

J U N E 2 0 2 3

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## SMART ABOUT WATER QUICK FACT:

See [smartaboutwater.com](https://smartaboutwater.com) for current information on our water system. As the region's primary water provider, we understand that many of our customers are interested in our water system and the status of upstream water storage. The dashboard at [smartaboutwater.com](https://smartaboutwater.com) provides real-time access to water data in the Truckee River and Lake Tahoe Basins including upstream water storage, Lake Tahoe's water level, Truckee River flow, water treatment plant output, and much more.

## ASSIGNED DAY WATERING: A PLAN THAT WORKS FOR OUR COMMUNITY

Why does TMWA have an assigned-day watering plan? As a standard for nearly 40 years, assigned-day watering has served the community well and is an important part of our region's overall conservation strategy. In short, it promotes smart water use and helps TMWA manage water demand during the summer.

Water in the Truckee Meadows is a precious resource. By watering responsibly, you're helping ensure a plentiful water supply for future generations. See the enclosed insert for your watering days and find more ways to be smart about water this summer.

## ASSIGNED-DAY WATERING

### ODD ADDRESSES:

- ✓ WEDNESDAYS
- ✓ FRIDAYS
- ✓ SUNDAYS

### EVEN ADDRESSES:

- ✓ TUESDAYS
- ✓ THURSDAYS
- ✓ SATURDAYS



NO WATERING ON MONDAYS. DO NOT WATER BETWEEN NOON AND 6 P.M.

## WHAT TO DO IF YOU SEE WATER BEING WASTED

TMWA is dedicated to helping our customers prevent unnecessary waste. In most cases, people are unaware that they have a broken pipe or a misdirected sprinkler head. If you see water being wasted anywhere, please call our Conservation Department at (775) 834-8005. One of our conservation consultants will visit the site and offer advice on how to fix the problem. For additional water and money-saving tips, please visit [tmwa.com/conserv](https://tmwa.com/conserv).

## KNOW WHERE YOUR MASTER SHUTOFF VALVE IS BEFORE YOU NEED IT!

A pipe break and the resulting water damage can happen to any house at any time. Before you have an emergency, find out where the master shutoff valve is for your home. Paint it or tie a flag around it. If assistance is needed, it is recommended to contact a licensed plumber to ensure proper and safe operation. If you have a water emergency and need TMWA to turn off your water at the meter, call our Emergency Hotline at (775) 834-8090.

# HOW TO IDENTIFY TMWA EMPLOYEES AND CONTRACTORS THIS SUMMER

You may see more TMWA employees and contractors working in the community during the summer. Customers often ask us how they can be sure these workers are from TMWA. An official TMWA vehicle will be clearly marked with the TMWA logo, and official workers will always carry a security badge. We encourage customers to ask to see the badge if it is not clearly visible. If an individual does not produce a badge for your viewing, that person is probably not representing TMWA. In rare instances, TMWA employees may ask if they can take a sample of your water. However, TMWA will never request or take payment at your home. If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080

## A SECOND RESTROOM FACILITY OPENED ALONG THE TRUCKEE RIVER PATHWAY

The region’s second “Portland Loo” opened this spring, which will increase public restrooms near the Truckee River. It is located at John Champion Park. The first Portland Loo opened to the public in August 2020 at Brodhead Memorial Park and has been highly successful.

The restroom project, led by OneTruckeeRiver (OTR), will serve our community on several levels—particularly in the usability of our public spaces and protection of the environment in and around the Truckee River. OTR’s initiative is part of a collaborative community effort intended to help protect water quality and improve the Truckee River corridor for recreational use. The project seeks to align efforts for urban renewal and increase connectivity for recreationists along the river.

Project partners include One Truckee River, Truckee Meadows Water Authority, Truckee River Fund, Washoe County Parks and Open Space, Washoe County Health District, City of Reno, Nevada Division of Environmental Protection, and Renown Health. Generous engineering support was provided by Keller Associates for the design and permitting of this restroom.

A Portland Loo is a single-occupancy public toilet designed for durability and easy maintenance and minimizes the use of the facility for unintended purposes. Portland Loos have been successful in high-use urban areas.



### WHERE TO CALL

- GENERAL INQUIRIES ..... 775-834-8080
- EMERGENCY REPAIR ..... 775-834-8090
- WATER CONSERVATION ..... 775-834-8005
- WATER QUALITY ..... 775-834-8118
- WATER RIGHTS ..... 775-834-8029
- OMBUDSMAN ..... 775-848-0813

### EVENTS AND PUBLIC MEETINGS

**BOARD OF DIRECTORS MEETING**  
JULY 20, 10:00 A.M.–NOON

Please RSVP for tours and find details for all workshops and meetings at [tmwa.com/meeting](https://tmwa.com/meeting).



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

