

Meter Conversion Update to Flat Rate Customers

As you know, TMWA's Board of Directors is moving toward conversion of all flat-rate customers to metered billing. The initial implementation date of this conversion was scheduled for January 2010. **However, further analysis of the conversion timing led to a decision at the May Board meeting, to implement the conversion to metered billing *no sooner than June 2010.***

As your water provider, we encourage responsible water use throughout the year. To assist you, we have the following resources and tips on water usage and how to reduce your monthly bill:

- **On Your Bill:** If you already have a meter installed at your home, refer to the comparison information on your bill to see what you would pay at the metered rate.
- **www.tmh2o.com:** Refer to our online bill explainer for a detailed explanation of the information and charges on your water bill. Our site also offers tips that will help reduce your water bill.
- **Water Usage Review:** We have staff available to perform water-use reviews to help locate and resolve many potential issues, such as leaks or irrigation concerns.

If you have any additional questions, would like to schedule a water-use review, or are interested in converting to a meter now, please call **Customer Service at 834-8080, option 2.**



Truckee Meadows Water Authority is a not-for-profit, community-owned water utility, overseen by elected officials and citizen appointees from Reno, Sparks and Washoe County.

Important Meter Conversion Information

(see reverse side)

