

SEPTEMBER 2023

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DISPOSE OF YOUR PRESCRIPTIONS SAFELY

Do you have unused or unwanted prescription medication that you need to dispose of safely? Sat., Oct. 21 from 10 a.m. – 2 p.m. Join Together Northern Nevada and partners will dispose of medications, no questions asked, and provide free biodegradable prescription drug deactivation kits. Visit jtnn.org for additional information, and a list of all participating sites. Let's keep our kids, the river and our environment safe! For more information about future prescription-drug disposal efforts, visit jtnn.com.

YOU HAVE A VOICE AT TMWA

TMWA's Standing Advisory Committee (SAC) is your direct link to TMWA's staff and Board of Directors. The committee is composed of representatives of every customer class at TMWA—from homeowners to big businesses. They review rate proposals, budgets and other items related to your water service and report their findings and recommendations to the TMWA Board. The SAC meets quarterly. If you want your voice heard, attend a meeting: all are open to our customers. Visit tmwa.com/SAC for membership requirements and tmwa.com/meeting for the next meeting date.



IRRIGATION WORKSHOPS SCHEDULED

TMWA offers workshops throughout the year designed to help you understand how we manage water in our region, and how you can use it more efficiently at home. The next set of free workshops will address winterizing and safely shutting down your sprinkler system. They are scheduled for Oct. 4, 10, 17 and 24 at 5:30- 6:30 p.m. Space is limited, so please RSVP at least two days in advance: email at rsvp@tmwa.com or call 775-834-8290.



QUIZ YOURSELF! SEVEN QUICK WATER SYSTEM QUESTIONS TO TEST YOUR KNOWLEDGE

This fun, quick quiz will be live throughout the month of September. It's 100% anonymous, and you can share it freely with your friends and family to see who is the smartest of all—aquatically speaking! Scan this QR code with your smartphone camera to get started and test your water IQ!



AUTOPAY: THE EASIEST WAY TO PAY YOUR BILL



Save on stamps, and time! Use AutoPay to ensure your water bill will be paid on the day it is due. Once you've enrolled, there's nothing else to do and there is no cost for this service—just set it and forget it. Bills get paid on time, every time.



Payment verification included—You will still receive a monthly water bill showing your payment and due date; but once you sign up for **AutoPay**, the payment process is effortless. Each bill will be paid automatically, and **AutoPay** will send you a paper or email confirmation of your transaction—whichever you prefer.



Signing up is easy—Have a recent TMWA water bill handy so you will have your account number available. Log on to tmwa.com/online, select Bills & Payments and then select “Sign Up for AutoPay”. If you have questions about your water bill, or need help establishing your online account, please contact TMWA at 775-834-8080.

GET SOCIAL! FOLLOW US ON TWITTER AND FACEBOOK

How do you make your social media experience more interesting? Just add water! Follow TMWA on Twitter, YouTube, or Instagram, or become a fan on Facebook. We regularly post water-related news, information, and events.



twitter.com/tmwa



facebook.com/truckeemeadowswaterauthority



[truckeemeadowswaterauthority](https://instagram.com/truckeemeadowswaterauthority)



youtube.com/truckeemeadowswater

WHERE TO CALL

- GENERAL INQUIRIES 775-834-8080
- EMERGENCY REPAIR 775-834-8090
- WATER CONSERVATION 775-834-8005
- WATER QUALITY 775-834-8118
- WATER RIGHTS 775-834-8029
- OMBUDSMAN 775-848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

EVENTS AND PUBLIC MEETINGS

TMWA STANDING ADVISORY COMMITTEE MEETING
OCT. 3, 3-5 P.M.

WORKSHOPS: WINTERIZING YOUR SPRINKLER SYSTEM
VARIOUS DATES LISTED IN ARTICLE IN THIS ISSUE

TMWA BOARD OF DIRECTORS MEETING
OCT. 18, 10 A.M.—NOON

Please RSVP for tours and find details for all workshops and meetings at tmwa.com/meeting.

