

#### MARCH 2025

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# Smart About Water Quick Fact:

Come join us at Smart About Water Day on Saturday, May 10, from 10 a.m. to 2 p.m. for our family-friendly event at the California Building in Reno's Idlewild Park. The event is geared to answer all your questions about water in our region. Kids can have fun with interactive displays and exploring TMWA's big rigs! Families can learn all about water while enjoying treats from local food trucks. The event is free!

# Community Update: TMWA's Annual Water Supply Outlook on April 3 at 1 P.M.

What do the recent snowpack measurements mean for our local water supply and for this summer's irrigation season? Attend TMWA's Water Supply Outlook on April 3 at 1:00 p.m. on Zoom and stay informed. Hear directly from Bill Hauck, TMWA's Water Supply Supervisor, who will provide context on the current snowpack, report on projected river flows and discuss TMWA's integrated water management approach. Customers are encouraged to attend the 20-minute Zoom presentation followed by a question and answer session. Meeting information and link at: tmwa.com/wso-2025.

# Three New Members Appointed to TMWA Board: Miguel Martinez, Kathleen Taylor and Dian VanderWell

TMWA welcomes three new members to the Board of Directors; Miguel Martinez and Kathleen Taylor, representing the City of Reno and Dian VanderWell representing the City of Sparks.

As a community-owned water utility, TMWA is governed by a Board of Directors comprised of seven elected representatives from Reno, Sparks and Washoe County. Appointed by each jurisdiction, board members collectively make policy decisions from a regional perspective.

Chair and vice chair positions are selected each year by a Board of Directors' vote. For Fiscal Year 2025, Reno Councilperson Naomi Duerr was elected to serve as Chair and Clara Andriola, Washoe County Commissioner, was chosen as Vice Chair. Both terms began on July 1, 2024. Other board members include Alexis Hill, Washoe County, and Paul Anderson, City of Sparks.

TMWA's governing structure also includes customer representation through the Standing Advisory Committee (SAC). With seats for every customer group—from homeowners to big businesses—committee members review rate proposals, budgets and other items related to your water service and then report their recommendations to the TMWA Board. The next meeting is scheduled for April 1st and customers are welcome to attend. To learn about serving on the SAC, contact sfolsom@tmwa.com. To get dates for all TMWA's upcoming public meetings visit tmwa.com/meeting.



Miquel Martinez



Kathleen Taylor



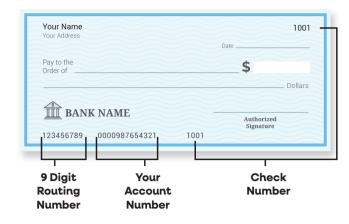
Dian VanderWell

# NO FEES! Sign Up for AutoPay via Electronic Checking

Did you know? When you sign up for AutoPay using electronic checking (or electronic funds transfer), no transactional fees are charged by your bank. Once you've enrolled, that means there is no cost for this service to our customers! Just set it and forget it. Your bills will get paid on time, every time.

Signing up is easy! Have a recent TMWA water bill handy to reference your account number. Log on to **tmwa.com/online** under Bills & Payments and select AutoPay. You will then be prompted to create a new payment method by entering your Bank Routing Number and your Account Number.

It's the easiest way to pay bills! If you have questions about your water bill, or need help establishing an online account, TMWA is ready to help at (775) 834-8080



### Get a Great Summer Job: Join Tmwa's Summer Conservation Staff

Annual hiring for TMWA's seasonal water conservation consultant team has begun. TMWA provides the training, vehicle and equipment; you become a true champion for water conservation in the Truckee Meadows.

Responsibilities include educating the public on TMWA's water conservation and assigned-day watering policies, looking for leaks in sprinkler systems and responding to water-waste reports. We've found that most people with leaks and other outdoor watering problems aren't aware and appreciate knowing they have them. Our conservation consultants' mission is to identify these problems and help our customers find solutions to save water.

If you're friendly, organized, a good communicator and have a safe driving record, this job may be for you. This is a temporary, full-time position that starts in May and ends in early October. For more information on TMWA's water consultants, check out our website at **jobs.tmwa.com**. You can also call the Conservation Department directly at (775) 834-8005 and speak with one of our staff members for additional information.

# Spring Is Time for Planning: Use the Online Landscape Guide

Spring is on its way! With warmer weather, many homeowners are planning some additions and upgrades to their landscaping. One way to start planning is to consult TMWA's Water Efficient Landscape Guide.

Developed in conjunction with the Nevada Cooperative Extension, TMWA's online guide will help you find the perfect water-efficient plants for your yard. The guide includes garden design help, as well as descriptions and photos of hundreds of drought-tolerant trees, shrubs, and plants.

Additionally, to help you gear up for warmer days, TMWA offers free workshops to walk you through the sprinkler system startup process. See dates and times on the enclosed flyer. Making water-wise landscape decisions is always the right thing to do. So, log on today and discover how many diverse and beautiful plant options exist at <a href="mailto:tmwa.com/landscape">tmwa.com/landscape</a>.

## Where to Call

 General Inquiries
 775-834-8080

 Emergency Repair
 775-834-8090

 Water Conservation
 775-834-8005

 Water Quality
 775-834-8118

 Water Rights
 775-834-8029

 Ombudsman
 775-848-0813



Truckee Meadows Water Authority is a community owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 450,000 residents of the Truckee Meadows.

# **Events and Public Meetings**

#### **Standing Advisory Committee**

April 1, 3:00 - 5:00 p.m.

#### **Water Supply Outlook**

April 3, 1:00 p.m. On Zoom

#### **Board of Directors Meeting**

April 16 at 10 a.m. - noon. Sparks City Council Chambers

Find details for all workshops and meetings at **tmwa.com/meeting**.







