

OCTOBER 2022

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## SMART ABOUT WATER QUICK FACT: WATER QUALITY IS TMWA'S HIGHEST PRIORITY

TMWA's staff takes pride in the water we deliver to your tap. Every month, we test more than 1,000 samples from over 200 locations throughout our distribution system. You can see for yourself by looking up water-quality data by geographic location at [www.tmwa.com/lookup](http://www.tmwa.com/lookup). This online reference is updated with the latest test results.

As your community-owned water purveyor, we are always ready to answer your inquiries about the water quality at your home or business. If you have specific questions, please call our Water Quality Department at (775) 834-8118. Overseeing and maintaining water quality for the safety of our customers is our number-one priority every day.

## THE DOG DAYS OF SUMMER ARE OVER TIME TO COOL DOWN YOUR WATERING

As we start moving through October, the temperatures will cool down more consistently. When this happens, our plants, trees and grasses start to transition. To help this natural process of dormancy, your watering schedule should cool down as well.

Begin by reducing run times or dropping a day off your weekly watering schedule. Then, as chilly mornings turn into colder days, you can slow down watering to once a week or less. When grasses grow more slowly, it means your yard is moving toward dormancy. At this phase, less water near your root systems is better than too much!

Your grass is dormant when it stops growing altogether, brought on by cool temperatures. This is when your sprinkler system can be shut off for the winter. And don't forget to drain and disconnect all outdoor hoses and winterize your sprinkler system before the first hard freeze. We've created a short video to guide you through the winterization process at [tmwa.com/howto](http://tmwa.com/howto).

Check out more tips on landscape watering as the weather gets colder, visit [smartaboutwater.com](http://smartaboutwater.com).



## HELP KEEP RATES LOW SIGN UP FOR PAPERLESS BILLING!

Join the tens of thousands of TMWA customers who have already switched to email billing notifications and electronic payments. With this simple yet important step, you can help keep water rates low by taking printing, paper and postage costs out of the equation. Every customer who switches to paperless billing matters!

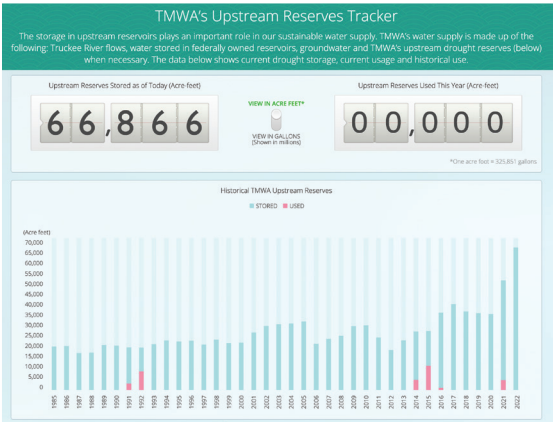
Eliminating paper bills also saves time and hassle. It's more convenient, economical, and direct way to pay your bill. Access this easy-to-use feature today by logging into your account at [tmwa.com/online](http://tmwa.com/online) and selecting the paperless billing button in the Bills and Payment section. It's that easy—and conserves materials, energy and time in the process.

# SPOTLIGHTING OUR COMMUNITY'S CONSERVATION CHAMPIONS

Congratulations Alexandra M., Karen C., Kathy C, and Alex W. All are local residents who are doing their part to conserve water. They are our Conservation Champions for August and September sponsored by TMWA and KOLO News 8! From watering house plants with leftover bottled water to converting turf areas into water-efficient plantings, they all helped conserve our natural resources. Each won a \$50 Visa card and home conservation kit.

## A RIVER SYSTEM OPERATION THAT WORKS: CHECK THE RECORD-HIGH STATUS OF OUR DROUGHT RESERVES

Our water supply is secure this year and for the foreseeable future. Because of the Truckee River Operating Agreement, combined with the conservation ethic of our customers, we have more water in storage than ever. If you would like to check the real-time status and historic use of our drought reserves, please visit TMWA's tracker at [reserves.smartaboutwater.com](https://reserves.smartaboutwater.com).



UPSTREAM RESERVES STORED AS OF 09/15/22

## GET SOCIAL! FOLLOW US ON TWITTER AND FACEBOOK

How do you make your social media experience more interesting? Just add water! Follow TMWA on Twitter, YouTube, or Instagram, or become a fan on Facebook. We regularly post water-related news, information, and events.



[twitter.com/tmwa](https://twitter.com/tmwa)



[facebook.com/truckeemeadowswaterauthority](https://facebook.com/truckeemeadowswaterauthority)



[truckeemeadowswaterauthority](https://truckeemeadowswaterauthority)



[youtube.com/truckeemeadowswater](https://youtube.com/truckeemeadowswater)

## WHERE TO CALL

- GENERAL INQUIRIES .....834-8080
- EMERGENCY REPAIR .....834-8090
- WATER CONSERVATION .....834-8005
- WATER QUALITY .....834-8118
- WATER RIGHTS .....834-8029
- OMBUDSMAN .....848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

## EVENTS AND PUBLIC MEETINGS

**BOARD OF DIRECTORS STRATEGIC PLANNING MEETING**  
NOV. 17, 10:00 A.M.

Please RSVP for tours and find details for all workshops and meetings at [tmwa.com/meeting](https://tmwa.com/meeting)

