

N O V E M B E R 2 0 1 9

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## SMART ABOUT WATER QUICK FACT:

### Our Drought Reserves Continue to Build.

A major recent accomplishment that profoundly improved the future of our water supply is the Truckee River Operating Agreement (TROA). Finalized four years ago, TROA provides resiliency against drought by allowing for additional storage in the Truckee River reservoirs. For example, when the area is experiencing a drought, TMWA can store more water upstream each year to meet the demands of our water customers. To learn more, visit [tmwa.com/troa](http://tmwa.com/troa). Also, keep up with the most current storage volume in our reservoirs by visiting TMWA's Upstream Reserves Tracker at [tmwa.com/reserves](http://tmwa.com/reserves).

## NOW IS THE TIME!

### WINTERIZE YOUR HOME AND AVOID FROZEN PIPES

As temperatures drop this fall, take steps to avoid the expense and trouble of frozen water pipes. Because lawns go dormant as the weather turns from fall to winter, turn off and winterize irrigation systems by Nevada Day (or Halloween). This is a good date to remember as a general guide. This time of year, it's always wise to monitor the weather—specifically for freezing temperatures—and be sure you winterize in time to protect your pipes.

The main point of winterization is to be prepared before the cold weather sets in. No one wants the unwelcome surprise of broken pipes. For more tips and a how-to video on winterizing your home, please visit TMWA's winterization webpage at: [www.tmwa.com/winterize](http://www.tmwa.com/winterize).



## TRUCKEE RIVER FUND UPDATE: PROTECTING WATER QUALITY IN THE TRUCKEE RIVER WATERSHED

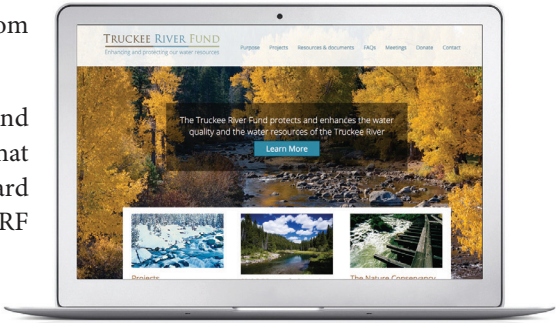
The Truckee River Fund (TRF), established in 2005, works year-round to protect water quality and the Truckee River watershed. The TRF Advisory Committee researches, selects, and recommends funding for projects that protect the water quality or water resources of the Truckee River and its watershed, which directly benefits the community's primary water source and TMWA customers. Every project that is approved is required to provide matching funds, thus maximizing the impact of TMWA's contribution. Since TRF's inception, \$14.1 million has been approved for distribution to

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174 qualifying projects, with \$22.3 million matched from organizations receiving funds.

Over the years, TRF advisors have developed a prudent and rigorous approach for evaluating proposals to ensure that grants recommended for approval by the TMWA Board of Directors have tangible and measurable outcomes. TRF funded projects have tackled problems such as invasive species, urbanization of the local watershed, damage from wildfires and forest thinning, erosion due to past logging operations, and repair of impaired sections of the Truckee River and its tributaries.



At the March and September Board meetings, the projects that were recommended for funding, and approved by the TMWA Board, included: Watershed Education Initiative, One Truckee River (river restroom project), Truckee Meadows Reforestation, Noxious Weed Monitoring and Treatment, Great Community Clean Up, Invasive Species Control, Truckee Meadows Nature Study Area, and Galena Creek Ecological Restoration.

You can view details on current and completed TRF projects at [www.truckeerriverfund.org](http://www.truckeerriverfund.org). If your passion is protecting our community’s water quality and the Truckee River watershed, please consider donating to TRF. Contact the Community Foundation of Western Nevada, TRF’s grant administrator, at 775-333-5499.

REMEMBER:  
HOLIDAYS CAN CAUSE DELAYS IN MAIL

Because of the increase in mail volume during the holiday season, your water bill could arrive later than usual. Please keep this in mind and allow extra time if you send your payment by mail during this busy season.



WHERE TO CALL

- GENERAL INQUIRIES: ..... 834-8080
- EMERGENCY REPAIR: ..... 834-8090
- WATER CONSERVATION: ..... 834-8005
- WATER QUALITY: ..... 834-8118
- WATER RIGHTS: ..... 834-8029
- OMBUDSMAN: ..... 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 400,000 residents of the Truckee Meadows.

HOLIDAYS & EVENTS

- STANDING ADVISORY COMMITTEE**  
DECEMBER 3 AT 3:00 P.M.
- BOARD OF DIRECTORS MEETING**  
DECEMBER 12 AT 10:00 A.M. (NEW DAY)
- CHRISTMAS HOLIDAY (TMWA OFFICES CLOSED)**  
DECEMBER 25

Find locations and details for all workshops and meetings here: [tmwa.com/meeting/](http://tmwa.com/meeting/)

