

A P R I L 2 0 2 4

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SMART ABOUT WATER QUICK FACT:

With summer right around the corner, please remember your watering days when getting your irrigation system ready. Do you know your watering days? See the graphic below:

ASSIGNED-DAY WATERING

ODD ADDRESSES:

- ✓ WEDNESDAYS
- ✓ FRIDAYS
- ✓ SUNDAYS



EVEN ADDRESSES:

- ✓ TUESDAYS
- ✓ THURSDAYS
- ✓ SATURDAYS

NO WATERING ON MONDAYS. DO NOT WATER BETWEEN NOON AND 6 P.M.

Also, is your sprinkler system working correctly? If you like to do it yourself, TMWA has two free workshops on sprinkler system and drip system maintenance in May. See the calendar section for dates.

Remember that outdoor watering increases water use of an average residential customer by as much as 10 times during the dry summer months. Beyond the conservation benefit, assigned-day watering also helps to level off peak usage during the high-water demand season. See more information about Assigned Day Watering at tmwa.com/adw

SMART ABOUT WATER DAY AT MCKINLEY ARTS & CULTURE CENTER

Learn All About Our Water Resources in the Truckee Meadows.

Join us for Smart About Water Day, a free community event featuring everything about water, including the projects, plans and actions that contribute to the overall state of water in the Truckee Meadows. The event takes place at McKinley Arts & Culture Center on Riverside Drive in Reno. Drop in anytime on **Saturday, May 4 from 10 a.m.-2 p.m.** and talk with scientists and local water experts.



The day is designed for learning and fun with representatives from TMWA, the City of Reno, Truckee Meadows Regional Planning Agency, Truckee Meadows Water Reclamation Facility, Northern Nevada Water Planning Commission, Nevada Department of Environmental Protection, Desert Research Institute, Sierra Nevada Journeys, and other organizations. All will be at the event to answer any questions you have about water in our region.

Presentations are scheduled throughout the day, including Bill Hauck, TMWA's Water Supply Supervisor who will provide the Water Supply Outlook. Also, information tables at the event will address many topics:

- How **water recycling** in the Truckee Meadows is advancing.
- Projects that **protect the river and source water** in our region.
- Trees that are best for our climate.
- Starting up your sprinkler system.

Local coffee and food trucks will be on site. Kids will also enjoy interactive learning opportunities and a fleet of big rigs. Students who would like to collect 'passport stamps' at TMWA's informational tables will be eligible to receive a gift as well.

For the latest information about the event, please visit smartaboutwater.com

TAHOE TO TAP TOUR: UNDERSTANDING THE QUALITY OF YOUR DRINKING WATER

Learn how TMWA produces enough high-quality water to supply the community's needs—whether it be 40 million gallons on a cold winter day, or 140 million in the heat of the summer! The Tahoe to Tap Workshop is scheduled for Wednesday, May 8th from 5:30 – 7:30 p.m.

TMWA's staff will explain the rigorous regulations, testing and treatment procedures water goes through before reaching your tap. This workshop includes a watershed presentation, a tour of the Glendale Water Treatment Plant and a tour of the water quality lab. Staff will also explain the treatment and distribution process, as well as answer your questions.

The workshop is free and open to TMWA customers. Space is limited, so please RSVP by emailing rsvp@tmwa.com or call 834-8290. Attendees under 18 must be accompanied by an adult.

KNOW WHERE YOUR MASTER SHUT OFF IS BEFORE YOU NEED IT!

In the event of a water leak emergency, it's important to know where your main water valve is located and how to shut it off. This valve is usually found within a foot of a home's foundation but sometimes a little searching will be needed to find it. Significant water damage can be avoided if water is turned off quickly when a leak occurs.

It's also important to have the tools needed to turn the valve handle. Sometimes it can be done by hand, but often a valve key will be needed to reach the valve handle at the bottom of a plastic tube. A flashlight is also handy—and keep an eye out for spiders before trying to reach for the valve. Also, do not force the valve when closing it; you could break it.

Important: Avoid Using the Valve in TMWA's Meter Box to Turn Off Your Water

Often TMWA customers who do not know where their home's primary water valve is, will open TMWA's meter box and turn the water off from there. We strongly caution customers to avoid doing this for the following reasons:

- There may be sensitive radio equipment in the box, which can be easily broken if the lid is not opened correctly—especially the wires leading from the meter to the antenna embedded in the lid cover.
- Often there is more than one meter in the box, and it is possible to turn off the water supply to a neighbor's house rather than your own.
- You will be financially responsible for any damage caused to TMWA's meter box.

It is far better to locate your property's main shut off valve and use that instead of the valve to TMWA's meter box. If you do have a water emergency and need assistance turning your water off, call TMWA's emergency hotline at (775) 834-8090.



WHERE TO CALL

GENERAL INQUIRIES	775-834-8080
EMERGENCY REPAIR	775-834-8090
WATER CONSERVATION	775-834-8005
WATER QUALITY	775-834-8118
WATER RIGHTS	775-834-8029
OMBUDSMAN	775-848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.



EVENTS AND PUBLIC MEETINGS

SMART ABOUT WATER DAY

MAY 4, 10 A.M. - 2 P.M. AT MCKINLEY ARTS & CULTURE CENTER, RENO

FROM TAHOE TO TAP WORKSHOP - UNDERSTANDING YOUR DRINKING WATER

MAY 8, 5:30 – 7:30 P.M. AT GLENDALE WATER TREATMENT PLANT

BOARD OF DIRECTORS MEETING (NEW DAY)

MAY 23, 10:00 A.M. – NOON.

DRIP SYSTEM MAINTENANCE MADE EASY WORKSHOP

MAY 23, 5:30 – 6:30 P.M.

SPRINKLER SYSTEM MAINTENANCE MADE EASY WORKSHOP

MAY 29, 5:30 – 6:30 P.M.

Please RSVP for tours and find details for all workshops and meetings at tmwa.com/meeting