

JUNE 2022

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SMART ABOUT WATER QUICK FACT:

Information about our water supply is always one click away!

SmartAboutWater.com provides customers with easy insight into water management throughout our region. The website also includes a Water Data Dashboard that is updated daily with real-time information about river flows, reservoir storage, treatment plant output, snowpack levels, hydroelectric production, and more. A direct link to the history of TMWA's current drought reserves and historic usage can also be found at reserves.smartaboutwater.com. It's a simple way to keep informed about our water supply and basic approach to managing this precious natural resource!

ARE YOU ODD OR EVEN? KNOW YOUR WATERING DAYS!

Following the three-day watering program at your home or business helps conserve our community's water resources during the summer. Your street address is the key to remembering your watering days.

Customers with even street addresses water their yards on Tuesdays, Thursdays, and Saturdays. Those with odd addresses water on Wednesdays, Fridays, and Sundays. To prevent evaporation, avoid watering during the heat of the day — between the hours of noon and 6:00 p.m. However, efficient drip irrigation and hand watering are allowed at any time.

Please remember: There is no watering on Mondays, which allows our water system a day to recharge and recover.

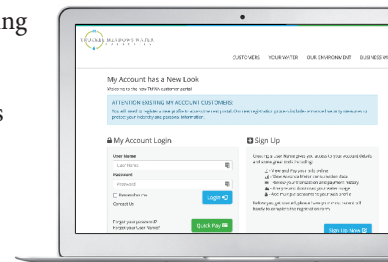
Assigned Day Watering is how we've been smart about water in the Truckee Meadows for over twenty years. It keeps yards healthy, water bills low and avoids waste. See the enclosed schedule for your watering times. They are also available at tmwa.com/ADW.

WHAT TO DO IF YOU SEE WATER BEING WASTED

TMWA is dedicated to preventing unnecessary waste. In most cases, our customers are unaware that they have a broken pipe or a misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our Conservation Department at (775) 834-8005. One of our conservation consultants will visit the site and offer advice on how to fix the problem. For additional water and money-saving tips, please visit tmwa.com/article/high-bill-help.

NEVER LOSE YOUR BILL AGAIN! SIGN UP FOR PAPERLESS BILLING TODAY

Save time, and hassle, by eliminating paper bills. Paperless billing is more convenient, economical, and ecological! Join the thousands of TMWA customers who have switched to email billing notifications. To access this easy-to-use feature, just log into your account at tmwa.com/online and select the paperless billing button in the Bills and Payment section. It's just that easy—both the environment and your mail pile will catch a break.



BE A CONSERVATION CHAMPION

We live in a high-desert climate with an average rainfall of only seven inches per year. Since water in our region is limited, TMWA encourages smart water use year-round. To get started, check out our tips to save water indoors and out at tmwa.com/article/tips or our water-efficient landscape guide at tmwa.com/landscape.

If you have ideas to share about how to use water more wisely this summer or have seen a great example in your neighborhood you'd like to share, we'd like to hear from you! You can submit your idea to community@tmwa.com. Give us great tips on how to save water, and you or someone you know could become our next conservation champ!

VALLEY WOOD PARK WALKING TOUR FEATURES BIO-DIVERSE GARDENS

Come see how your lawn can be converted to a more bio-diverse garden that will help our honeybees, butterflies and other important urban wildlife. The tour will be Saturday, July 9, 10-11:30 a.m. at Valley Wood Park. The Park is managed by the City of Reno Parks Division and is located near the corner of Mae Anne and Robb Drive at 6555 Valley Wood Drive, Reno. The tour will be led by the designer and builder of the garden, Tom Stille, Landscape Architect and owner of the Interpretive Gardens in Reno.

Participants are responsible for their own refreshments and transportation. Attendees must be a minimum of 10 years of age. RSVP's are required: contact rsvp@tmwa.com or call 775-834-8290.

HOW TO IDENTIFY TMWA EMPLOYEES AND CONTRACTORS THIS SUMMER

During the summer, there are more TMWA employees and contractors working in the community. Customers often ask us how they can be sure these workers are from TMWA.

Look for the following:

- 1 All vehicles are clearly marked with the TMWA logo.
- 2 Personnel will always carry a security badge. We encourage customers to ask to see the badge if it is not clearly visible. If an individual does not produce a badge for your viewing, that person is probably not representing TMWA.
- 3 In rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA will never request or take payment at your home. If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

WHERE TO CALL

GENERAL INQUIRIES	834-8080
EMERGENCY REPAIR	834-8090
WATER CONSERVATION	834-8005
WATER QUALITY	834-8118
WATER RIGHTS	834-8029
OMBUDSMAN	848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

EVENTS AND PUBLIC MEETINGS IN JUNE

WALKING TOUR: VALLEY WOOD PARK
JULY 9, 10:00 A.M. – 11:30 A.M.

BOARD OF DIRECTORS MEETING
JULY 21, 10:00 A.M. – 12:00 P.M.

Please find details for all workshops and meetings at tmwa.com/meeting

