

## In this issue

- New TMWA Chair Elected
- Third Portland Loo in Downtown Reno
- Smart About Water Quick Fact: Smart Meter Retrofit Update
- No Watering Between Noon and 6:00 p.m.
- How to Report Water Waste



## Smart About Water Quick Fact:

### Smart Meter Installations Continue

TMWA has made considerable progress installing new meters that will enhance customers' ability to quickly recognize water leaks and monitor consumption by the hour. Currently about 70% of TMWA's customers now have smart meters. The multiyear project is expected to be complete late 2026. We will keep you updated, but until then you can check if you have a smart meter at [myaccount.tmwa.com](http://myaccount.tmwa.com). After you sign-in, you'll see "Smart Meter" in the menu options.

## Naomi Duerr Recently Elected Chair of the TMWA Board of Directors

Reno Vice Mayor and City Council Member Naomi Duerr was elected Chair of the TMWA Board of Directors at the Board's June meeting. She will serve a one-year term through June 30, 2025.

Chair Duerr is the first woman and representative from the Reno City Council to hold the chair position on TMWA's board.

"I am honored to be appointed to this position and excited to continue working with the Board and TMWA staff to ensure a sustainable water future for our region," said Chair Duerr.

The Board is comprised of members appointed by their local jurisdictions. Currently serving are Jenny Brekus and Devon Reese from the Reno City Council, Paul Andersen and Kristopher Dahir from the Sparks City Council, and Clara Andriola and Alexis Hill from the Washoe County Commission. Andriola serves as TMWA's vice chair.



Chair Duerr has a distinguished record in water management in Florida and Nevada. Locally, she served as the Nevada State Water Planner and as the first executive director of the Truckee River Flood Management Project. She has been a member of TMWA's Board since 2014.

## Third Restroom Facility Opens Along the Truckee River

The region's third "Portland Loo," a new public restroom facility near the Truckee River, opened on June 21. The ribbon-cutting event on City Plaza marks the third public restroom installed to increase public facilities along the Truckee River. The first two restrooms at Brodhead Memorial and John Champion parks have been successful in providing a proof-of-concept for continuation of these installations. (Continued on back)



## Prevent Water Waste This Summer!

### Turn Sprinklers Off Between Noon and 6 P.M.

Summer is when our community water use increases to almost four times the winter average. In these peak water-use months, efficient sprinkler practice is more important than ever!

To help prevent water loss, sprinklers should be turned off between noon and 6 p.m. when evaporation and wind is most severe. The best time of the day to run sprinklers is when it is cool, usually early in the morning before temperatures rise and the winds pick up.

Remember to be mindful: If there is rain in the forecast, turn your automatic sprinkler timer off and let Mother Nature take care of the watering for you.

If you are concerned that you have a leak, or your water use is higher than normal, TMWA has a short, step-by-step video with instructions on how to survey your home water system for waste at [tmwa.com/howto](https://tmwa.com/howto). If you still think there is water waste occurring, please call our Customer Call Center at 775-834-8080 to schedule a water usage review. Our conservation staff will schedule a visit and help you identify the issue.



## See Water Being Wasted? Help Us Reach Out

Sometimes customers aren't aware that a leak has sprung up on their property. If you see sprinkler runoff or water waste occurring, reporting it is quick and easy. Fill out a short form on [tmwa.com/waste](https://tmwa.com/waste) or call TMWA's Conservation Department at 775-834-8005. Our conservation consultants will reach out and offer advice and help on how to fix the problem.

### CONTINUED FROM FRONT

"Public restrooms along the Truckee River are essential for a thriving river corridor. They protect water quality, enhance recreation and support revitalization" said Naomi Duerr, TMWA's Chair. "This work has been a high priority, identified by the One Truckee River (OTR) Partnership Council since 2017. It's gratifying to have the third Loo installed at Reno's City Plaza where many people visit to spend time by the river or attend community events."

A Portland Loo is a single-occupancy public toilet designed for durability and easy maintenance. Special design features also minimize use of the facility for unintended purposes.

OTR's efforts to increase public restrooms along the river are in collaboration with TMWA, Truckee River Fund, Washoe County Parks and Open Space, Nevada Division of State Parks, City of Reno and Reno Initiative for Shelter and Equality.

## Where to Call

General Inquiries	775-834-8080
Emergency Repair	775-834-8090
Water Conservation	775-834-8005
Water Quality	775-834-8118
Water Rights	775-834-8029
Ombudsman	775-848-0813



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County. TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 450,000 residents of the Truckee Meadows.

## Events and Public Meetings

### Labor Day Holiday

Sept 2, TMWA closed

### Board of Directors Meeting

Sept. 18, 10:00 a.m. – noon.

### Verdi Hydroelectric Power Plant and Chalk Bluff Treatment Plant Tours

Scheduled throughout August and September. See details at [tmwa.com/meeting](https://tmwa.com/meeting).

Find details for all workshops and meetings at [tmwa.com/meeting](https://tmwa.com/meeting).

