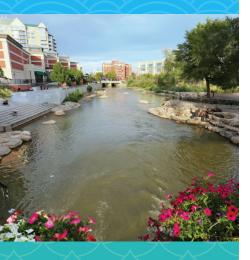


JULY 2022

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WHAT TO DO IF YOU SEE WATER BEING WASTED:

TMWA is dedicated to preventing unnecessary waste. In most cases, our customers are unaware that they have a broken pipe or a misdirected sprinkler head. If you see water being wasted anywhere, please let us know by calling our Conservation Department at (775) 834-8005. One of our conservation consultants will visit the site and offer advice on how to fix the problem. For additional water and money-saving tips, please visit tmwa.com/article/high-bill-help.

NEW PROGRAMS HELP TO PROTECT MT. ROSE WATERSHED & STAMPEDE RESERVOIR

To help protect the watersheds that contribute to our water supply, TMWA has partnered with the National Forest Foundation (NFF) on two programs: The Forest Ambassador Program in the Mt. Rose Fan/Upper Galena area and the Ladybug Project near Stampede Reservoir.

The objective of the Mt. Rose Forest Ambassador Program, which started on June 1, is to educate the public about forest fire threats and mitigate heavy-use impacts on recreational and natural resources in the Carson District of the Humboldt-Toiyabe National Forest (HTNF). The focus is on protecting the sub-watersheds of Thomas, Galena and Whites creeks, which are in a heavy recreational-use area.

TMWA's involvement in the Forest Ambassador Project comes with the recent completion of the Mt. Rose Water Treatment Plant. This plant relies on seasonal water flows from Whites Creek and is near Thomas and Galena creeks, also a heavy recreational-use area. The creeks are part of the larger Truckee River Watershed. TMWA is providing \$50,000 to the NFF to fund the Forest Ambassador Program for this summer and will collaborate on educational outreach.

The Ladybug Project will reduce the risk of high intensity wildfire along 2,500 acres upslope from Stampede and Boca Reservoirs. Along with TMWA and the NFF, additional partners include the Tahoe National Forest and The Nature Conservancy, making this a collaborative effort that leverages multiple funding sources. TMWA has contributed \$500,000 of the \$3.8 million investment required for the Ladybug Project, which is expected to be completed in 2025.

A RIVER SYSTEM OPERATION THAT WORKS: CHECK THE RECORD-HIGH STATUS OF OUR DROUGHT RESERVES

Our water supply is secure this year and for the foreseeable future. Because of the Truckee River Operating Agreement, implemented in 2015, we have more water in storage than ever. If you would like to



Drought reserves total as of 6/14/22.

check the real-time status of our upstream reserves, please visit TMWA's tracker at tmwa.com/reserves.

BE A CONSERVATION CHAMPION AND WIN!

KOLO 8 and TMWA encourage you to be smart about your water use this summer. From preventing sprinkler run-off to finding small leaks around your house, we all can do our part! However you save water around your home, KOLO wants to spotlight and share your water-saving ideas! Visit KOLO's Facebook page and submit your pictures showing how you conserve water. You could win a Home Conservation Kit with a \$50 Visa gift card and be our next Conservation Champion!

We live in a high-desert climate with an average rainfall of only seven inches per year. Since water in our region is limited, TMWA encourages smart water use year round. To get started, check out our tips to save water indoors and out at tmwa.com/article/tips or visit our water-efficient landscape guide at tmwa.com/landscape.

NEVER LOSE YOUR BILL AGAIN!SIGN UP FOR PAPERLESS BILLING TODAY

Save time, and paper handling, by switching to paperless billing. It's more convenient, economical, and ecological! Join the thousands of TMWA customers who have switched to email billing notifications. To access this easy-to-use feature, just log into your account at tmwa.com/online and select the paperless billing button in the Bills and Payment section. It's just that easy—both the environment and your mail pile will catch a break.



PREVENT WATER WASTE THIS SUMMER! TURN SPRINKLERS OFF BETWEEN NOON AND 6 P.M.

Summer is when our community increases water use by almost four times the winter average. In these peak water-use months, efficient sprinkler use is more important than ever! Help prevent water loss by keeping sprinklers off between noon and 6 p.m. when water lost to evaporation and wind is most severe.

The best time of the day to run sprinklers is when it is cool, usually early in the morning before temperatures rise or the wind picks up. Remember, if there is rain in the forecast, turn your automatic sprinkler timer off and let Mother Nature take care of the watering for you.

Don't forget your watering days: Even-numbered addresses water their yards on Tuesdays, Thursdays and Saturdays. Odd-numbered addresses water on Wednesdays, Fridays and Sundays. Also, give your sprinklers a rest on Mondays to help replenish our water system. If you have trouble spots in your lawn, don't worry; hand watering is okay any time.

WHERE TO CALL

GENERAL INQUIRIES	. 834-8080
EMERGENCY REPAIR	. 834-8090
WATER CONSERVATION	. 834-8005
WATER QUALITY	. 834-8118
WATER RIGHTS	. 834-8029
OMBUDSMAN	. 848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

EVENTS AND PUBLIC MEETINGS IN AUGUST

BOARD OF DIRECTORS MEETING AUG. 17, 10:00 A.M. TO 12:00 P.M.

VERDI HYDORELECTRIC PLANT TOURAUG. 24 & AUG. 31, 10:00 A.M., TO 11:00 A.M.

CHALK BLUFF WATER TREATMENT PLANT TOUR AUG. 30, 10:00 TO 11:00 A.M.

Please find details for all workshops and meetings at tmwa.com/meeting







