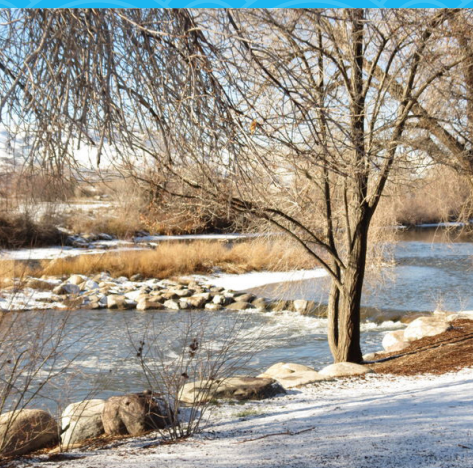


F E B R U A R Y 2 0 2 2

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- Sign Up for AutoPay
- Smart About Water Quick Fact
- Paperless Billing
- Get Social with TMWA



## SMART ABOUT WATER QUICK FACT:

How do new home developments get water service? To receive service, water rights must be purchased first. Before construction begins, those rights must be dedicated to TMWA. For every acre-foot of water needed for a new development, TMWA requires another 11 percent (or 0.11 acre-foot) for drought storage. In addition, there are no new water rights. The total amount of water rights on the Truckee River was set in 1944 and has since remained unchanged. Most water rights used for development in the Truckee Meadows are converted from agricultural/ irrigation use to municipal use. See more information on our water system at [smartaboutwater.com](http://smartaboutwater.com).

## MAKE BILL PAYMENT EASIER IN 2022: USE AUTOPAY WITH ELECTRONIC FUNDS TRANSFER

Save on checks, stamps and time! Sign up for **AutoPay** via eCheck (also known as an Electronic Funds Transfer) and pay bills automatically from your bank account.

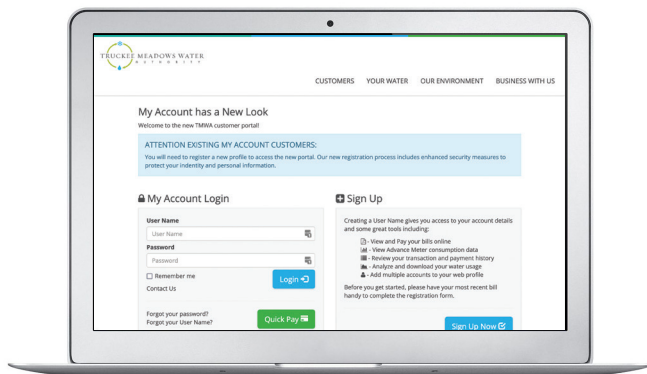
While AutoPay can also be set up to use with credit cards, a benefit of eCheck is that there are no service fees applied as there would be using a credit card. Plus, you never need to worry about updating an expired credit card. With eCheck payments from your bank account, you can set it and forget it and always make payments on time!

All customers using AutoPay will still receive a monthly water bill showing the payment and due date. Then, after each bill is paid, an email confirmation of payment is sent.

**Signup is easy. Here's how it works:**

- 1 Log into your customer account at [tmwa.com/online](http://tmwa.com/online) (Have your account number from your bill if it's your first time signing into your account.)
- 2 Click on "Bills & Payments" in the left navigation bar.
- 3 Select the "Sign Up for AutoPay" button on the right side of the screen.
- 4 Follow the instructions on the AutoPay enrollment page.
- 5 If you opt to pay by eCheck, please select "Add Bank" to your preferred payment method.

If you have any questions about your water bill, you may always contact TMWA at 775-834-8080 for clarification.



## AUTOPAY WITH ECHECK:

THE EASIEST WAY TO PAY YOUR WATER BILL ON TIME, EVERY TIME.

# SAVE A TREE: SIGN UP FOR PAPERLESS BILLING

Save a tree and cut down on your bill pile while enjoying the convenience of paperless billing. Join the thousands of TMWA customers who have switched to email billing notifications. To access this easy-to-use feature, just log into your account at [tmwa.com/online](https://tmwa.com/online) and select the paperless billing button in the Bills and Payment section. It's just that easy—both the environment and your mail pile will catch a break.



# GET SOCIAL! FOLLOW US ON TWITTER AND FACEBOOK

How do you make your social media experience more interesting? Just add water! Follow TMWA on Twitter, YouTube, or Instagram, or become a fan on Facebook. We regularly post water-related news, information, and events.

[twitter.com/tmwa](https://twitter.com/tmwa)

[facebook.com/truckeemeadowswaterauthority](https://facebook.com/truckeemeadowswaterauthority)

[truckeemeadowswaterauthority](https://instagram.com/truckeemeadowswaterauthority)

[youtube.com/truckeemeadowswater](https://youtube.com/truckeemeadowswater)

## WHERE TO CALL

GENERAL INQUIRIES	834-8080
EMERGENCY REPAIR	834-8090
WATER CONSERVATION	834-8005
WATER QUALITY	834-8118
WATER RIGHTS	834-8029
OMBUDSMAN	848-0813

## UPCOMING HOLIDAYS AND MEETINGS

**BOARD OF DIRECTORS MEETING**  
MARCH 16, 10:00 A.M. – NOON

Find details for all workshops and meetings at [tmwa.com/meeting/](https://tmwa.com/meeting/)



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

