

M A R C H 2 0 2 4

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SMART ABOUT WATER QUICK FACT:

Watch TMWA Board Member Paul Anderson explain important aspects of how TMWA manages water in our region, including current projects underway to help keep our water supply resilient against drought. Scan the code to play the YouTube video.



SPRING IS TIME FOR PLANNING: USE THE ONLINE LANDSCAPE GUIDE

Spring is on its way! With warmer weather, many homeowners are planning some additions and upgrades to their landscaping. One way to start planning is to consult TMWA's Water Efficient Landscape Guide.

Developed in conjunction with the Nevada Cooperative Extension, TMWA's online guide will help you find the perfect water-efficient plants for your yard. The guide includes garden design help, as well as descriptions and photos of hundreds of drought-tolerant trees, shrubs and plants.

Additionally, to help you gear up for warmer days, TMWA offers free workshops to walk you through the sprinkler system startup process. See dates and times on the enclosed flyer.

Making water-wise landscape decisions is always the right thing to do. Log on today and discover how many diverse and beautiful plant options exist at tmwa.com/landscape.



AUTOPAY AND PAPERLESS BILLING: THE EASIEST WAY TO PAY YOUR BILL

Save on stamps and time! Use AutoPay to ensure your water bill will be paid on the day it is due. Once you've enrolled, there's nothing else to do and there is no cost for this service—just set it and forget it. Bills get paid on time, every time.

Signing up is easy!—Have a recent TMWA water bill handy to reference your account number. Log on to tmwa.com/online, select Bills & Payments and then select "Sign Up for AutoPay". Next, select paperless billing, and you are done! If you have questions about your water bill, or need help establishing an online account, please contact TMWA at (775) 834-8080.

GET A GREAT SUMMER JOB: JOIN TMWA'S SUMMER CONSERVATION STAFF

Annual hiring for TMWA's seasonal water conservation consultant team has begun. TMWA provides the training, vehicle and equipment; you become a true champion for water conservation in the Truckee Meadows. Responsibilities include educating the public on TMWA's water conservation and assigned-day watering policies, looking for leaks in sprinkler systems and responding to water-waste reports. We've found that most people with leaks and other outdoor watering problems aren't aware and appreciate knowing they have them. Our conservation consultants' mission is to identify these problems and help our customers find solutions to save water.

If you're friendly, organized, a good communicator and have a safe driving record, this job may be for you. This is a temporary full-time position that starts in May and ends in early October. For more information on TMWA's water consultants, check out our website at jobs.tmwa.com. You can also call the Conservation Department directly at (775) 834-8005 and speak with one of our staff members for additional information.



SMART ABOUT WATER DAY • MAY 4, 10-2 P.M.
MCKINLEY ARTS & CULTURE CENTER, RENO

HOW CAN YOU IDENTIFY TMWA EMPLOYEES?

During the spring and summer, you may notice more TMWA employees working in your neighborhood. Customers often ask us how they can be sure these workers are from TMWA. Here are identifiers you can look for:

- All vehicles are clearly marked with the TMWA logo.
- Personnel will always carry an employee ID badge. We encourage customers to ask to see the badge if it is not clearly visible. If an individual does not produce a badge for your viewing, he or she is probably not representing TMWA.
- Occasionally, TMWA employees may ask to take a sample of your water. However, TMWA will never request or take payment at your home.

If you receive an unsolicited telephone call asking for a payment on your TMWA account, please take the telephone number, refuse to make a payment and call local law enforcement or TMWA at (775) 834-8080. The only valid methods for paying your TMWA bill are listed at tmwa.com. The only valid telephone number for paying by phone is TMWA's main customer service line at (775) 834-8080.

If you are concerned about someone who has approached you or called your home regarding your water service, please call us at (775) 834-8080.

WHERE TO CALL

GENERAL INQUIRIES	775-834-8080
EMERGENCY REPAIR	775-834-8090
WATER CONSERVATION	775-834-8005
WATER QUALITY	775-834-8118
WATER RIGHTS	775-834-8029
OMBUDSMAN	775-848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

EVENTS AND PUBLIC MEETINGS

STANDING ADVISORY COMMITTEE
APRIL 2, 3:00 – 5:00 P.M.

BOARD OF DIRECTORS MEETING
APRIL 17, 10:00 A.M. – NOON.

Please RSVP for tours and find details for all workshops and meetings at tmwa.com/meeting

