A.M.

**BOARD OF DIRECTORS MEETING**  
AUGUST 21, 10 A.M.

**TOUR: CHALK BLUFF WATER TREATMENT PLANT**  
AUGUST 27, 10–11 A.M.

**TOUR: VERDI HYDROELECTRIC POWER PLANT TOUR**  
AUGUST 28, 2–3 P.M.

Find locations and details for all workshops and meetings here: [tmwa.com/meeting/](http://tmwa.com/meeting/)

