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SMART ABOUT WATER QUICK FACT:

It's time to start thinking about turning on your sprinklers and getting your landscaping growing! Do you remember your watering days, and are your sprinkler clock times set correctly? Find your watering days and times below:

ASSIGNED-DAY WATERING

ODD ADDRESSES:

- ✓ WEDNESDAYS
- ✓ FRIDAYS
- ✓ SUNDAYS



EVEN ADDRESSES:

- ✓ TUESDAYS
- ✓ THURSDAYS
- ✓ SATURDAYS

NO WATERING ON MONDAYS, DO NOT WATER BETWEEN NOON AND 6 P.M.

See more information on TMWA's Assigned Day Watering Program at tmwa.com/adw.

SMART ABOUT WATER DAY RETURNS TO IDLEWILD PARK: LEARN ALL ABOUT TRUCKEE MEADOWS WATER RESOURCES

Join us for Smart About Water Day, a free community event featuring the projects, plans and actions that contribute to the overall state of water in the Truckee Meadows. Drop in anytime on Saturday, May 6 from 10 a.m.-2 p.m. and talk with agencies and organizations who are dedicated to water management in our region. Scientists and local water planning experts will be ready to talk all about water from TMWA, Desert Research Institute, Truckee Meadows Regional Planning Agency, Northern Nevada Water Planning Commission, Nevada Department of Environmental Protection, One Truckee River, Envirolution, Homeserve and other agencies.



SATURDAY, MAY 6TH - IDLEWILD PARK



The day is designed for learning and fun in a setting where you are encouraged to bring your questions. Presentations are scheduled throughout the day, starting at 11 a.m. with The Water Year in Review by Bill Hauck, TMWA's Water Supply Supervisor. Also, information tables at the event will address many topics, including the following:

- How water recycling in the Truckee Meadows is advancing.
- How our water supply stays resilient during drought cycles.
- What is being done to protect our region's river and source water.
- How advanced water purification processes can extend our water resources.

Local food and coffee trucks will be onsite. Kids will also have interactive learning opportunities and TMWA will have a fleet of big rigs on display to explore. Everyone will also have a chance to vote for the best conservation posters created by local students, grades 2-8. For more information about the event, please visit smartaboutwater.com.

TAHOE TO TAP TOUR & WORKSHOP: UNDERSTANDING YOUR DRINKING WATER

Learn how TMWA produces enough high-quality water to satisfy the community's needs—whether it be 40 million gallons on a cold winter day, or 140 million in the heat of the summer! The plant tour/workshop is scheduled for Wednesday, May 10th from 5:30 – 7:30 p.m.

TMWA's water quality experts will present the rigorous regulations, testing and treatment procedures your water goes through before reaching your tap. This workshop includes a tour of the Glendale Water Treatment Plant and water quality labs where staff will provide insights into water quality testing and explain the treatment and distribution process, as well as answer your questions.

The workshop is free and open to TMWA customers. Space is limited, so please RSVP by emailing rsvp@tmwa.com or call 775-834-8290. Attendees must be a minimum of 10 years of age.

KNOW WHERE YOUR MASTER SHUT OFF IS BEFORE YOU NEED IT!

A pipe break and resulting water damage can happen to any house, at any time. Before you have an emergency, find out where the master shut-off valve is for your house. Paint it or tie a flag around it. If you can't find it, call our customer service line at 775-834-8080. We will send someone out to help you identify it.

EASIEST WAY TO PAY YOUR BILL: SET UP AUTOPAY TODAY!

Save on checks, stamps, and time! Use AutoPay to ensure your water bill will be paid on the day it is due. There's nothing else to do, and there is no cost when paid directly by your bank via e-check. Just set it and forget it. Bills get paid on time, every time.

Payment verification included—You will still receive a monthly water bill showing your payment and due date, but once you sign up for AutoPay, the payment process is effortless. Each bill will be paid automatically, and AutoPay will send you a paper or email confirmation of your transaction, whichever you prefer.

Never worry about expired credit cards— While you can set up AutoPay with credit cards, payments made directly with eCheck are free and won't get interrupted by an expiration date. As long as you are a TMWA customer and your bank settings don't change, your payment will process automatically.

Signing up is easy—Have a recent TMWA water bill handy so you will have your account number available if it's your first time signing in. To establish AutoPay, you will also need your bank account and routing number.

Log onto tmwa.com/online.

WHERE TO CALL

- GENERAL INQUIRIES 775-834-8080
- EMERGENCY REPAIR 775-834-8090
- WATER CONSERVATION 775-834-8005
- WATER QUALITY 775-834-8118
- WATER RIGHTS 775-834-8029
- OMBUDSMAN 775-848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

EVENTS AND PUBLIC MEETINGS

- FROM TAHOE TO TAP - UNDERSTANDING YOUR DRINKING WATER WORKSHOP**
MAY 10, 5:30-7:30 P.M.
- BOARD OF DIRECTORS BUDGET HEARING (NEW DAY)**
MAY 18, 10:00 A.M. – NOON.
- DRIP SYSTEM MAINTENANCE MADE EASY WORKSHOP**
MAY 25, 5:30 – 6:30 P.M.
- SPRINKLER SYSTEM MAINTENANCE MADE EASY WORKSHOP**
MAY 31, 5:30 – 6:30 P.M.

Please RSVP for tours and find details for all workshops and meetings at tmwa.com/meeting.

