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## SMART ABOUT WATER QUICK FACT: TMWA: Plans for the Future

At TMWA, long-term planning is central to everything we do. We prepare for the future through three robust plans that analyze the utility's water resources, infrastructure, and funding needs. By evaluating multiple scenarios, these three plans determine the resource sustainability, infrastructure investment, and funding approach needed to ensure TMWA's delivery of water for the long term. The 2020-2040 Water Resource Plan is now available for review and comment at: [tmwa.com/wrp2020](https://tmwa.com/wrp2020)

## OUR PROMISE TO YOU: *QUALITY. DELIVERED.* 2020 WATER QUALITY REPORT IS NOW AVAILABLE ONLINE

TMWA is dedicated to providing reliable service and delivering high-quality drinking water to more than 425,000 residents and businesses throughout the Reno and Sparks area. In accordance with the U.S. Environmental Protection Agency's (EPA) Consumer Confidence Rule, we have now made the 2020 Annual Water Quality Report available to you. Based on data collected in 2019, this report informs you about your drinking water sources and how they compare to drinking water standards established by the EPA. The full report is available at [tmwa.com/waterquality2020](https://tmwa.com/waterquality2020). If you would like a print copy mailed to you, please call Water Quality & Environmental Permit Supervisor Kelli Burgess at (775) 834-8117 or email her at [kburgess@tmwa.com](mailto:kburgess@tmwa.com).

Delivering high-quality water involves constant testing to ensure the water meets all state and federal drinking water standards. TMWA's highly qualified staff performs more than 1,000 laboratory tests each month with up to 200 samples taken from various locations within the TMWA distribution system.

You can also look up specific water quality information about your neighborhood by using our online map-based reference tool, which provides the latest water quality data by geographic location. Sample data is updated monthly for turbidity, pH, chlorine residual, hardness, and arsenic. You can easily find your neighborhood's sample data on TMWA's Water Quality Lookup page at [tmwa.com/water\\_quality](https://tmwa.com/water_quality).

As your community-owned water purveyor, we take pride in delivering high-quality water to your tap 24/7. We are always ready to answer your inquiries and discuss the water quality at your home or business. If you have any questions, please call our Water Quality Department at (775) 834-8118.




# REMEMBER YOUR WATERING DAYS

Are you odd or even? Knowing if your street address is odd or even will help you remember your three watering days. Odd addresses water on Wednesdays, Fridays and Sundays. Even addresses water on Tuesdays, Thursdays and Saturdays. There is no watering on Monday, as the water system rests. And, please do not water if its windy or between the hours of noon and 6 p.m.

## ASSIGNED-DAY WATERING

**ODD ADDRESSES:**


- ✓ WEDNESDAYS
- ✓ FRIDAYS
- ✓ SUNDAYS



**EVEN ADDRESSES:**

- ✓ TUESDAYS
- ✓ THURSDAYS
- ✓ SATURDAYS

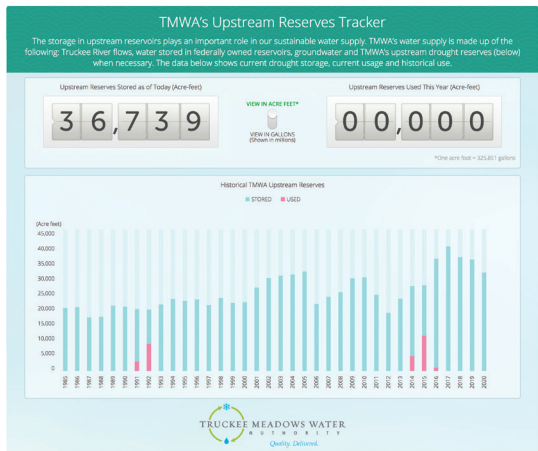
NO WATERING ON MONDAYS. DO NOT WATER BETWEEN NOON AND 6 P.M.



www.tmwa.com/conservation  
775.834.8005

# SEE WATER BEING WASTED?

At TMWA, we are dedicated to encouraging smart water use and helping our customers prevent unnecessary waste. In most cases, people are unaware that they have a broken pipe or misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our Conservation Department at (775) 834-8005. One of our courteous conservation consultants will visit the site and offer advice on how to fix the problem. For additional smart about water tips, please visit us at: [www.smartaboutwater.com](http://www.smartaboutwater.com).



# CHECK THE STATUS OF OUR DROUGHT RESERVES

Our water supply is secure this year and for the foreseeable future. If you would like to check the current status of our upstream reserves, please visit TMWA's tracker at [tmwa.com/reserves](http://tmwa.com/reserves).

GRAPHIC TO THE LEFT DEPICTS UPSTREAM RESERVES STORED AS OF JUNE 10

## WHERE TO CALL

- GENERAL INQUIRIES: 834-8080
- EMERGENCY REPAIR: 834-8090
- WATER CONSERVATION: 834-8005
- WATER QUALITY: 834-8118
- WATER RIGHTS: 834-8029
- OMBUDSMAN: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 385,000 residents of the Truckee Meadows.

## HOLIDAYS & EVENTS

- MEETING: STANDING ADVISORY COMMITTEE**  
August 4, 3-5 p.m.
- WALKING TOUR: VALLEY WOOD PARK**  
August 8, 10-11:30 a.m.
- MEETING: BOARD OF DIRECTORS**  
August 19, 10 a.m.
- TOUR: VERDI HYDROELECTRIC PLANT TOUR**  
August 26, 10-11 a.m.

Find locations and details for all tours, workshops and meetings here: [tmwa.com/meeting](http://tmwa.com/meeting)

