TMWA
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**TMWA Featured on Washoe Life Podcast:**

*TMWA Assistant General Manager Danny Rotter and the Washoe Life podcast crew on the banks of the Truckee River. Watch the interview and get a deeper perspective into TMWA's first 25 years of operations at:*

**tinyurl.com/2fu2ctn4**

## *Smart About Water Quick Fact:*

***Learn How to Winterize Your Sprinkler System***

*This fall, come and learn how to winterize and shut down your irrigation system. These workshops are designed to help equip you with the knowledge and skills needed to properly winterize a residential irrigation system. The hour-long workshops will be Oct. 7 at 5:30 p.m. (in person) at TMWA's main office, or Oct. 14 at 5:30 p.m. on Zoom. RSVP at* ***tmwa.com/events***

# TMWA Hydroelectric Team Sets All-Time Revenue Record

### FY 2025-26 closes at $4.38 million, the best year since tracking began in 2007

TMWA's three hydroelectric plants generated $4,379,267 in gross revenue during fiscal year (FY) 2025-26, the highest annual total since tracking began in FY 2007-08. The year also produced 56,266 megawatt hours of electric power, edging past FY 2023-24 for the most the plants have delivered in a single year. Revenues have surpassed $4 million in each of the last three years.




*TMWA's hydro team poses in front of a turbine at the Verdi Hydroelectric Plant.*

Power is one of TMWA's largest expenses, and hydroelectric generation currently offsets more than 50 percent of what the utility uses. Keeping TMWA's hydro plants running takes focused work, as the facilities are more than 100 years old. The Fleish, Verdi and Washoe plants were built between 1904 and 1911.

Currently, several improvements for these facilities are in motion. A rebuild of the Washoe plant is expected to increase efficiency 25 to 30 percent and add roughly half a megawatt of production. Improvements for the Fleish Hydroelectric Plant include precast concrete-box culverts to replace wooden flume sections, offering significant long-term maintenance-cost savings. Finally, this year TMWA's new Orr Ditch hydroelectric facility, will serve electricity directly to Chalk Bluff Water Treatment Plant, offsetting consumption from the power grid and lowering power costs.

Overall, hydroelectric operations support TMWA's cost-reduction approach, helping keep rates as low as possible for our customers. Congratulations to TMWA's Hydroelectric Team for another excellent year!

# Dispose of Your Prescriptions Safely on October 24 at the Next Take Back Day

Join Together Northern Nevada and partners will accept medications, no questions asked, and provide free biodegradable prescription drug deactivation kits. The next Prescription Drug Take Back Day is scheduled for October 24, 10 a.m. – 2 p.m., at locations in Reno, Sparks and Spanish Springs. Visit **jtnn.org** for additional information. Let's keep our kids, the river and our environment safe!



# THE WATER COOLER

*Where Customer Survey Comments Are Addressed*

***"When I drive past a median strip of grass on Veteran's Parkway that is being watered at 2:00 in the afternoon on a very hot day...Not sure why they are exempted from the rules about not watering when it's the hottest part of the day."***

This is something we hear about frequently, and we appreciate the observation. What's important to know is the landscape on Veteran's Parkway is irrigated with "purple pipe" reclaimed water, not TMWA water. Reclaimed water is recycled by regional wastewater facilities and isn't part of TMWA's Assigned Day Watering program. Irrigating landscape with reclaimed water literally takes the "waste" out of wastewater and extends the value of this essential resource.

***"I find it very frustrating that I cannot water my grass on certain days, 3 days in a row on weekends. I just have to watch my grass die."***

A couple helpful tips: If you have a stubborn spot in your lawn, hand watering or the use of drip systems is okay any time and day of the week. Also, your lawn will absorb more moisture if you run sprinklers during the cooler parts of the day (Before noon or after 6 p.m.).

Importantly, staggered sprinkler days is critical because if everyone watered on the same day, it would create a demand surge and put undue stress on the water distribution system. Assigned Day Watering schedules help keep water pressure reliable, mitigates the need for more infrastructure and helps keep operating costs lower for everyone.

***"Water restrictions on assigned watering days used to be between Memorial Day and Labor Day, has this changed?"***

Assigned Day Watering is applied year-round to balance demand across our delivery network, but restrictions on mid-day sprinkler use are only from Memorial Day to Labor Day. This year, river flows are normal, so no-watering hours are from noon to 6 p.m. During drought, these hours are extended from 11 a.m. to 7 p.m.

***"I wish there was a way to receive a notification in case of excess water usage... Would be great to get a warning of sorts so a homeowner could look into the cause."***

You can! Thanks to Smart Meters, automated leak detection notifications are available for all customers with a TMWA Online account. These alerts send an email warning if continuous or unusual water usage is detected, helping you investigate potential leaks right away. Visit **tinyurl.com/3jvhnna4** or scan this QR code to learn how to set up leak detection today.

***"Do not tell all of us not to shower when your headquarters has sprinklers. Practice what you preach."***

For the record, TMWA has always fully supported taking showers. When visiting our headquarter facility, customers can see it is 100% landscaped with drought tolerant plants irrigated by high-efficiency drip lines to eliminate runoff and prevent water waste.

## Where to Call

| | |
|---|---|
| General Inquiries | 775-834-8080 |
| Emergency Repair | 775-834-8090 |
| Water Conservation | 775-834-8005 |
| Water Quality | 775-834-8118 |
| Water Rights | 775-834-8029 |
| Ombudsman | 775-848-0813 |

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Truckee Meadows Water Authority is a community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.
TMWA employs a highly skilled team who ensure the treatment, delivery and availability of high-quality drinking water around the clock for more than 475,000 Truckee Meadows residents.

## Events and Public Meetings in October

**Workshop: Winterize Your Irrigation System**
October 7, 5:30 p.m. at TMWA Main Office

**Meeting: Standing Advisory Committee**
October 13 at 3 p.m. at TMWA Main Office

**Workshop: Winterize Your Irrigation System**
October 14, 5:30 p.m. via Zoom (link at tmwa.com/meetings)

**New Day and Venue: Board of Directors Meeting**
October 22, 10 a.m. – 2 p.m. at TMWA Main Office

**Holiday: Nevada Day**
October 30, TMWA Offices Closed

Find details for all workshops and meetings at **tmwa.com/meeting**.