

Truckee Meadows Water Authority

RULES

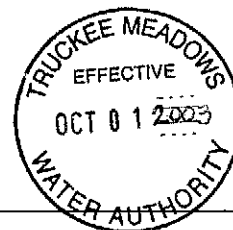
INTRODUCTION

The following Rules have been approved by the Board of Directors of the Truckee Meadows Water Authority. Under the law of the State, the Authority is not permitted to supply service to any Customer who does not comply with all of these regulations and no officer, inspector, solicitor, agent, or employee of the Authority has any authority to waive, alter, or amend in any respect these Rules or any part thereof. In case of disagreement or dispute regarding the application of any provision of these Rules, the provisions in Rule 8, "Dispute Resolution", shall apply.

The following provides a guide for users to select applicable Rules for their needs.

- Rule 1: Applicable for all users, this Rule contains the definitions of terms used throughout the body of Rules and Rate Schedules.
- Rule 2: Applying to existing Customers, this Rule describes the technical specifications under which water will be delivered by the Authority including water quality. General conditions for delivery of water, including Temporary Service and damage to Facilities and theft of water are also addressed in this Rule.
- Rule 3: This Rule describes the application requirements for Person(s) desiring to receive water from the Authority, including establishment of credit associated with application. For Customers who already receive water from the Authority, this Rule describes the procedure for a Customer to discontinue receiving water, the rights of the Authority to terminate delivery of water to a Customer, and the circumstances and procedure under which water may be restored to a Customer.
- Rule 4: This Rule includes information to be furnished by the Authority regarding bills for payment for the delivery of water to a Customer, procedures for estimation of bills and proration of bills. Customer responsibilities for payment of bills, including when a bill is due, procedures for adjustments to bills, disputed bills, and testing of meters are also described.
- Rule 5: This Rule applies primarily to developers of land or builders of projects that require new or modified Water System Facilities. This Rule also specifies the application process and responsibilities of the Applicant and of the Authority for Facilities and associated costs.
- Rule 6: This Rule describes ownership of and access to Authority Facilities that are required to convey water to the Customer's location where it will be used. This Rule is primarily used by developers of land or builders of projects who must connect to the Authority's distribution Facilities in order to convey water to the project location.

Added: 10/01/03 Amended:



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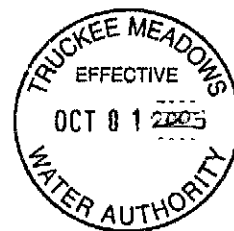
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Rule 7: Required by applicants for new or Modified Service in conjunction with a Rule 5 application, this Rule lists acceptable water resources required to be dedicated in order to obtain a will-serve commitment letter from the Authority and all associated fees with dedication of water resources.

Rule 8: This Rule describes the procedure for dispute resolution by any Person.

Rule 9: Illustrates the retail service boundaries of the Authority.

Rule 10: Illustrates the Wholesale Service boundaries of the Authority.



Added: 10/01/03 Amended: