

## IN THIS ISSUE

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## HELP KEEP RATES LOW: SIGN UP FOR PAPERLESS BILLING!

Want to help keep your water rates low? One simple step is to take the cost of paper, printing and postage out of the billing process. Join the tens of thousands of TMWA customers who have already made the switch! Simply visit [tmwa.com/online](https://tmwa.com/online) and select the paperless billing button in the Bills and Payments section. Switching to paperless billing reduces costs and keeps rates low. Sign up today!

## TMWA BIDS FAREWELL TO GENERAL MANAGER MARK FOREE

The TMWA staff and Board of Directors bid farewell to Mark Foree, who has served as TMWA's general manager since 2009.

Foree had a successful 38-year career in the water utility business, which includes 16 years at Sierra Pacific Power Co., where he was manager of water distribution and maintenance from 1991 – 1997 and manager of water planning and engineering from 1997-2001.

In 2001, when TMWA was formed, Foree was hired as manager of planning and engineering. In 2003 he was promoted to director of operations, overseeing planning, engineering, construction management, distribution, treatment operations, system maintenance and hydroelectric production. In 2009, Foree was appointed TMWA general manager. During his tenure, he fostered a highly productive, customer-centric work culture and a motivated employee team. This has resulted in an organization that attracts and retains top talent and is widely recognized as an example of how a public agency should be run.

Foree seamlessly managed many important and transformative projects at TMWA, including the merger of Washoe County Water Dept. into TMWA in 2015. This important acquisition increased TMWA's customer base by 23,000 accounts and made TMWA the region's primary drinking water provider. Foree also oversaw the expansion of aquifer storage and the evolution of the utility's conjunctive use program, which has been instrumental in carrying the region through several challenging droughts. The Truckee River Operating Agreement was also finalized with Foree representing TMWA in the complex negotiations.



“In his nearly 15 years as the general manager, Mark has guided TMWA through many challenging issues, all while providing excellent service to the community,” said Vaughn Hartung, Chairman of TMWA's Board of Directors. “We couldn't have found a more qualified and skilled leader than Mark.”

Foree retired in mid-October and John Zimmerman has taken over the top managerial position. Zimmerman's announcement can be found in the September newsletter.

# TMWA JOINS A PUBLIC-PRIVATE EFFORT TO LOWER WILDFIRE RISK IN THE MIDDLE TRUCKEE RIVER WATERSHED

TMWA has signed a memorandum of understanding with the U.S. Forest Service and three other entities, forming a public-private partnership to increase the pace and scale of forest management in the Middle Truckee River Watershed.

The watershed, which is critical to TMWA's water supply, includes approximately 315,000 acres of land, 260,825 acres which is managed by the U.S. Forest Service in the Tahoe National Forest. This important forest and meadow ecosystem is not only home to the headwaters of the Truckee River and several water supply reservoirs, but is also a highly valued recreational asset to communities in our region.

*The Middle Truckee River Watershed Forest Partnership* includes the National Forest Foundation, The Nature Conservancy, TMWA, Truckee River Watershed Council and the United States Forest Service – Tahoe National Forest.

“Northern Nevada relies on the forested headwaters of the Truckee River for a high-quality water supply,” said John Enloe, TMWA’s Director of Natural Resources. “It’s essential that we collaborate with our upstream partners to protect our watershed, increase the region’s resilience to wildfires and mitigate potential water quality impacts resulting from wildfires.”

Other wildfire mitigation projects that TMWA is involved with include the Ladybug Project, a 2,500 acre effort near Stampede Reservoir, and 7,000 acres of corridor work along Hwy-89 near Alpine Meadows Resort.

## REMEMBER: HOLIDAYS CAN CAUSE DELAYS IN MAIL

Mail delivery can be delayed during the holiday season and if you still receive paper invoices, your water bill could arrive later than usual. Please keep this in mind and also allow a little extra time when making your payment by mail during this busy holiday season. (Or avoid paper deliveries entirely by signing up for paperless billing!)

## TURF TALK: TIME TO SHUT DOWN YOUR SPRINKLERS

If you haven’t done so already, it is time to turn off and winterize your irrigation system—especially with lawns and plants going into dormancy this time of year. With the return of cold temperatures, plants and turf in your yard take a break from growing and do not need to be irrigated.

We usually recommend turning your sprinklers off no later than Nevada Day (or Halloween), depending on weather conditions. Don’t forget to disconnect and drain all outdoor hoses as well. We’ve created a short video to guide you through the process at [www.tmwa.com/howto](http://www.tmwa.com/howto).



### WHERE TO CALL

- GENERAL INQUIRIES ..... 834-8080
- EMERGENCY REPAIR ..... 834-8090
- WATER CONSERVATION ..... 834-8005
- WATER QUALITY ..... 834-8118
- WATER RIGHTS ..... 834-8029
- OMBUDSMAN ..... 848-0813

### EVENTS AND PUBLIC MEETINGS

- VETERAN’S DAY: TMWA OFFICES CLOSED**  
NOV. 11
- THANKSGIVING AND FAMILY DAY: TMWA OFFICES CLOSED**  
NOV. 24 & 25

**BOARD OF DIRECTORS MEETING**  
NEW DAY: DEC. 8, 10:00 A.M. TO 12:00 P.M.

Please RSVP for tours and find details for all workshops and meetings at [tmwa.com/meeting](http://tmwa.com/meeting)



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

