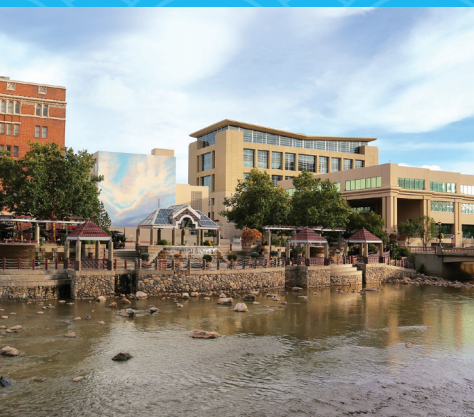


M A R C H 2 0 2 3

IN THIS ISSUE

- Landscape Plants that Work for Our Region
- Bill Payments Always On-time with AutoPay
- Safely Dispose of Prescription Drugs
- Seasonal Jobs with TMWA: Conservation Consultants Needed
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DON'T DUMP YOUR PILLS DOWN THE DRAIN: PRESCRIPTION DRUG ROUND UP

JoinTogether Northern Nevada and law enforcement and community partners will host the semiannual Prescription Drug Round Up on Saturday, April 22, from 10 a.m. to 2 p.m. Safely dispose of unwanted and unused prescription drugs, and make sure they never end up in our water supply or in the hands of a loved one. Proper disposal of medications protects children, teens, pets, and the environment. Drop-off sites will be located throughout the community. Visit jtnn.org for more information

SPRING IS TIME FOR PLANNING: USE THE ONLINE LANDSCAPE GUIDE

Spring is on its way and with that, northern Nevada's growing season begins. In response, many homeowners are planning some changes and additions to their landscaping. One way to start planning is to consult TMWA's Water Efficient Landscape Guide.

Developed in conjunction with the Nevada Cooperative Extension, TMWA's online guide will help you find the perfect water-efficient plants for your yard. The guide includes garden design tips, as well as descriptions and photos of hundreds of drought-tolerant trees, shrubs, and plants.

Additionally, to help you gear up for warmer days, TMWA offers free workshops to walk you through the sprinkler system startup process. See dates and times on the flyer enclosed.

While water supplies are in fantastic shape this year, making water-wise landscaping decisions for the years and decades to come is always the right thing to do.

Discover how many diverse and beautiful options exist at tmwa.com/landscape.



AUTOPAY: THE EASIEST WAY TO PAY YOUR BILL

Use AutoPay to ensure your water bill will be paid on the day it is due. Once you've enrolled, there's nothing else to do and there is no cost for this service—just set it and forget it. Bills get paid on time, every time.

Payment verification included—You will still receive a monthly water bill showing your payment and due date; but once you sign up for **AutoPay**, the payment process is effortless. Each bill will be paid automatically.


Signing up is easy—Have a recent TMWA water bill handy so you will have your account number available. Log on to tmwa.com/online, select Bills & Payments and then select "Sign Up for AutoPay". If you have questions about your water bill, or need help establishing your online account, please contact TMWA at (775) 834-8080.

GET A GREAT SUMMER JOB: JOIN TMWA'S SUMMER CONSERVATION STAFF

Annual hiring for TMWA's seasonal water conservation consultant team has begun. TMWA provides the training, vehicle and equipment; you become a true champion for water conservation in the Truckee Meadows.

Responsibilities include educating the public on TMWA's water conservation and assigned-day watering policies, looking for leaks in sprinkler systems and responding to water-waste reports. We've found that most people with leaks and other outdoor watering problems aren't aware and appreciate knowing they have them. Our conservation consultants' mission is to identify these problems and help our customers find solutions to save water.

If you're friendly, organized, a good communicator, and have a safe driving record, this job may be for you. This is a temporary full-time position. The job starts in May and ends in early October. For more information on TMWA's water consultants, check out our website at jobs.tmwa.com. You can also call the Conservation Department directly at (775) 834-8005 and speak with one of our staff members for additional information.



SMART ABOUT WATER DAY • MAY 6, 10-2 P.M.
IN CALIFORNIA BUILDING AT IDLEWILD PARK, RENO
(DETAILS ON ENCLOSED INSERT)

HOW CAN YOU IDENTIFY TMWA EMPLOYEES?

During the spring and summer, there are more TMWA employees working in the community. Customers often ask us how they can be sure these workers are TMWA employees. Here are identifiers you can expect:

- All vehicles are clearly marked with the TMWA logo.
- Personnel will always carry a security badge. We encourage customers to ask to see the badge if it is not clearly visible. If an individual does not produce a badge for your viewing, he or she is probably not representing TMWA.
- In rare instances, TMWA employees may ask to take a sample of your water. However, TMWA will never request or take payment at your home.

If you receive an unsolicited telephone call asking for a payment on your TMWA account, please take the telephone number, refuse to make a payment and call local law enforcement or TMWA at (775) 834-8080. The only valid methods for paying your TMWA bill are listed at tmwa.com. The only valid telephone number for paying by phone is TMWA's main customer service line at (775) 834-8080.

If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

WHERE TO CALL

GENERAL INQUIRIES	834-8080
EMERGENCY REPAIR	834-8090
WATER CONSERVATION	834-8005
WATER QUALITY	834-8118
WATER RIGHTS	834-8029
OMBUDSMAN	848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

EVENTS AND PUBLIC MEETINGS

- STANDING ADVISORY COMMITTEE**
APRIL 4, 3:00 – 5:00 P.M.
- IRRIGATION SYSTEM WORKSHOP**
APRIL 5, 12 & 19, 5:30 – 6:30 P.M.
- BOARD OF DIRECTORS MEETING**
APRIL 19, 10:00 A.M. – NOON.

Please RSVP for tours and find details for all workshops and meetings at tmwa.com/meeting

