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SMART ABOUT WATER QUICK FACT:

See Water Being Wasted?

At TMWA, we are dedicated to help our customers prevent unnecessary waste. In most cases, people are unaware that they have a broken pipe or a misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our Conservation Department at (775) 834-8005. One of our conservation consultants will visit the site and offer advice on how to fix the problem. For additional water and money-saving tips, please visit tmwa.com/article/high-bill-help/.

OUR PROMISE TO YOU: *QUALITY. DELIVERED.* 2021 WATER QUALITY REPORT IS NOW AVAILABLE ONLINE

TMWA is dedicated to providing reliable service and delivering high-quality drinking water to more than 440,000 residents throughout the Reno and Sparks area. In accordance with the U.S. Environmental Protection Agency's (EPA) Consumer Confidence Rule, the 2021 Annual Water Quality Report is now available to you. Based on data collected in 2020, this report informs you about your drinking water sources and how they compare to drinking water standards established by the EPA. The full report is available at tmwa.com/waterquality2021.

If you would like a printed copy mailed to you, please call Water Quality & Environmental Permit Supervisor Kelli Burgess at (775) 834-8117 or email her at: kburgess@tmwa.com.

Delivering high-quality water involves continuous testing to ensure your water meets all state and federal drinking water standards. TMWA's highly qualified staff performs more than 1,000 laboratory tests each month with up to 200 samples taken from various locations within the TMWA distribution system.

You can also look up specific water quality information about your neighborhood by using our online map-based reference tool, which provides the latest water quality data by geographic location. Sample data is updated for turbidity, pH, chlorine residual, hardness, and arsenic. You can easily find sample data on your neighborhood at TMWA's Water Quality Lookup Page at tmwa.com/water_quality.

As your community-owned water purveyor, we take pride in delivering high-quality water to your tap 24/7. We are always ready to answer your inquiries about the water quality at your home or business. If you have any questions, please call our Water Quality Department at (775) 834-8118.

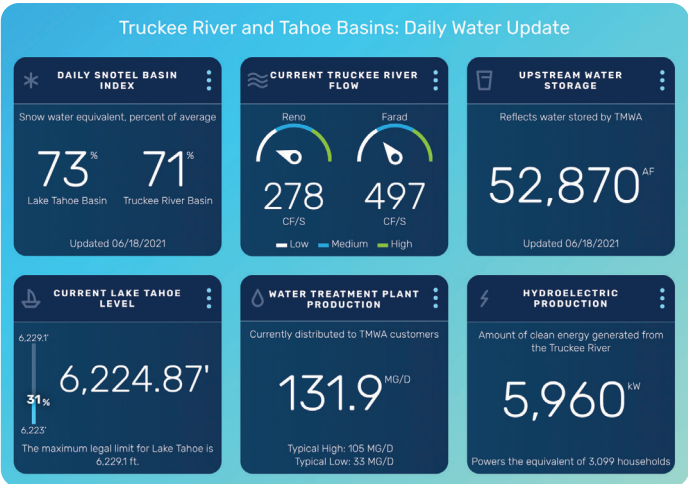


BE SMART ABOUT WATER THIS SUMMER:
REMEMBER NOT TO WATER FROM 11 A.M. TO 7 P.M.

TMWA always values smart water use. This means watering according to weather conditions and watering only when your yard needs it. With hot summertime temperatures, please do not water between 11:00 a.m. and 7:00 p.m. This avoids evaporative water waste. However, efficient drip irrigation and hand watering are allowed at any time. Also, please turn your sprinklers off when it's windy or raining.

Since the early 1980s, Assigned-Day Watering has been in effect every summer, and everyone has three days per week to use sprinklers. Download your watering schedule at tmwa.com/ADW. Being smart about water is a way of life in the Truckee Meadows, and Assigned-Day Watering keeps yards healthy and water bills low while avoiding waste.

REAL-TIME DATA ON SMARTABOUTWATER.COM:
LAKE TAHOE LEVEL, RIVER FLOW RATE, UPSTREAM STORAGE, AND MORE



When online, be sure to click on each display card to learn more about the topic.

As the region's primary water provider, we understand that many of our customers are interested in our water system and the status of upstream water storage. Our water data dashboard at smartaboutwater.com provides real-time access to water data in the Truckee River and Lake Tahoe Basins. The real-time data displays include upstream water storage, Lake Tahoe's water level, Truckee River flow, water treatment plant output and hydroelectric production.

[Smartaboutwater.com](https://smartaboutwater.com) is a resource to help you understand water-resource management in the Truckee Meadows. Information on the site also includes helpful water-saving videos and links to other water-focused organizations.

WHERE TO CALL

- GENERAL INQUIRIES: 834-8080
- EMERGENCY REPAIR: 834-8090
- WATER CONSERVATION: 834-8005
- WATER QUALITY: 834-8118
- WATER RIGHTS: 834-8029
- OMBUDSMAN: 848-0813

HOLIDAYS & EVENTS

- BOARD OF DIRECTORS MEETING**
AUGUST 18 AT 10:00 A.M.–12:00 P.M.
- VERDI HYDROELECTRIC POWER PLANT TOUR**
AUGUST 25 AT 10:00–11:00 A.M. (IN PERSON ONLY)
- CHALK BLUFF WATER TREATMENT PLANT TOUR**
AUGUST 31 AT 10:00–11:00 A.M. (IN PERSON ONLY)



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

FIND LOCATIONS AND DETAILS FOR ALL WORKSHOPS AND MEETINGS HERE:
[TMWA.COM/MEETING/](https://tmwa.com/meeting/)

