

MAY 2024

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AutoPay and Paperless Billing:

The Easiest Way to Pav Your Bill



Save on stamps, and time!

Use AutoPay to ensure your water bill will be paid on the day it is due. Once you've enrolled, there's nothing else to do and there is no cost for this service—just set it and forget it. Bills get paid on time, every time.

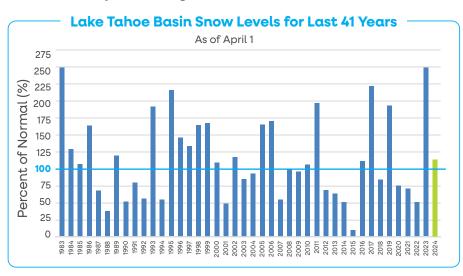


Signing up is easy!

Have a recent TMWA water bill handy to reference your account number. Log on to **tmwa.com/online**, select Bills & Payments and then select "Sign Up for AutoPay". Next, select Paperless Billing, and you are done! If you have questions about your water bill, or need help establishing an online account, please contact TMWA at 775-834-8080.

State of the Water Report: By Bill Hauck, Water Supply Supervisor

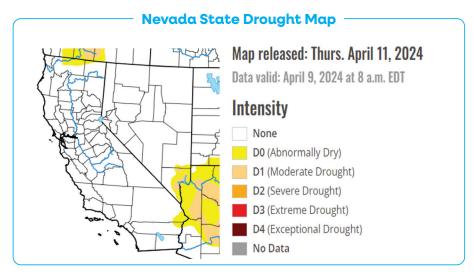
The month of March was a very good one for the region's water supply, more than making up for the slow start to the first three months of winter. And for the second year in a row, snowpack in the Lake Tahoe basin ended the season above normal (as measured by the Natural Resources Conservation Service (NRCS) on April 1st. Tahoe officially ended the snowpack building season at 114% of median.



A very good spring runoff is projected as well, which will help fill all the upstream reservoirs on the Truckee River system (including Lake Tahoe) by early summer. Lake Tahoe came close to filling last year but this year it should fill completely. With a fully recharged system of upstream reservoirs, the water supply outlook for our region is exceptionally good.

With the exception of the southeast corner of the state near Las Vegas, which is dependent on supplies from the lower Colorado River system, the entire Sierra Nevada range and the vast majority of Nevada is "drought-free", according to latest version of the U.S. Drought Monitor.

This is great news for TMWA and our water customers!



Are You Odd or Even? Know Your Watering Days!

Following TMWA's Assigned Day Watering program at your home or business will help you use water wisely this spring and summer. All customers have three days each week to run their sprinkler systems. Your street address is the key to remembering your watering days.

CONTINUED FROM FRONT

- Even addresses water their yards on Tuesdays, Thursdays and Saturdays.
- Odd addresses water on Wednesdays, Fridays and Sundays.
- There is no watering on Mondays, which allows our water system a day to recover.

You can also prevent water loss by not watering during the heat of the day between noon and 6 p.m. However, efficient drip irrigation and hand watering are allowed at any time.

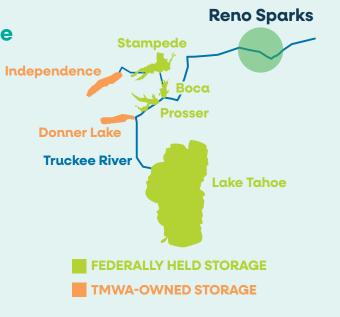
Being smart about water is a way of life in the Truckee Meadows, and Assigned-Day Watering keeps yards healthy, avoids waste and helps to keep your water bills low.

Assigned-Day Watering Odd Addresses Wednesdays Fridays Sundays Sundays NO WATERING ON MONDAYS. DO NOT WATER BETWEEN NOON AND 6 P.M.

Download your printable watering schedule at tmwa.com/ADW.

Smart About Water Quick Fact: Our Truckee River System is Unique

TMWA has a diverse portfolio of water resources stored in groundwater aquifers and six large, upstream reservoirs—two of which are directly owned by TMWA. This system of upstream reservoirs provides our community with a significant level of drought resiliency. In addition, TMWA stores surface water underground in several basins located throughout our service territory. These sources of supply are used to meet customer demand during peak—use periods in the summer or drought years when needed. The existence of this network of surface and groundwater storage is the result of decades of planning and extensive investments to help secure our community's water future.



Strike the Perfect Balance and Prevent Wasteful Run-Off

Did you know that water usage in our community can be approximately four times higher during the summer? Using only the water your lawn needs is one of the most impactful things you can do to save water and money this summer. Don't let water run off of your lawn and into the gutter because of overly long run times.

You can test the amount of water your lawn really needs by following these steps:

- 1 Run your sprinkler until the water begins running off your lawn. Note the time lapse and turn off your sprinklers.
- Then, let the water soak into your lawn for about an hour.
- 3 At this time, water should have reached about 6-8 inches into the soil. Test this by pushing a screwdriver into the ground.
- 4 If you cannot push a screwdriver easily to that depth, water again to the time of runoff and repeat the process until the water reaches 6-8 inches.
- 5 Note the duration of this run time and adjust the sprinkler times according to what your lawn needs.

With these steps, your lawn will absorb the water it needs without runoff and waste. It also helps keep fertilizers and other harmful surface pollutants from getting into the Truckee River!

Where to Call

 General Inquiries
 775-834-8080

 Emergency Repair
 775-834-8090

 Water Conservation
 775-834-8005

 Water Quality
 775-834-8118

 Water Rights
 775-834-8029

 Ombudsman
 775-848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

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TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 440,000 residents of the Truckee Meadows.

Events and Public Meetings

Standing Advisory Committee June 4, 3:00 – 5:00 p.m.

Board of Directors Budget Hearing (New Day)

June 20, 10:00 a.m. - noon.

Find details for all meetings at tmwa.com/meeting







