

IN THIS ISSUE

- Happy Holidays!
- 2020-2040 Water Resource Plan Approved
- Holiday Mail May Be Slow
- Smart About Water Quick Fact
- Winterization Tips During the Holidays
- Your Trees Need Water in the Winter

HAPPY
HOLIDAYS
FROM ALL
OF US AT
TMWA

SMART ABOUT WATER QUICK FACT:

TMWA's staff takes pride and care in the water we deliver to your tap. Water samples across TMWA's 2,500+ miles of distribution lines are consistently analyzed to ensure quality is maintained across our service area. The 2020 Water Quality Report (quality.tmwa.com) contains information about the sources of our drinking water and how it compares to drinking water standards set by the Environmental Protection Agency. For specific water quality data by geographic location in our community visit tmwa.com/waterquality. This online reference is updated with the latest test results.

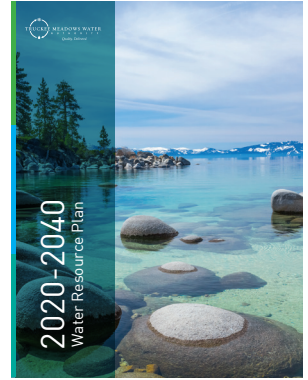
2020-2040 WATER RESOURCE PLAN APPROVED: ADDRESSES WATER SUPPLY, GROWTH, CLIMATE CHANGE, CONSERVATION AND MORE

TMWA prepares for the future through three robust plans that analyze the utility's water resources, infrastructure and funding needs. By evaluating future scenarios, these plans outline the resource sustainability, infrastructure investment and funding approach needed to ensure reliable delivery of water for the future.

One of these plans, the 2020-2040 Water Resource Plan (WRP), was approved by the TMWA Board of Directors in October. The WRP, which is updated every five years, will guide TMWA in the continuation of effective water resource management in the region. It provides an in-depth analysis of water supply and demand over the next 20 years.

Since 2001 the WRP has served as a reliable guide, steering TMWA through the lowest snowpack year in recorded history (2015) to the wettest water year on record (2017). The 2020-2040 WRP has been updated to address future concerns such as community growth, climate change, watershed protection, water supply options, conservation and many more topics. The WRP shows how TMWA addresses these factors to ensure available water resources are sufficient for its current and future customers.

Learn more about the resiliency of our community's water supply in a plan that has been redesigned in a user-friendly format at tmwa.com/wrp2020.



REMEMBER: HOLIDAYS CAN CAUSE DELAYS IN MAIL

Because of an increase in mail volume during the holiday season, your water bill could arrive later than usual. Please keep this in mind, and allow extra time when making your payment by mail during this busy season.

PROTECT YOUR HOME DURING THE HOLIDAYS

Burst pipes and other problems can occur when homeowners are away for the holidays. When a toilet flapper starts leaking and no one is around to notice, it can cause a substantial increase in your water bill. If you are leaving your home for several days or weeks during the winter, consider turning off your toilets at the wall so they won't run and potentially cause damage to your home.

In addition to winterizing your entire home, remember to keep your thermostat at a reasonable temperature—at least 55 degrees—when away on vacation this holiday season. This can help prevent pipes in your home from freezing and bursting. Additionally, leave your cabinet doors open where pipes are located on outside-facing walls to help keep them heated. For more information on winterizing your home, please visit tmwa.com/winterize.



YOUR TREES NEED WATER IN THE WINTER

Winter watering is important to our region's community forest. When people turn off their sprinklers, most plants and lawns hibernate, but your trees still need care. Remember that winter in the Truckee Meadows usually means dry air, dry soil and significant temperature swings—which all can stress your trees. The need for winter watering may not be obvious, but trees need water during dry spells. To help keep your trees healthy, follow these winter watering tips:

- Water your trees every two to four weeks if there has been no significant rain or snow. A healthy, sufficiently watered tree can withstand strong winds and freezing temperatures far better than one that is dry and stressed.
- Apply water when temperatures are above 40 degrees and early enough in the day that the water will soak into the soil and not freeze overnight.
- Avoid spraying water on the trunks because it increases the risk of frost injuries.
- Be sure to disconnect and drain your hoses once you're done watering.

For more information on helping your trees stay healthy throughout the year, visit tmwa.com/watering-trees. Heidi Kratsch, PhD, CH, University of Nevada Cooperative Extension provided this information.

WHERE TO CALL

GENERAL INQUIRIES: 834-8080
EMERGENCY REPAIR: 834-8090
WATER CONSERVATION: 834-8005
WATER QUALITY: 834-8118
WATER RIGHTS: 834-8029
OMBUDSMAN: 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 425,000 residents of the Truckee Meadows.

HOLIDAYS & EVENTS

STANDING ADVISORY COMMITTEE
JANUARY 5 AT 3:00 P.M.-5:00 P.M.

MARTIN LUTHER KING JR. DAY HOLIDAY (TMWA OFFICES CLOSED)
JANUARY 18

BOARD OF DIRECTORS MEETING
JANUARY 20 AT 10:00 A.M.-NOON

Find locations and details for all workshops and meetings here: tmwa.com/meeting

