

MARCH 2020

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Smart About Water Quick Fact:

How do new houses and developments get water service? To receive service, water rights must be dedicated to TMWA before construction can begin. New residential projects require about ½ acre-foot per year, per household. For every acre-foot needed for new developments, another 11 percent (or 0.11 acre-foot) must be dedicated to drought storage.

Water rights are obtained on the open market. The total number of water rights available on the Truckee River was set in 1944 (codified by the Orr Ditch Decree), and has since remained unchanged. Most water rights used for development in the Truckee Meadows are converted from agricultural/irrigation use to municipal use.

TMWA'S SMART ABOUT WATER DAY WELCOMES SCIENCE IN THE PARK

It's one big fun day on Saturday, May 2! Join our staff of highly skilled operators, scientists, and engineers who will be on hand to answer questions and present what goes into managing water resources in the Truckee Meadows. Smart About Water Day is from 10 a.m. to 2 p.m. at the California Building in Reno's Idlewild Park.

In conjunction with Smart About Water Day, Science in the Park will also be held during the same hours and conduct hands-on STEM activities. This is also a free, family event brought to the community by Sierra Nevada Journeys as part of the 2nd Annual Northern Nevada Science & Technology Festival.

Food trucks will be serving a variety of food, drinks, and sweets throughout the event. It will be a great day with many activities for knowledge seekers of all ages! More details on presentation topics and times will be added to our website as we get closer to the events. For the latest information, go to tmwa.com/2020event.



Senior Hydrologist Bill Hauck takes questions from TMWA customers at last year's Smart About Water Day.

DON'T DUMP YOUR PILLS DOWN THE DRAIN: PRESCRIPTION DRUG ROUND UP

Join Together Northern Nevada and its law enforcement partners will host the semiannual Prescription Drug Round Up on Saturday, April 27, from 10 a.m. to 2 p.m. Safely dispose of unused, unwanted prescription drugs, and make sure they never end up in our water supply or have the potential of being abused. Your proper disposal of medications protects children, teens, pets, and the environment.

Drop-off locations will be located throughout the community. Visit www.jtnn.org for more information.

PLANNING YOUR GARDEN THIS SUMMER?

OUR ONLINE LANDSCAPE GUIDE CAN HELP

As always, TMWA reminds you to be smart about your water use this irrigation season—even though our water supplies are in fantastic shape. One way to do this is by consulting our online Landscape Guide to help find the perfect water-efficient plants for your yard. Visit tmwa.com/landscape for information on landscaping in the Truckee Meadows. The guide includes descriptions and photos of hundreds of drought-tolerant trees, shrubs, and plants. If you'd like to get hands-on education, join TMWA's Landscape Planning and Design Workshop on April 4 at 9:00 a.m. - noon. RSVP here: tmwa.com/events.



HOW CAN YOU IDENTIFY TMWA EMPLOYEES IN THE FIELD AND ON THE PHONE?

With the watering and construction season coming, there will be more TMWA employees out in the community. Customers often ask us how they can be sure these workers are really TMWA employees. Please be aware of the following:

1. All of our vehicles are clearly marked with the TMWA logo.
2. Our personnel always carry a security badge. We encourage customers to ask to see an employee's badge, if it is not clearly visible. If an individual does not produce a badge, he/she is not a TMWA employee.
3. In rare instances, TMWA employees may request a sample of your water. However, TMWA will never request or accept payment at your home.

If you receive an unsolicited telephone call asking for a payment on your TMWA account, please record the telephone number, refuse to make the payment, and notify TMWA directly at (775) 834-8080. The only valid methods for paying your TMWA bill are listed at tmwa.com, and the only valid telephone number for paying over the phone is TMWA's main customer service line at (775) 834-8080.

If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

WHERE TO CALL

GENERAL INQUIRIES: 834-8080
EMERGENCY REPAIR: 834-8090
WATER CONSERVATION: 834-8005
WATER QUALITY: 834-8118
WATER RIGHTS: 834-8029
OMBUDSMAN: 848-0813



HOLIDAYS & EVENTS

IRRIGATION SYSTEM START-UP WORKSHOP
April 1 and April 8 at 5:30 p.m.

LANDSCAPE PLANNING & DESIGN WORKSHOP
April 4 at 9 a.m.

STANDING ADVISORY COMMITTEE
April 7 at 3:00 p.m.

BOARD OF DIRECTORS MEETING
April 15 at 10:00 a.m.

Find locations and details for all workshops and meetings here: tmwa.com/meeting/



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.