TRUCKEE MEADOWS WATER AUTHORITY
MINUTES OF THE MARCH 18, 2026
MEETING OF THE BOARD OF DIRECTORS

The Board of Directors met on Wednesday, March 18, 2026, at Sparks City Council Chambers. Chair Andriola called the meeting to order at 10:00 a.m.

1. ROLL CALL

Directors Present: Paul Anderson, Clara Andriola, Naomi Duerr, *Alexis Hill, Miguel Martinez, Kathleen Taylor and **Charlene Bybee.

A quorum was present.

**Director Hill was present via Zoom and arrived at 10:06 a.m.*

***Councilmember Bybee served as alternate for Director Dian VanderWell*

2. PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Lisa Farmer.

3. PUBLIC COMMENT

Public comment was provided by one member of the public. Ed Powell identified himself as a customer of TMWA. He requested that TMWA Staff analyze an issue he says he experienced related to payment processing.

4. POSSIBLE BOARD COMMENTS OR ACKNOWLEDGEMENTS

John Zimmerman, General Manager, introduced Lisa Farmer to the Board. Ms. Farmer will be taking over as Executive Assistant beginning on March 23, 2026.

5. APPROVAL OF THE AGENDA

Upon motion by Director Anderson, second by Director Martinez, which motion duly carried by unanimous consent of the Directors present, the Board approved the agenda as presented.

6. APPROVAL OF THE MINUTES OF THE FEBRUARY 28, 2026, MEETING OF THE TMWA BOARD OF DIRECTORS

Upon motion by Director Taylor, second by Director Duerr, which motion duly carried by unanimous consent of the Directors present, the Board approved the February 18, 2026, minutes.

7. WATER SUPPLY UPDATE

Kara Steeland, Senior Hydrologist and Watershed Coordinator, reported on current water and snow conditions. Ms. Steeland noted that, despite it being a dry and warm season, the area's water supply remains in good shape due to reservoir storage. Ms. Steeland pointed out that this season's snow water equivalent increased during a storm in February but has melted out since. The area is still above average in precipitation for the water year, and the soil moisture remains at high levels. Lake Tahoe is currently just one foot below maximum elevation, so Ms. Steeland expects normal river flow this year. TMWA's current upstream storage is 38,000 acre feet, which is average for this type of water year. Ms. Steeland concluded by noting that, from TMWA's perspective, TMWA has sufficient water supply and does not expect any abnormal operations.

8. PUBLIC HEARING ON RATES AMENDMENTS

A. SECOND HEARING, PUBLIC HEARING: DISCUSSION AND POSSIBLE ACTION ON RESOLUTION NO. 342: A RESOLUTION TO ADOPT STRUCTURE CHANGES TO TMWA WATER RATES REFLECTING THE RESULTS OF A COST OF SERVICE STUDY — MATT BOWMAN

B. PUBLIC COMMENT — LIMITED TO NO MORE THAN THREE MINUTES PER SPEAKER*

CLOSE PUBLIC HEARING

Director Duerr requested that Matt Bowman, TMWA's Chief Financial Officer, provide an overview of the impact of the cost of service changes. Mr. Bowman stated that with these changes, a smaller percentage of revenue will be collected from single-family residential customers, meaning that generally their rates will decrease. The percentage of revenue from multifamily and commercial customers will increase. Mr. Bowman noted that these changes will more accurately reflect the cost of serving each group to prevent cross-subsidization amongst the groups.

Upon motion by Director Taylor, second by Director Anderson, which motion duly carried by unanimous consent of the Directors present, the Board adopted Resolution No. 342.

9. DISCUSSION AND POSSIBLE ACTION ON THE TMWA TENTATIVE BUDGET FOR THE FISCAL YEAR ENDING JUNE 30, 2027, AND DRAFT CAPITAL IMPROVEMENT PLAN FOR FISCAL YEARS 2027 THROUGH 2031 — MATT BOWMAN AND DAVID DIEGLE

Mr. Bowman presented TMWA's fiscal year 2027 operating budget and five-year Capital Improvement Plan. Mr. Bowman provided an overview of TMWA's fiscal planning timeline. TMWA's operating income reflected an improvement from last year. TMWA's operating expenses reflected a net reduction in TMWA's headcount. Part of this reduction in headcount came from TMWA's decision to contract out aspects of its security operations. Services and supplies accounted for only a nominal increase from the previous fiscal year. Mr. Bowman thanked Staff for its diligence in reviewing services and supplies budget and finding opportunities to save. Mr. Bowman updated the Board regarding TMWA's successful

refunding of its 2015 and 2016 bonds, which returned a net present value savings of $9.7 million dollars. TMWA's debt service coverage ratio remains consistent with recent funding plan projections.

