

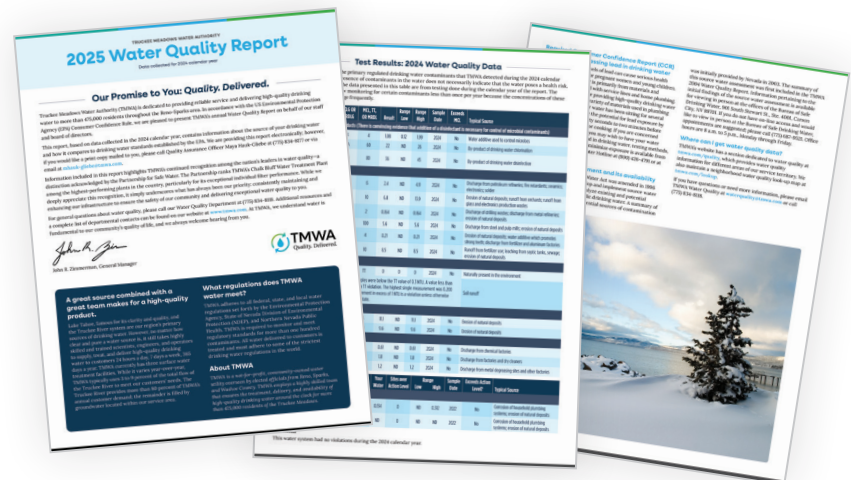
## In this issue

- 2025 Water Quality Report is Ready for Your Review
- TMWA Performs Fire Hydrant Maintenance
- Smart About Water Quick Fact
- How Much Water Does Your Lawn Need?
- There's No Fees with AutoPay

## Our Promise to You—Quality, Delivered: 2025 Water Quality Report Is Now Available Online

TMWA is dedicated to providing reliable service and delivering high-quality drinking water to more than 475,000 residents in the Reno-Sparks area. In accordance with the U.S. Environmental Protection Agency's (EPA) Consumer Confidence Rule, the 2025 Annual Water Quality Report is now available. Based on data collected in 2024, this report informs you about TMWA's drinking water quality and how it compares to drinking water standards established by the EPA. The full report is available at [quality.tmwa.com](https://quality.tmwa.com).

If you would like a printed copy mailed to you, please call Maya Hauk-Gliebe, TMWA's Quality Assurance Officer at 775-834-8177 or email [mhauk-gliebe@tmwa.com](mailto:mhauk-gliebe@tmwa.com).



## TMWA Performs Fire Hydrant Maintenance

In addition to providing high-quality drinking water, TMWA is under contract to maintain over 10,300 public fire hydrants in our community. Hydrants are owned by the City of Reno, City of Sparks and Washoe County respectively.

To ensure reliability, maintenance is performed every two years and includes all fire hydrants that are connected to TMWA water mains. There are multiple steps in this service, which include cleaning, pressure testing and checking for leaks.

If issues are discovered by TMWA, the hydrant is marked by an "out of service" hydrant ring and the associated owner — Reno, Sparks or Washoe County — is notified to carry out the needed repair or replacement.

When finished with maintenance, TMWA fully cleans the hydrant and applies a new coat of fresh paint if needed.

CONTINUED ON BACK



## Smart About Water Quick Fact:

### Our Truckee River System is Unique

TMWA has a diverse portfolio of water resources stored in local groundwater aquifers and six large, upstream reservoirs—two of which are directly owned by TMWA. This system of upstream reservoirs provides our community with a significant level of water supply resiliency. In addition, TMWA stores surface water underground in several basins located throughout our service territory. These sources of supply are used to meet customer demand during peak-use periods in the summer or drought years when needed. The existence of this network of surface and groundwater storage is the result of extensive planning and decades of investments to help secure our community's water future.

CONTINUED FROM FRONT

Of note: A part of TMWA's routine maintenance is hydrant flushing or opening the hydrant fully to allow water to discharge at a high velocity. This removes sediment, rust and other debris from the hydrant and adjacent water lines, which helps ensure water quality in TMWA's service area remains consistent.

After lines are flushed, customers may notice temporary changes in water pressure or color in their tap water. If this happens in your home or business, running tap water slowly for a few minutes will help air to escape from the lines and return water to normal.



Strike the Perfect Balance and Prevent Wasteful Run-Off

Did you know that water usage in our community can be approximately four times higher during the summer? Using only the water your lawn needs is one of the most impactful things you can do to save water and money this summer.

Don't let water run off of your lawn and into the gutter because of overly long run times. You can test the amount of water your lawn really needs by following these steps:

- 1. Run your sprinkler until the water begins running off your lawn. Note the time lapse and turn off your sprinklers.
- 2. Then, let the water soak into your lawn for about an hour.
- 3. At this time, water should have reached about 6-8 inches into the soil. Test this by pushing a screwdriver into the ground.
- 4. If you cannot push a screwdriver easily to that depth, water again to the time of runoff and repeat the process until the water reaches 6-8 inches.
- 5. Note the duration of this run time and adjust the sprinkler times according to what your lawn needs.

With these steps, your lawn will absorb the water it needs without runoff and waste. It also helps keep fertilizers and other harmful surface pollutants from getting into the Truckee River!

NO FEES! Sign Up for AutoPay via Electronic Checking

When you sign up for AutoPay using electronic checking (or electronic funds transfer), no fees are charged. Once you've enrolled, there is no cost for this service to our customers. Just set it and forget it. Your bills will then get paid on time, every time. It's the easiest way to pay your bills! If you have questions about your water bill, or need help establishing an online account, TMWA is ready to help at 775-834-8080.

Where to Call

General Inquiries .....	775-834-8080
Emergency Repair .....	775-834-8090
Water Conservation .....	775-834-8005
Water Quality .....	775-834-8118
Water Rights .....	775-834-8029
Ombudsman .....	775-848-0813



Truckee Meadows Water Authority is a community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 475,000 residents of the Truckee Meadows.

Events and Public Meetings

- Meeting: Board of Directors Meeting**  
August 20, 10 a.m. – noon. Sparks City Council Chambers
- Workshop: Standing Advisory Committee**  
August 25, 3 p.m. – 5 p.m. TMWA offices
- Tours: Verdi Hydroelectric Plant**  
August 20, 2 p.m. – 3 p.m.  
August 27, 10 a.m. – 11 a.m.
- Find details for all workshops and meetings at [tmwa.com/meeting](https://tmwa.com/meeting).

