

AUGUST 2020

Each water drop you receive is treated with TMWA's expertise.

Starting with Lake Tahoe's snowfed water

...flowing through mountains in the Truckee River¹

...into water treatment plants where raw water becomes drinking water that meets rigorous standards.

CHALK BLUFF

GLENDALE

NATIONALLY
AWARDED FOR
EXCELLENCE

Samples across
TMWA's distribution
system are analyzed in
state-certified labs by
water quality experts

Operators • Chemists • Microbiologists

...who are trained,
skilled and
accomplished

335 combined years of experience
49 certifications held

...to ensure
you receive

Quality, controlled.

Water samples across TMWA's 2,500+ miles of distribution lines are consistently analyzed to ensure quality is maintained across our service area.

Did you know?

Since 1908, conventional water treatment has been used in the U.S. to eliminate the threat of virus, bacteria and other pathogens through disinfection and filtration. See more at tmwa.com/treatment.

High Quality Drinking Water
Monitored every minute of every day.

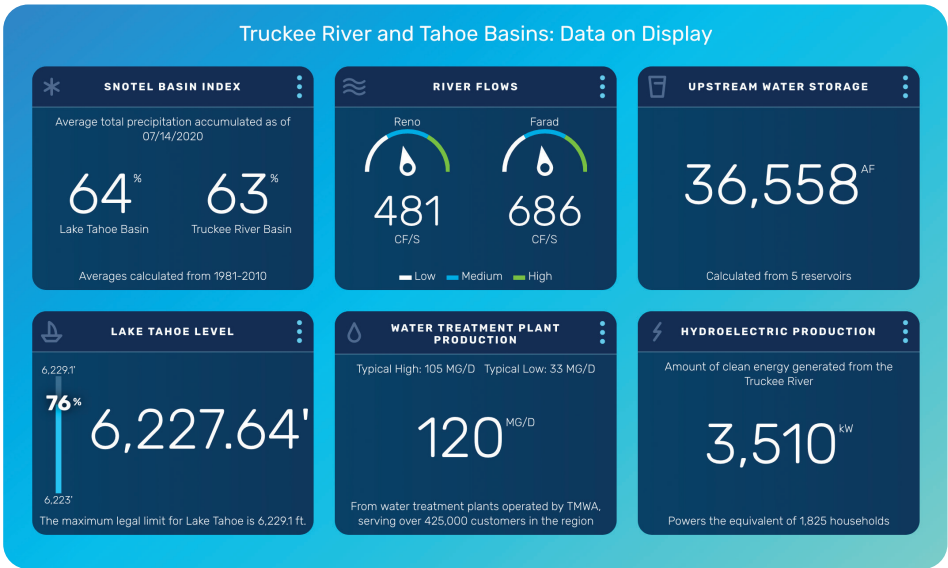
¹ TMWA wells are also rigorously monitored and tested, and account for approximately 15-20% of the water delivered by TMWA.

REAL TIME ON SMARTABOUTWATER.COM: LAKE TAHOE LEVEL, RIVER FLOW RATE, UPSTREAM STORAGE, AND MORE

As the region’s primary water provider, TMWA understands many of our customers care about their water beyond just using their tap. To help gain insight into water-related topics, [SmartAboutWater.com](#) has been redesigned to make regional, water-related information easy to access and understand.

This month, a new Water Data Dashboard has been added to the site. It provides real-time information about our region’s water including river flow, reservoir storage, water treatment plant output, snowpack levels, hydroelectric production, and more. With one click, you will be able to access updated information about the water resources in the Truckee River and Lake Tahoe Basins.

[SmartAboutWater.com](#) also offers articles, videos, and links to water-focused organizations and research. The site will provide both quick updates and in-depth information on how water is managed and protected throughout our community. If you share our passion for water stewardship in the Truckee Meadows, [SmartAboutWater.com](#) should be at the top of your bookmark list.



MOVING SOON? HERE’S HOW TO TRANSFER (OR TERMINATE) YOUR WATER SERVICE

Please remember that if you are moving, it is your responsibility to terminate the water service at your residence or business. To request a termination or transfer of service, please contact us at (775) 834-8080 or visit the “My Account” section at [tmwa.com](#). Requests must be submitted five business days prior to your move.



SMART ABOUT WATER QUICK FACT:

TMWA has a handy, online tool to look up the water quality in your neighborhood. Water quality sample data for turbidity, chlorine residual, hardness, and arsenic are updated quarterly. Check out your neighborhood’s water quality at the following link: [tmwa.com/water_quality](#)

WHERE TO CALL

- GENERAL INQUIRIES: 834-8080
- EMERGENCY REPAIR: 834-8090
- WATER CONSERVATION: 834-8005
- WATER QUALITY: 834-8118
- WATER RIGHTS: 834-8029
- OMBUDSMAN: 848-0813

HOLIDAYS & EVENTS

- STANDING ADVISORY COMMITTEE**
September 1 at 3:00 p.m.
- BOARD OF DIRECTORS MEETING**
September 16 at 10:00 a.m.

Find locations and details for all workshops and meetings here: [tmwa.com/meeting/](#)



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 425,000 residents of the Truckee Meadows.

