

**TRUCKEE MEADOWS WATER AUTHORITY  
Board of Directors Strategic Planning Workshop**

**AGENDA**

**Wednesday, October 17, 2012 at 10:00 a.m.**

**Truckee Meadows Water Authority**

**1355 Capital Blvd., Reno, NV**

NOTES:

1. The announcement of this meeting has been posted at the following locations: Truckee Meadows Water Authority (1355 Capital), Reno City Hall (1 E. First), Sparks City Hall (431 Prater), Sparks Justice Court (630 Greenbrae), Second Judicial District Court/Courthouse (75 Court), Washoe County Central Library (301 South Center) Washoe County Administration (1001 East Ninth), and at <http://www.tmwa.com>
2. In accordance with NRS 241.020, this agenda closes three working days prior to the meeting. We are pleased to make reasonable accommodations for persons who are disabled and wish to attend meetings. If you require special arrangements for the meeting, please call 834-8002 before the meeting date.
3. The Board may elect to combine agenda items, consider agenda items out of order, remove agenda items, or delay discussion on agenda items. Arrive at the meeting at the posted time to hear item(s) of interest.
4. Asterisks (\*) denote non-action items.
5. Public comment is limited to three minutes and is allowed during the public comment periods. The public may sign-up to speak during the public comment period or on a specific agenda item by completing a "Request to Speak" card and submitting it to the clerk. In addition to the public comment periods, the Chairman has the discretion to allow public comment on any agenda item, including any item on which action is to be taken.

1. Roll call\*
2. Pledge of allegiance\*
3. Public comment — limited to no more than three minutes per speaker\*
4. Approval of the agenda (**For Possible Action**)
5. Approval of the minutes of the September 19, 2012 meeting (**For Possible Action**)
6. Presentation of TMWA's Fiscal Year 2012 Customer Satisfaction Study — Sara Hart, Director of Research, Infosearch International\*
7. Presentation of TMWA Goals and Objectives results for Fiscal Year 2012 — Mark Foree\*
8. Presentation of proposed TMWA Goals and Objectives for Fiscal Year 2013, discussion and possible direction to staff — Mark Foree (**For Possible Action**)
9. Presentation of TMWA's Unaudited FY2012 Financial Performance and required audit communication to the TMWA Board — Jeff Tissier\*

10. Presentation of preliminary analysis of TMWA's financial position in regard to the implementation of second phase of rate adjustment (scheduled to go into effect in February, 2013) approved by the Board in January, 2012 — John Erwin and Jeff Tissier\*
11. Update, discussion and possible direction to staff regarding the merger of Washoe County Department of Water Resources (DWR) water utility into TMWA, and Washoe County's feasibility review of merging or segregating the South Truckee Meadows General Improvement District (STMGID) system prior to the TMWA/DWR merger — Mark Foree and Jeff Tissier (**For Possible Action**)
12. Status report on the Truckee River Operating Agreement implementation — Mike Pagni and John Erwin\*
13. General Manager performance review for contract year 2011/2012 and consideration of contract renewal — Mark Foree (**For Possible Action**)
14. Request for Board input and acceptance of General Manager performance objectives for contract year 2012/2013 — Mark Foree (**For Possible Action**)
15. General Manager's Report\*
16. Public comment — limited to no more than three minutes per speaker\*
17. Board comments and requests for future agenda items\*
18. Adjournment (**For Possible Action**)