

S E P T E M B E R 2 0 2 1

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SMART ABOUT WATER QUICK FACT:

At TMWA, we always plan for just about anything Mother Nature or mankind can throw at us. Because change is constant, our planning never stops. From the infrastructure that is currently needed, to water resources that will serve the community for years to come, we are planning into the next 20, 40, and even 80 years. The 2020–2040 Water Resource Plan has been updated with new formatting and chapter summaries to make it easy to dive into. You can review the plan at <https://tmwa.com/wrp2020>.

FALL IS COMING: YOUR LAWN WILL NEED LESS WATER

As cooler temperatures set in, your landscape will start recovering from this summer's long days and hot temperatures. One important adjustment to make this month is to shorten your sprinkler run times. Your lawn and plants will need less water in the fall, and you'll be saving water.



How do you know if you are watering enough? Step on your lawn: If the grass springs back, it doesn't need water. Applying less water means you will need to mow less, and who doesn't want to mow less?

Fall is also a good time to check your system for leaks. Be sure to examine the points where sprinkler heads connect to pipes or hoses. If you see water pooling or if you have large, wet areas, you could have a leak in your system. A leak as small as the tip of a pen (1/32 of an inch) can waste about 6,000 gallons of water per month, according to EPA's WaterSense.

SAVE SOME TREES: SIGN UP FOR PAPERLESS BILLING

Cut down on your mail pile while enjoying the convenience of paperless billing. Join the thousands of TMWA customers who take advantage of paperless billing. Instead of receiving a printed bill in the mail each month, we'll help you save a tree by emailing you a billing notification. To access this easy-to-use feature, please log into your account at myaccount.tmwa.com. Select the paperless billing button in the Bills and Payment section.

SEE WATER BEING WASTED?

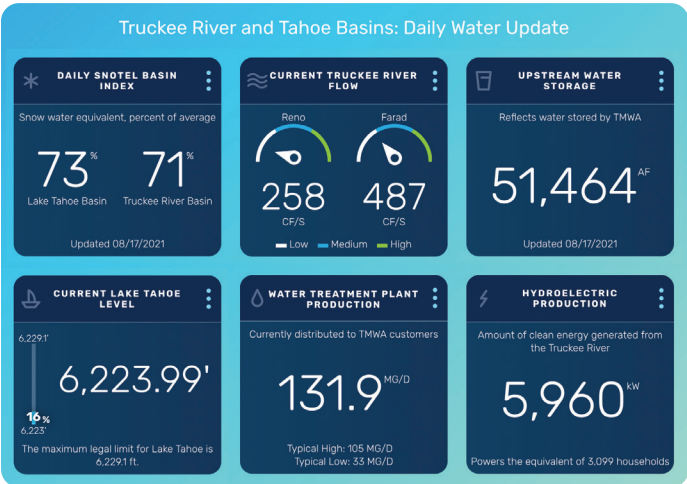
At TMWA, we are dedicated to helping our customers prevent unnecessary waste. In most cases, people are unaware when they have a broken pipe or a misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our Conservation Department at 775-834-8005. One of our conservation consultants will visit the site and offer advice on how to fix the problem. For more information on how to find and repair leaks, please visit tmwa.com/leaks.

TMWA OFFERS FREE WINTERIZATION WORKSHOPS: PREPARE FOR COOLER WEATHER AND PROTECT YOUR HOME

Believe it or not, it's already time to start planning for winter. TMWA offers several winterization workshops in October to help you prepare your home and sprinkler system for the freezing temperatures ahead. Homeowners can avoid the expense and inconvenience of frozen water pipes by attending one of these free Zoom workshops. Learn how you can protect your pipes at home—inside and out—from freezing temperatures this winter. Join TMWA's conservation staff for one of four Zoom workshops scheduled for October 5, 12, 19 and 26. The hour-long workshops start at 5:30 p.m.

TMWA's workshops are free. Visit tmwa.com/events for more information.

REAL-TIME DATA ON SMARTABOUTWATER.COM: LAKE TAHOE LEVEL, RIVER FLOW RATE, UPSTREAM STORAGE AND MORE



When online, be sure to click on each display card to learn more about the topic.

As the region's primary water provider, we understand that many of our customers are interested in our water system and the status of upstream water storage. Our water data dashboard at smartaboutwater.com provides real-time access to water data in the Truckee River and Lake Tahoe Basins. The real-time data displays include upstream water storage, Lake Tahoe's water level, Truckee River flow, water treatment plant output and hydroelectric production. [Smartaboutwater.com](https://smartaboutwater.com) is a resource to help you understand water-resource management in the Truckee Meadows. Information on the site also includes helpful water-saving videos and links to other water-focused organizations.

WHERE TO CALL

- GENERAL INQUIRIES 834-8080
- EMERGENCY REPAIR 834-8090
- WATER CONSERVATION 834-8005
- WATER QUALITY 834-8118
- WATER RIGHTS 834-8029
- OMBUDSMAN 848-0813

UPCOMING MEETINGS

- STANDING ADVISORY COMMITTEE**
OCTOBER 5 AT 3:00–5:00 P.M.
- BOARD OF DIRECTORS STRATEGIC PLANNING SESSION**
OCTOBER 20 AT 10:00 A.M.–2:00 P.M.

FREE ONLINE EVENTS

RSVP FOR ONE OF TMWA'S UPCOMING WORKSHOPS OR CLINICS. AN UPDATED SCHEDULE CAN BE FOUND AT [TMWA.COM/MEETING/](https://tmwa.com/meeting/)



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

