

AUGUST 2022

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## SPOTLIGHTING OUR COMMUNITY'S CONSERVATION CHAMPIONS

Share your ideas and you could win!

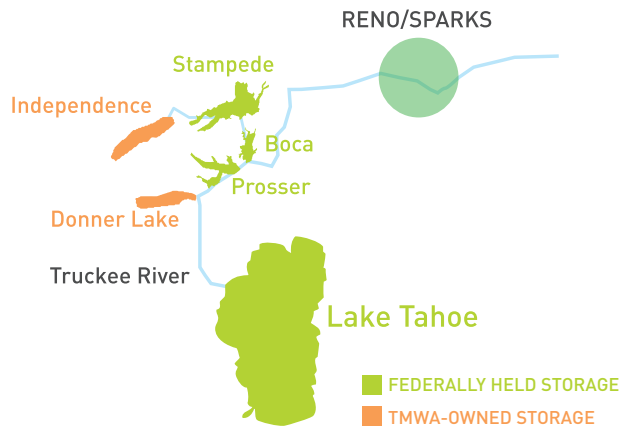
This summer, KOLO 8 is helping TMWA celebrate water savers in our community! To share your conservation ideas and practices, visit KOLO's Facebook page and submit your pictures showing how you save! You could be our next champion and win a home conservation kit with a \$50 Visa gift card.

Congratulations to Kathy C. in Reno, our first award winner! She tells us she saves lots of water in her garden by watering with a jug rather than a hose. When we all do what we can, it makes a huge difference! Thank you, Kathy!

## TRUCKEE RIVER WATER SYSTEM: A FOUNDATION FOR DROUGHT RESILIENCY

Nevada is the driest state in the country and a century of historical records show that drought is nothing new to our region. Snowpack averages, which fluctuate often, can be extreme. This is why TMWA is always looking for ways to better manage our water resources and improve our drought response. While we do depend on snowpack to replenish Lake Tahoe and the Truckee River—our primary water source—it is only part of the story.

Our drought resiliency is based on a redundant portfolio of surface and groundwater storage options. We hold drought reserves in nine aquifers and six upstream reservoirs. Two of these reservoirs are fully owned by TMWA.



The majority of our surface water comes from the Truckee River, of which TMWA uses only about 3% - 9% of its total volume. TMWA distributes this surface water as broadly as possible across a 165 square mile service area and into neighborhoods that were once 100% dependent on groundwater. Doing this gives wells a chance to rest and bolsters groundwater storage, either naturally or through injection of treated surface water into aquifers. The combined management of surface water and groundwater is key to TMWA's drought resiliency. For more about it [tmwa.com/resiliency](https://tmwa.com/resiliency).

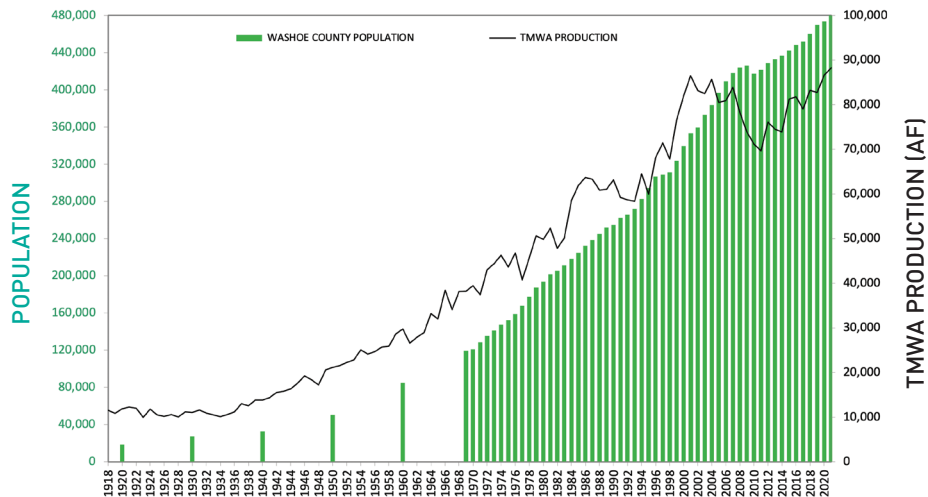


## DID YOU KNOW?

TMWA has only needed to use upstream drought reserves six times since 1985 (and even then, leaving most of the reserves intact). To see the history of TMWA's drought reserves, visit [reserves.smartaboutwater.com](https://reserves.smartaboutwater.com).

# CONSERVATION WORKS FOR OUR REGION

TMWA (and its predecessor, Sierra Pacific Power Co.) has been leading water conservation efforts in the community since the mid-1980s. It has yielded positive results. Among them, water production today is about the same as it was 20 years ago, even with over 200,000 more people living in the region. And, remember, water saved is added to our drought reserves, it cannot be used for new development.



## AUDIT YOUR WATER USE (AND MORE!) WITH DO-IT-YOURSELF VIDEOS

If you are concerned that you have a leak, or your water use is higher than normal, TMWA has a short, step-by-step video with instructions on how to survey your home water system for waste at [tmwa.com/howto](https://tmwa.com/howto). If you still think there is water waste occurring, please call our Customer Call Center at 775-834-8080 to schedule a water usage review. Our conservation staff will schedule a visit and help you identify the issue.

## SEE WATER BEING WASTED? HELP US REACH OUT

Many times customers aren't even aware that a leak has sprung up! If you see sprinkler runoff or water waste occurring, reporting it is quick and easy. See a short form to fill out on visit [tmwa.com/waste](https://tmwa.com/waste) or call TMWA's Conservation Department at 775-834-8005. Our conservation consultants will reach out and offer advice and help on how to fix the problem.

### WHERE TO CALL

GENERAL INQUIRIES	834-8080
EMERGENCY REPAIR	834-8090
WATER CONSERVATION	834-8005
WATER QUALITY	834-8118
WATER RIGHTS	834-8029
OMBUDSMAN	848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

### EVENTS AND PUBLIC MEETINGS IN SEPTEMBER

**SEPTEMBER TOURS**  
RIVER SCHOOL FARM - VERDI HYDROELECTRIC PLANT - CHALK BLUFF WATER TREATMENT PLANT  
FOR SCHEDULE, VISIT [TMWA.COM/MEETING](https://tmwa.com/meeting)

**BOARD OF DIRECTORS MEETING**  
SEPT. 21, 10:00 A.M. TO 12:00 P.M.

Please RSVP for tours and find details for all workshops and meetings at [tmwa.com/meeting](https://tmwa.com/meeting)

