

Truckee Meadows Water Authority

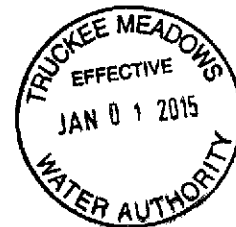
RULES

INTRODUCTION

The following Rules have been approved by the Board of Directors of the Truckee Meadows Water Authority. Under applicable law, the Authority is not permitted to supply service to any Customer who does not comply with all of these regulations and no officer, inspector, solicitor, agent, or employee of the Authority has any authority to waive, alter, or amend in any respect these Rules or any part thereof. By applying for and/or accepting water service from Authority, a Customer or Applicant agrees to comply with and be bound by the following Rules and agrees the following Rules shall govern the terms and conditions of water service from Authority. In case of disagreement or dispute regarding the application of any provision of these Rules, the provisions in Rule 8, "Dispute Resolution", shall apply.

The following provides a general description of the subject matter of the Rules. In the event of any conflict between the following descriptions and the Rule itself, the terms of the Rule shall govern.

- Rule 1: This Rule contains the definitions of terms used throughout the body of Rules and Rate Schedules.
- Rule 2: This Rule describes the technical specifications under which water will be delivered by the Authority, including water quality, to existing Customers.
- Rule 3: General conditions for delivery of water, including Temporary Service, damage to Facilities and theft of water. This Rule describes the application requirements for Person(s) desiring to receive water from the Authority at an existing service, including establishment of credit associated with application. Rule also describes the procedure for a Customer to discontinue receiving water, the rights of the Authority to terminate delivery of water to a Customer, and the circumstances and procedure under which water may be restored to a Customer.
- Rule 4: This Rule includes information to be furnished by the Authority regarding bills for payment for the delivery of water to a Customer, procedures for estimation of bills and proration of bills. Customer responsibilities for payment of bills, including when a bill is due, procedures for adjustments to bills, disputed bills, and testing of meters are also described.
- Rule 5: This Rule applies primarily to developers of land or builders of projects that require new or modified Water System Facilities. This Rule also specifies the application process and responsibilities of the Applicant and of the Authority for Facilities and associated costs.



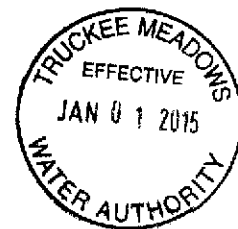
Added: 10/01/03 Amended: 01/01/15

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- Rule 6: This Rule describes the application process, cost and installation responsibilities, and requirements for installing Service and Meter Facilities for a new or modified service. This Rule is primarily used by developers of land or builders of projects who must connect to the Authority's distribution Facilities in order to receive water service.
- Rule 7: This Rule describes the process for applying for a will-serve commitment letter, water resources required to be dedicated in order to obtain a will-serve commitment letter from the Authority and all associated fees with dedication of water resources. This Rule is primarily used by applicants seeking a new or Modified Service.
- Rule 8: This Rule describes the procedure for dispute resolution by any Person.
- Rule 9: Illustrates the Service Area of the Authority.
- Rule 10: This Rule sets forth Special Conditions and Programs that apply to water service or circumstances arising out of water service. This Rule includes provisions for the Mt. Rose-Galena Fan domestic well mitigation program.



Added: 10/01/03 Amended: 01/01/15