David Diegle, TMWA's Engineering Manager, highlighted several capital projects. Mr. Diegle discussed upcoming plans to complete work on TMWA's Highland Siphon. Mr. Diegle also discussed the Rattlesnake Tank Replacement project. Lastly, Mr. Diegle discussed TMWA's Power Loss Mitigation Program, which is critical to maintain power during certain NVEnergy PSOM events.

Director Taylor thanked Staff for their work on this item. Director Taylor stated that it is her priority to ensure TMWA has the resources it needs to deliver excellent customer service. Director Taylor asked what was included in contracted services within the budget. Mr. Bowman pointed out that the contracted services portion of the budget is made up of many services, including but not limited to, landscaping, TMWA's call center, and other services. Director Hill requested a future agenda item relating to customer service and assistance that TMWA provides to people in need. Chair Andreola lauded Staff for its successful refunding of its 2015 and 2016 bonds and discussed the importance of TMWA's recent power purchase agreement.

Upon motion by Director Taylor, second by Director Martinez, which motion duly carried by unanimous consent of the Directors present, the Board approved the Tentative Budget for fiscal year ending June 30, 2027, and Draft Capital Improvement Plan for fiscal years 2027 through 2031.

10. PRESENTATION ON PROPOSED CONSERVATION, COMMUNICATIONS AND OUTREACH PLAN FOR 2026-2027, DISCUSSION AND POSSIBLE DIRECTION TO STAFF — ROBERT CHARPENTIER AND CAMMY ELQUIST LORÉ

Robert Charpentier, TMWA's Chief Communications Officer, discussed the pillars of TMWA's communication mission: conservation, water leadership, water quality, and customer experience. Mr. Charpentier discussed upcoming events, including TMWA's Smart About Water Day and the Water Supply Outlook Presentation. Cammy Elquist LoRé, TMWA's communications collaborator at GoodStanding Outreach, discussed the customer lifecycle phases. Ms. LoRé discussed new customer letters and interactive quizzes given to new customers after a couple of months of becoming a customer. Ms. LoRé also spoke regarding TMWA's recent move to Advanced Metering Infrastructure and the opportunity to inform customers about new capabilities with those meters. Mr. Charpentier spotlighted that this year is TMWA's twenty-fifth anniversary and that TMWA would use that as an opportunity to reinforce to the community the role that TMWA has played in the region.

Director Duerr thanked Staff for the presentation and inquired about any surveys that were in place to gauge customer satisfaction. Mr. Charpentier replied that TMWA currently uses a vendor to perform opt-in online surveys. Ms. LoRé also commented that the survey is performed twice per year. Director Anderson thanked Staff for their work and stressed the importance of conveying to the community how well situated the region is regarding water supply.

Upon motion by Director Duerr, second by Director Martinez, which motion duly carried by unanimous consent of the Directors present, the Board approved the

Proposed Conservation, Communications and Outreach Plan for 2026-2027 and to have Staff follow the Board's direction.

11. DISCUSSION AND POSSIBLE ACTION ON ADOPTION OF RESOLUTION NO. 343: A RESOLUTION TO APPROVE FUNDING FOR ONE OR MORE OF THE PROJECTS RECOMMENDED BY THE TRUCKEE RIVER FUND ADVISORY COMMITTEE AND AN AUTHORIZATION FOR THE COMMUNITY FOUNDATION OF NORTHERN NEVADA TO FUND SUCH PROJECTS FROM FUND PROCEEDS — KARA STEELAND

Ms. Steeland requested approval for the Truckee River Fund projects recommended for funding by the Advisory Committee for the Spring requests for proposals. The Truckee River Fund is a key component of TMWA's source water protection program. The Advisory Committee recommended six projects for funding. Director Duerr inquired about GreenVibe World project. Ms. Steeland stated the Advisory Committee decided not to fund the project at this time due to lack of specificity in their proposal and requested that they come back in the next funding cycle.

Upon motion by Director Anderson, second by Councilmember Bybee, which motion duly carried by unanimous consent of the Directors present, the Board approved Resolution No. 343.

12. GENERAL MANAGER'S REPORT

Mr. Zimmerman thanked Eddy Quagliere, TMWA's Natural Resources Manager, and David Kershaw, TMWA's Engineering Manager, for organizing the River Oak public meeting to help residents understand wholesale connections.

13. PUBLIC COMMENT

There was no public comment.

14. BOARD COMMENTS AND REQUESTS FOR FUTURE AGENDA ITEMS

Director Duerr requested a future agenda item where Staff would give an update on the wholesale connection to the Verdi Meadows Utility Company.

15. ADJOURNMENT

With no further discussion, Chair Andriola adjourned the meeting at 11:34 a.m.
Approved by the TMWA Board of Directors in session on April 15, 2026
Prepared by Daniel Nubel, Senior Staff Attorney.
Director Hill was present for agenda items 4 through 15 only.