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SMART ABOUT WATER QUICK FACT:

Check the status of our drought reserves

Our water supply is secure this year and for the foreseeable future. Because of the Truckee River Operating Agreement that was implemented in 2015, we have robust drought reserves in our upstream reservoirs. If you would like to check the real-time status of our upstream reserves, please visit TMWA's tracker at tmwa.com/reserves.

47,289

Storage held in upstream reservoirs
in acre feet, as of Feb. 15

EASIEST WAY TO PAY YOUR BILL: SET UP AUTOPAY TODAY!

Save on checks, stamps, and time! Use AutoPay to ensure your water bill will be paid on the day it is due. There's nothing else to do, and there is no cost for this service—just set it and forget it. Bills get paid on time, every time.

Payment verification included—You will still receive a monthly water bill showing your payment and due date, but once you sign up for AutoPay, the payment process is effortless. Each bill will be paid automatically, and AutoPay will send you a paper or email confirmation of your transaction, whichever you prefer.

Never worry about expired credit cards—Payments made directly with eCheck are free and won't get interrupted by an expired credit card. As long as you are a TMWA customer and your bank settings don't change, your payment will process automatically.

Signing up is easy—Have a recent TMWA water bill handy so you will have your account number available if it's your first time signing in. To establish AutoPay, you will also need your bank account and routing number. Here's how to sign up:

- 1 Log onto tmwa.com/online.
- 2 Click on "Bills & Payments" in the left navigation bar.
- 3 Select the "Sign Up for AutoPay" button on the right side of the screen.
- 4 Follow AutoPay enrollment instructions.

If you have questions about your water bill or need help establishing your online account, please contact TMWA at (775) 834-8080.

AUTOPAY WITH ECHECK:

ANOTHER WAY TO TO PAY YOUR WATER BILL ON TIME, EVERY TIME.

GET A GREAT SUMMER JOB: JOIN TMWA'S SUMMER CONSERVATION STAFF

Annual hiring for TMWA's seasonal water conservation consultant team has begun. TMWA provides the training, vehicle, and equipment; you become a true champion for water conservation in the Truckee Meadows. Responsibilities include educating the public on TMWA's water conservation and assigned-day watering policies, looking for leaks in sprinkler systems and responding to water-waste reports. We've found that most people with leaks and other outdoor watering problems don't even know they have them. Our conservation consultants' mission is to identify those problems and help our customers find solutions to save water.

If you're friendly, organized, a good communicator and you have a safe driving record, this job may be for you. This is a temporary, full-time position. The job starts in May and ends in early October. To apply for this job or any of TMWA's current job openings, please go to jobs.tmwa.com. You can also call the Conservation Department directly at (775) 834-8005 and speak with one of our staff members for additional information.

HOW CAN YOU IDENTIFY TMWA EMPLOYEES?

During the spring and summer, there are more TMWA employees working in the community. Customers often ask us how they can be sure these workers are from TMWA . Look for the following:

1. All vehicles are clearly marked with the TMWA logo.
2. Personnel will always carry a security badge. We encourage customers to ask to see the badge if it is not clearly visible. If an individual does not produce a badge for your viewing, that person is probably not representing TMWA.
3. In rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA will never request or take payment at your home.

If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

DON'T DUMP YOUR PILLS DOWN THE DRAIN: PRESCRIPTION DRUG ROUND UP

JoinTogether Northern Nevada and local law enforcement partners will host the semiannual Prescription Drug Round Up on Saturday, April 30, from 10 a.m. to 2 p.m. This is your chance to safely dispose of unused, unwanted prescription drugs and make sure they never end up in our water supply or have the potential to be abused. Your proper disposal of medications protects children, teens, pets and the environment. Drop-off locations will be located throughout the community. Please visit www.jtnn.org for more information.

WHERE TO CALL

GENERAL INQUIRIES	834-8080
EMERGENCY REPAIR	834-8090
WATER CONSERVATION	834-8005
WATER QUALITY	834-8118
WATER RIGHTS	834-8029
OMBUDSMAN	848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

UPCOMING HOLIDAYS AND MEETINGS

STANDING ADVISORY COMMITTEE
APRIL 5, 3:00-5:00 P.M.

BOARD OF DIRECTORS MEETING
APRIL 20, 10:00 A.M.-NOON

Find details for all workshops and meetings at tmwa.com/meeting/

